TUS VANGUARD NEWSLETTER Volume 9, Issue 4



Special points of interest:

• April speaker

- Rummage Sale/ Volunteers Needed
- May Social Event COWBOY BBQ

MEETING

WEDNESDAY, APRIL 19, 2017

American Legion Post 36 5845 E.22nd Street

10am Social Time

10:30 Business Meeting

11am Speaker

Mr. David Kariolich American Airlines Tucson Supervisor

~~Lunch is available after the meeting~~

Stay and socialize with your fellow Vanguards!!

Sale date: Saturday, May 20, 2017



At the March Board meeting, plans to go ahead with the fund raising rummage sale were confirmed.

Rather than pay to rent space, we will host the rummage sale at the corner of *Silverbell and Camino de Oeste*. We do not need a permit to set up.

• Time to start cleaning out your cupboards, closets and garage for your unwanted treasures to donate.

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Judy Hunter has graciously agreed to store any donations at her house until the day of the sale since this is close to her home.

 Please call Judy (743-3717) if you wish to bring your items to her home or call Judy, John (869-1288) or Karen (883-8030) if you would like us to pick-up your donations.

• You can also bring items to the April 19 meeting or the May 17 social event and we will store them until the sale.

WE NEED VOLUNTEERS TO HELP OUT AT THE SALE!

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~ ~2017 OFFICERS~ ~ John Horn, President 869-1288 jwh946@gmail.com

Ron Hackman, Vice President 790-3740

Bonnie Conway, Treasurer 299-6462 abconway68@comcast.net

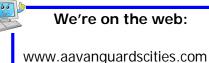
Karen Shudy, Secretary/Editor 883-8030 tusvanguards@hotmail.com

Please contact : Judy Hunter, Ambassador

Email: jahunter@cox.net or call 743-3717 (if you are unable to reach Judy, please contact any officer) if you have information you wish to share regarding sickness, hospitalization or death of a Vanguard member or family member.

If your address, phone number or email changes......please advise Karen Shudy. We would like to keep all information up-to-date









~DUST OFF YOUR HAT AND SHINE UP YOUR BOOTS~

JOIN US FOR FOOD, FUN AND A SEND OFF TO SUMMER!

TIME: NOON TO 3 PM

TICKETS WILL BE SOLD AT THE APRIL MEETING FOR \$7 PP





TO Ferroll and Mary Jo Elmer For their generous donation to the TUS Vanguard Chapter

American Airlines plans investment in Brazil maintenance hub

Brazil sees American Airlines investment as show of confidence

American Airlines will invest \$100 million in its Sao Paulo, Brazil, maintenance center, according to investment partnerships minister Wellington Moreira Franco. The airline confirmed a planned investment in Brazil, but did not specify the amount.

American Airlines announces network expansion

American Airlines is ramping up its schedule for the summer season with the announcement of 26 new routes that will be served from DFW International Airport and five other hubs.

In a memo to employees, American President Robert Isom touted the company's achievements through the early part of 2017 — which includes seven days without a mainline flight cancellation and an improving revenue trend — before looking forward to the critical summer travel season.

"To continue building on this momentum we're focused on flying the right aircraft in the right markets at the right time," Isom wrote. "The greatest strength of our network is our ability to connect small cities with large ones through service to or through our hubs."

The biggest changes will come in Chicago, where American is adding 11 services, with a mix of smaller connecting cities such as Appleton, Wis., and Bozeman, Mont., as well as international cities including Guatemala City and Barcelona, Spain.

American Airlines announced that it plans to launch 26 new destinations from six of its hubs this year. The carrier will be adding flights from Chicago, Miami, Los Angeles, Charlotte, Dallas/Fort Worth, and Phoenix.

From Chicago, the airline will begin service to Appleton, Wisconsin; Birmingham, Alabama; Boise, Idaho; Bozeman, Montana; Colorado Springs, Colorado; Greensboro, North Carolina; Greenville, South Carolina; and Hattiesburg, Mississippi. American will also launch new international service from Chicago to Barcelona, Guatemala City, and Ontario.

The carrier plans to add service from Miami to Omaha, Nebraska, and Merida, Mexico, as well as flights from Los Angeles to Grand Junction, Colorado, and Medford, Oregon. From Charlotte, the carrier will launch routes to Bangor, Maine, and Rapid City, South Dakota, as well as seasonal service to George Town, Bahamas.

American will also add new routes from Dallas/Fort Worth to Billings, Montana; Traverse City, Michigan; and Spokane, Washington, as well as international flights to Amsterdam and Rome.

Finally, the carrier will begin to offer service form Phoenix to Eugene, Oregon; Jackson Hole, Wyoming; and Medford, Oregon.

American Airlines delivers strong operational performance to customers

American Airlines' operational performance for February was its best since its 2013 merger with US Airways, setting records in on-time departures, arrivals and percentage of flights completed

'Nobody is winning' the airline boarding nightmare

American was first to announce a change, rolling out a "simplified" boarding call for its flights. In a change that began March 1, passengers on the nation's largest airline are summoned to board starting with Group 1, which includes first class customers and active-duty military. The process continues through Group 9, which includes customers booked in American's new no-frills "Basic Economy" fare class.

American says the revamped nine-group set-up is a change in name only.

But that may underscore how complicated boarding has become these days. Under American's old boarding call, Group 1 actually was the fifth group called for boarding, trailing the carrier's elite frequent-fliers and first- and business-class customers who were subdivided into five groups of their own that all boarded earlier.

Now, travelers will still board in the same order, but boarding will simply start with Group 1 and run through Group 9. Boarding groups will be printed on customers' boarding passes, and the carrier will continue to start with a "pre-boarding" call for those needing extra time to board the plane.

Airlines use technology to enhance customer service, baggage performance

US airlines use new technology and a renewed focus on baggage handling customer service to collectively achieve the best baggage performance rate on record. "Providing a safe, on-time, reliable experience -- that includes great hospitality, that includes if they check a bag that it arrives with them on time, it includes the service on board the airplane. It's an all-in experience," said Steve Goldberg of Southwest Airlines, adding, "It's not just someone's bag, it's someone's belongings." h a "pre-boarding" call for those needing extra time to board the plane.

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American Airlines brings complimentary meal service to transcontinental routes

American Airlines will provide complimentary meal service on flights connecting New York with Los Angeles and San Francisco.

American Airlines CEO: Industry set for long-term growth

American Airlines CEO Doug Parker says the industry should be a long play for investors. He cited structural changes to the airline industry that leave it in a stronger position to avoid boom-and-bust cycles.

American, Southwest, United lead by example on profit sharing

American Airlines, United Airlines and Southwest Airlines have all recently provided generous profitsharing payments to employees. Southwest has paid profit sharing for 43 consecutive years and its latest payout boosted employee wages by an average of 13%.

Airlines caution against TSA tax hikes on air travel

US airlines strongly oppose efforts to raise the TSA passenger airline security fee. "The last time the fee was increased [in 2013 from \$2.50 to \$5.60 per flight segment], part of that [additional] fee revenue went to [general federal government] deficit reduction," A4A's Sharon Pinkerton said. "Job number one for Congress and the administration is to change that and bring that money back to TSA." Pinkerton pointed out that airlines have invested \$50 million of their own money to alleviate wait times at security checkpoints, including installation of innovation lanes.

American Airlines' new business cabin to debut for Scotland service

American Airline's seasonal New York-Edinburgh, Scotland, service will feature a new business class cabin with lie-flat seats. "The introduction of the new business class cabin is a testament to American's ongoing \$3 billion investment into all aspects of the customer experience and our commitment to the Scottish market," said American's Mark Danis.

American Airlines shows support for US military, Medal of Honor recipients

American Airlines flew 25 Medal of Honor recipients to Washington, D.C., for National Medal of Honor Day. "American Airlines and our more than 100,000 team members are proud to partner with the National Medal of Honor Society to pay tribute to the service and sacrifice of the recipients of our nation's highest military award for valor in combat," said American's David Seymour, a graduate of the United States Military Academy at West Point.

American Airlines named ATW Airline of Year

American Airlines recently accepted the Air Transport World Airline of the Year Award. "Just three years ago American was in bankruptcy and today we're here accepting the Airline of the Year award," said chairman and CEO Doug Parker. "I'm proud to bring it back home where it belongs."

American Airlines' hub in Charlotte has a new nerve center

Workers help to regulate American Airlines airplane traffic inside the new Hub Control Center at Charlotte Douglas International Airport on Wednesday, March 29, 2017. American Airlines has completely renovated its Hub Control Center, formerly known as the ramp control tower. With a more than \$5 million investment, the tower now features new facilities, more efficient use of space, employee break and work areas, as well as new restrooms and conference rooms. The Hub Control Center is the nerve center of American's operation in CLT. The facility had not been renovated since American moved into the facility in 1996. David T. Foster III <u>dtfoster@charlotteobserver.com</u>

