

# HEZE XINGLIN WOOD INDUSTRY CO., LTD

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## PAULOWNIA PRIMED TRIMS AND SIDINGS

### **LIMITED WARRANTY:**

Subject to the terms and conditions stated herein, Heze Xinglin Wood Industry Co., Ltd. warrants its trim and siding products against rot, decay and finger joint/edge glue failure for a period of ten (10) years from date of purchase to the original consumer purchaser. This warranty may not be transferred or assigned.

Each purchaser of Heze Xinglin Wood Industry Co., Ltd products is responsible for following applicable building codes and generally accepted building practices for "finish" lumber and siding and HEZE XINGLIN WOOD INDUSTRY CO., LTD guidelines for storage, handling, installation and finishing of HEZE XINGLIN WOOD INDUSTRY CO., LTD products. Never allow HEZE XINGLIN WOOD INDUSTRY CO., LTD products to directly touch brick, stone, concrete o similar material. HEZE XINGLIN WOOD INDUSTRY CO., LTD products are not for structural use or load bearing applications. HEZE XINGLIN WOOD INDUSTRY CO., LTD products must be kept clean and dry prior to application of finish paint coat or coats. The installer must prime coat any cut ends or tipped edges and any areas around fastening devices, i.e.: nails, screws, staples, etc. with 100% acrylic latex primer or Alkyd oil primer. Failure to follow the above recommended guidelines will void this warranty.

# Limitations/Exclusions

This warranty is limited exclusively to replacement of defective product only. under no circumstance shall HEZE XINGLIN WOOD INDUSTRY CO., LTD be liable for mold or mildew growth, extractive bleeding, paint or coating failure, labor for removal, re-installation, cost of replacement material, freight, taxes or any other charge related to the replacement of a defective HEZE XINGLIN WOOD INDUSTRY CO., LTD product.

## **Additional limitations**

HEZE XINGLIN WOOD INDUSTRY CO., LTD shall not be liable for any indirect, incidental, punitive, consequential, exemplary or other damages of any kind whatsoever, whether any such claim is based upon theories of contract, warranty, negligence ,tort strict liability or otherwise. This limited warranty does net cover and HEZE XINGLIN WOOD INDUSTRY CO., LTD is not liable for damage or failure of HEZE XINGLIN WOOD INDUSTRY CO., LTD products as a result of one or more of the following: intentional or unintentional misuse of or damage to any HEZE XINGLIN WOOD INDUSTRY CO., LTD products, impact of foreign object or objects; earthquake, flood, fire, excessive heat, lightning, hail, ice, tornado, hurricane, windstorm, or and other Acts of God; improper installation of the product itself or it's structural or nonstructural support or supports and accessories used in connection with, not in strict adherence to

HEZE XINGLIN WOOD INDUSTRY CO., LTD's written Installation instructions; movement, settlement, distortion, warping or cracking of the product's support or accessories used in connection herewith; physical abuse, vandalism, riot, insurrection, improper maintenance ,use of incompatible accessories; or other products that cause an HEZE XINGLIN WOOD INDUSTRY CO., LTD product defect or failure to occur; pollution, acid rain, application of harmful chemicals, gas or vapors applied to the HEZE XINGLIN WOOD INDUSTRY CO., LTD product; or ordinary and expected weathering due to exposure to the elements or extreme atmospheric conditions that may be unique to a certain geographic area .HEZE XINGLIN WOOD INDUSTRY CO., LTD shall have sole discretion in the determination of product suffering from normal weathering .this warranty does not cover topcoat/painted finishes or coatings applied to the product by the original purchaser or any third party.

All claims under this limited warranty must be made within 60 days from the time the defect is discovered and while the product is in place. Any owner or third party applied remedy without HEZE XINGLIN WOOD INDUSTRY CO., LTD authorization shall void this warranty .HEZE XINGLIN WOOD INDUSTRY CO., LTD reserves the right to inspect or have an authorized third part inspect any alleged product defect and to observe or have observed the installed product and the environment of the product where it has been used .HEZE XINGLIN WOOD INDUSTRY CO., LTD shall have the option of retaining all defective material if replaced. No dealer, distributor or other person or entity is authorized by HEZE XINGLIN WOOD INDUSTRY CO., LTD to make replaced. No dealer, distributor or other person or entity is authorized by HEZE XINGLIN WOOD INDUSTRY CO., LTD to make replaced. No dealer, distributor or other person or entity is authorized by HEZE XINGLIN WOOD INDUSTRY CO., LTD to make replaced. No dealer, distributor or other person or entity is authorized by HEZE XINGLIN WOOD INDUSTRY CO., LTD to make statements or representations regarding the performance of any HEZE XINGLIN WOOD INDUSTRY CO., LTD product except as contained in this limited warranty and other information written and approved by HEZE XINGLIN WOOD INDUSTRY CO., LTD.

#### How to file a warranty claim

To file a claim under this limited warranty, orginal purchaser must send proof of purchase and date of purchase, one or more pictures of the alleged defective product and a detailed written description to:

#### SUNDIAL FOREST PRODUCTS LLC 613 Lowe Street Redding, CA 96001 USA

The forgoing warranty is exclusive and in leiu of any and all other applicable warranties, expressed or implied, including, without limitation, any implied warranty of merchantability or fitness for a particular purpose.

HEZE XINGLIN WOOD INDUSTRY CO., LTD reserves the right to fully investigate any claim .upon verification and validation of a claim, HEZE XINGLIN WOOD INDUSTRY CO., LTD shall, at its option, either arrange for the delivery of replacement products/s or issue, through its distributor, a refund pr credit, through its distributor, equal to the original distributor's cost of the products only.

#### This limited warranty is subject to change without notice.