

Bludog Pet Grooming Release and Policies



Thank you for choosing Bludog Pet Grooming for your pet's grooming needs. Bludog Pet Grooming prides itself on providing the best care for your best friend. Before grooming, please read and agree to our terms of service:

- If your pet has any medical problems (seizures, arthritis, collapsing trachea, etc.), please make us aware of them so that we can take the necessary steps to ensure your pet's comfort and safety. Sometimes grooming can expose a pre-existing condition. We cannot diagnose such a condition, but may advise you to seek veterinary attention.

- If your pet has any history of biting, we require that you notify us before grooming. This will help prevent injury to us and your pet. If your pet has behavioral issues, we are happy to work through them with you. Depending on your pet's behavioral needs, you may have to reschedule your appointment for another day and time to accommodate their needs.

- If your pet has fleas, we will automatically administer a natural flea bath with conditioner. We will notify you if possible. The charge for this service is \$12. The treatment will kill the fleas on your pet, but after leaving our salon, your pet will not be protected from any fleas that may be present in your home or pet area. We encourage you to consult the Rocky Gorge Hospital Staff for flea preventative plans.

- If your pet's coat is extremely matted, it may need to be shaved down. **WE WILL ONLY SHAVE YOUR PET WITH YOUR CONSENT.** A matted coat prevents air from reaching your pet's skin and may cause your pet to bite or scratch itself, resulting in irritated skin that does not heal properly. Shaving uncovers these conditions, as well as any other skin problems that may have developed from lack of grooming. Please note that it is difficult to shave down a matted pet without slightly irritating the skin. There will be an extra charge for this service because of the additional time and care needed.

- If you must cancel your appointment, please give us as much notice as possible. We understand that schedules sometimes change, but chronic cancellations may result in the inability to book future appointments.

- Bludog Pet Grooming reserves the right to refuse service to customers whose pets may pose a threat to our employees or other pets in our care. This includes aggression problems, health problems, and parasite problems other than fleas.

-Although accidents are very rare, there is a risk when dealing with pets. Bludog Pet Grooming will inform you immediately of any incident that occurs or any condition that we notice. Your pet's safety and comfort is our number one priority.

-We sometimes take pictures of the pets we groom for use on our website and social media. May we use pictures of your pet? Yes / No

- ALL PETS MUST BE CURRENT ON RABIES AND BORDETELLA VACCINATIONS PRIOR TO GROOMING.

By signing below, you indicate that you understand and agree to our terms of service and policies; that you understand and agree to release and hold harmless Bludog Pet Grooming, its owners, employees and affiliates from and against any and all liabilities, expenses, damages, and costs (including attorney fees) resulting from any service provided or injury (including death) to your pet(s) while in our care or afterward. You further authorize Bludog Pet Grooming to seek veterinarian care in the event of an emergency, and agree that any resulting veterinary bills will be your sole responsibility. You grant us permission to seek veterinary attention at Rocky Gorge Animal Hospital. It is also further understood and agreed that the terms of this agreement can change at any time, without notice and will overwrite any and all prior signed contracts or releases. It is further understood this clause applies to any and all pets groomed.

Signature

Date

Printed Name: _____