



RETURN POLICY

GIFT AND GARDEN SHOP MERCHANDISE:

We will gladly accept a return on unused, undamaged merchandise within 30 days of the purchase date; all items must be in sellable condition.

Special orders are non-returnable. Any sale item purchased at 30% off or greater are final sales with no guarantee. Holiday items (Easter, Halloween, Thanksgiving, Christmas, etc.) may not be returned after the holiday.

PLANTS:

Undamaged plants still in its original container may be returned within 7 days of original purchase date.

***NOTE: The original receipt must accompany all returns. A store credit will be issued for the lowest sale price of the item if no receipt is present; charge card statements may not be used.

TREE AND SHRUB GUARANTEE:

Trees and shrubs are guaranteed for one full year from the date of purchase. All returns must be accompanied by the dead plant and the itemized receipt. No cash refund will be issued, only store credit. We are not responsible for plants affected by extreme natural conditions (flood, drought, extreme winter damage, etc.) or neglect by the customer. There is a onetime replacement only. If the tree or shrub was purchased at a sale price of 30% or greater, there is no (one year) guarantee. Guarantee is voided if the tree or shrub was left in its container above ground. Proper planting in ground is necessary for the guarantee.

We are unable to offer a guarantee on the following: annuals, perennials, herbs, bonsai, roses, vegetables, house plants, hanging baskets, pond plants, fish, live balled Christmas trees, cut Christmas trees, evergreens bought during December, and container gardens.