

Meet the Speaker:



Joann Venezia is Founder and CEO of YPI Workshops, A division of YPI Consultants, LLC. She brings 20+ years of experience in Management and Leadership Training. With nearly a decade of experience working with human resource managers, Joann has developed a solid understanding of what it takes for individuals in the workplace to get noticed, recognized and promoted. Her experience has given her insights on exactly what HR managers look for and how best to set careers on the path to success. Through YPI Workshops, she has brought this knowledge to individual and small businesses.



PO Box 1475
N. Massapequa, NY 11758

GROW PROFESSIONALLY WITH APVA



ESTABLISHED 1996

www.apvali.org



Invites you to our
Summer Workshop:
THURSDAY, JULY 18, 2019
9:30 am–12:30 pm

**COMMUNICATION
STRATEGIES:
HOW TO GAIN THE
RESULTS YOU WANT
PRESENTED BY
JOANN VENEZIA
FOUNDER AND CEO,
YPI WORKSHOPS**

Hosted By:
TasteNY at The Long Island
Welcome Center
5100 Long Island Expressway
(between exit 51 and 52
eastbound), in Dix Hills



WHAT YOU WILL LEARN:



Communication Strategies: Understand the different methods of communication and how to make the most of each to gain the results you want:

- ◆ Understand what communication is
- ◆ Identify ways that communication can happen
- ◆ Identify barriers to communication and how to overcome them
- ◆ Develop their non-verbal and paraverbal communication skills
- ◆ Use the STAR method to speak on the spot
- ◆ Use appreciative inquiry as a communication tool
- ◆ Adeptly converse and network with others
- ◆ Identify and mitigate precipitating factors
- ◆ Establish common ground with others
- ◆ Use “I” messages

DIRECTIONS:

From the East:

Take L.I.E. to exit 51 (NY- 231/ Babylon/Northport). Merge onto the N. Service Road. Make left onto Deer Park Avenue and stay in left lane. Make left onto S. Service Road. Stay in left lane and merge back onto I-495 Eastbound. The Welcome Center will be on your right in one mile.

From the West:

Take L.I.E. directly to the Welcome Center between Exits 51 and 52.

Communication Strategies: How to Gain the Results You Want

- 9:30 AM-** *Registration, Networking, and Continental Breakfast*
- 9:45 AM -** *Welcome*
- 10:00 AM -** *Program*
- 12:15 PM-** *Wrap Up*
- 12:30 PM-** *Adjourn*

APVA: Over 22 Years of Empowering Volunteer Administrators

The Association of Professional Volunteer Administrators is a Long Island based organization that promotes professionalism and leadership in the field of Volunteer Administration. Members include volunteer program administrators in a wide variety of settings. Educational programs are offered three times a year. Please visit us at www.apvali.org for more information.

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APVA Workshop—July 18 2019

Registration Form

Please mail by July 11th

Name _____

Title _____

Organization _____

Address _____

City _____ State _____ Zip _____

Telephone _____

Fax _____

Email _____

Registration Fee (please circle)

- APVA Members \$20.00**
- Non-Members \$30.00**

Send Registration & Checks

(made payable to APVA) to:

APVA

PO Box 1475

N. Massapequa, NY 11758

Regarding Registration

Janet Romeo.....(516)739-7733 X 1145

jromeo@epicli.org

Regarding Membership

Anna Lyons..... membership@apvali.org

Become a Member Today

Membership Year: September - August

Individual: \$25.00

Corporate: \$75.00 (includes membership for up to 5 people, please list them on a separate sheet of paper).

Yes, I want to become a member enclosed is my check for membership