



May your holiday season be all

FENN RURAL

ASSOCIATION

ELECTRIFICATION

wrapped up with cheer and filled with celebration for the new year.

Season's Greetings and Happy New Year from the Board of Directors and staff of FENN REA

For power outages, emergency power troubles and service requests, contact the distribution system operator for FENN REA: **ATCO Electric** Phone toll-free: 1-800-668-2248

FENN REA

Box 31,Fenn, Alberta T0J 1K0 Phone: c/o Philip Jarmin, 1-403-740-9384 Email: fennrea@gmail.com www.fennrea.com

Battle River Power Coop

Member Care & Billing Box 1420, Camrose AB T4V 1X3 Phone toll-free:1-877-428-3972 Email: brpc@brpower.coop www.brpower.coop

Snlightening Tips for Holiday Safety

Keep safe this holiday season and follow these safety tips.

Ensure all outdoor cords, plugs and sockets are designated for exterior use. Don't connect several shorter cords together, use one that is the long enough, without stretching, and keep electrical connections off the ground.

Use Ground Fault Circuit Interrupters (GFCI) outlets when plugging 'in' outdoors.

Before decorating, check all light sets for frayed wires, damaged sockets, or cracked insulation. If you find any defects, replace the entire set.

When replacing bulbs, unplug the light string and be sure to match voltage and wattage to the original bulb. Choose the right light for the job ensuring that indoor lights and decorations are only used inside and use lights that have accredited certification (e.g., CSA Approved).

Do not connect different types of light strings together; for example, don't plug an LED string to an incandescent light string.

For all electrical Christmas decorations, be sure to insert plugs fully into outlets and avoid plugging too many lights and decorations into an outlet. Overloaded circuits can overheat and start a fire. Be sure to turn off all holiday lights before you go to bed or when leaving your home.

If using candles, use appropriate burnresistant containers that won't tip over, keep them away from items that easily catch fire and place them on sturdy surfaces away from children and pets. Candles provide great ambiance to any home and it is easy to forget their open flame can reach 1,400°C. Extinguish taper and pillar candles when they burn to within two inches of the holder, and container candles before the last half-inch of wax begins to melt. Be sure to extinguish all candles before leaving a room or going to sleep.

If using flameless candles recognize that they can pose a risk to children as many contain tiny batteries that can be easily swallowed. Be sure that the batteries are inaccessible to your little ones if you use them.

If you have a fresh Christmas tree, cut off the bottom five centimeters (two inches) before setting up. Place it in water immediately and as cut trees are very thirsty, ensure you verify the water level every 48 hours.

Regulated Rate Option (RRO)

The RRO rate may increase or decrease from month to month as it is priced on the open market and subject to many factors relating to supply and demand. If you do not have a contract with an electricity retailer, then you receive the default RRO rate.

For November 2018, the RRO is priced at \$0.06800 per kWh, which is reflected on your enclosed bill. For December 2018, the Battle River Power Coop monthly rate as calculated under the RRO regulation is \$0.07031; the billing rate charged to FENN REA members is \$0.06800. The RRO rate is also listed on <u>www.fennrea.com</u>.

The delivery of electricity to you is not affected by your choice. If you change who you purchase electricity services from, you will continue receiving electricity from the distribution company in your service area.

For information about the electricity industry and for a list of Alberta licensed retailers, visit the Utilities Consumer Advocate at <u>www.ucahelps.</u> <u>alberta.ca</u> or call toll free 310-4822. For a list of retailers registered within the FENN REA area visit: <u>www.fennrea.com</u>.

Information on FENN REA's Code of Conduct Compliance Plan can be found on our website: www.fennrea.com