

Jessamine County & Nicholasville FAQ

Who is Central Kentucky Hauling? Central Kentucky Hauling is a locally owned and operated waste company in Lexington, Kentucky. We provide residential trash service and dumpsters for any commercial, industrial, or construction needs.

What are the Central Kentucky Hauling service hours? Monday – Friday, 8:00 am – 4:00 pm

When does Jessamine County service start? January 1, 2016

Will my account be automatically transferred to Central Kentucky Hauling? Yes, you will not have to sign up again if you had trash service with Rumpke.

Am I able to use my current trash cart with the new service? You are able to use your current trash cart if it is a 65 or 95 gallon container that can be serviced with a side arm garbage truck.

Is recycling available? Yes, we will have 95 gallon recycling carts. If you are interested in recycling or have any questions please call us at 859-225-2521.

When will my trash be picked up? Please have your trash out the night before or by 5:30am of your collection day. To find out what your collection day is look at the route map here, or call us at 859-225-2521.

Can I leave extra trash bags outside of my cart? No, only what is in a trash cart can be picked up. If you have extra trash, you can call us at 859-225-2521 to get an additional trash cart picked up.

Can I have two trash carts? Yes, for a fee. You can call us at 859-225-2521 to add an additional cart to your trash service.

Will I be billed monthly or quarterly? Billing will be set up quarterly. The first bill will go out January of 2016.

Do you offer a senior discount? Yes, you may call 859-225-2521 for more information.

Is there an office in Nicholasville? Yes, the office is located at: 123 Hendren Way, Nicholasville, KY. Office hours are Monday – Friday 8:00am – 4:00pm.

Is there a drop box? The drop box in Nicholasville is not yet active.

Do you pick up furniture or other oversized items? Yes, there will be an additional charge for bulk items. You can call to schedule a bulk item pickup at 859-225-2521.

Do I need to re-enroll in automatic bill payment? Yes, to re-enroll you may set up automatic bill payment online, or by calling 859-225-2521.

Can I pay my bill online? Yes, you will need your customer number and access code to make an account.

Can I pay my bill by phone? Yes, call 859-225-2521.

Will I be charged a fee if I pay over the phone or online? No, we do not charge any additional fees for payment made by phone, online, or by mail.

What should I do if I experience problems with my service, or have any additional questions? Please feel free to call us at 859-225-2521 with any questions or concerns.