

Fluoro-Tech Limited
ISO9001, AS9100D & ISO17025 Supplier Terms and Conditions

As a supplier to Fluoro-Tech Limited, you become a key contributor to the products and services that we deliver to our customers. We value the conformance of your products and services to our specifications and requirements, your contribution to our product's safety, and your ethical business practices. If you provide a bid for this RFQ, it is understood that your organization agrees to meet the following ISO17025 & AS9100 requirements - whenever a Fluoro-Tech Limited purchase order specifies that the order is for an aircraft product subject to AS9100 or ISO 17025 requirements, hereafter called an "aircraft product" order.

This policy will be submitted with Fluoro-Tech Purchase orders as an attachment.

Scope: These terms and conditions apply to all external suppliers and sub-tier suppliers which provide products, processes, or services to be incorporated into Fluoro-Tech's operational objectives.

1. When indicated on the Fluoro-Tech purchase order, suppliers must stay within the scope of approval and advise Fluoro-Tech if the request cannot be met, should the scope of approval not fully meet the purchase order requirements, the suppliers are to notify Fluoro-Tech Limited, in writing, and the order placed on hold until an authorizing person of Fluoro-Tech has requested the resumption of the work.
2. Fluoro-Tech Limited is to be contacted (by the supplier) in the event of nonconforming product/material. Arrangements for the approval or concession of supplied nonconforming product/material must be as directed by a Fluoro-Tech Limited director.
3. The supplier shall notify Fluoro-Tech of any changes to a product and/or process, including changes of external providers or location of manufacture, that may affect conformance to specifications or requirements, and to obtain approval from an authorized Fluoro-Tech director prior to production. If an audit was required by the contract for the first product, a supplier evaluation form shall be followed whilst an authorized director of Fluoro-Tech is on site.
4. Fluoro-Tech, our customers, and regulatory authorities retain the right of access to supplier:
 - a. Facilities involved in the aircraft product order.
 - b. Records applicable to product conformance to specifications, which shall be retained for four years from date of purchase order.
5. Fluoro-Tech will require our external providers to apply the appropriate controls to their direct and sub-tier external providers to ensure that product requirements are met. The appropriate controls may include customer, regulatory, AS9100 specific requirements or ISO17025 specific requirements, and will be indicated on the Fluoro-Tech Purchase order.
6. Fluoro-Tech performs inspection activities to ensure that purchased product meets requirements, including:
 - a. Receiving inspections (of supplier products / services / documents) performed by an authorized employee. Fluoro-Tech verifies the authenticity of the appropriate certificate of conformity, material certificates, etc. and other accompanying documentation by review and comparison (as is appropriate) to the drawing and/or industry specifications, or by other means. When necessary, Fluoro-Tech may inspect or audit at the supplier's facility.
 - b. Product inspections to ensure they meet requirements, dimensions, etc. Special processes (Calibration by 3rd parties) where compliance cannot be verified by inspection will require a Certificate of Conformity or Test Certificate / Calibration Certificate.
 - c. Product/service conformity and on-time delivery will be monitored by Fluoro-Tech Limited and reviewed during monthly management meetings.

7. When Fluoro-Tech or its customer intends to perform verification at the supplier's premises, Fluoro-Tech will first state the intended verification arrangements and the method of product release. This information will be communicated on the Fluoro-Tech purchase order, or via another acceptable purchasing arrangement.
8. To ensure product identification and traceability, Fluoro-Tech will institute controls that include the requirement of Material Certificates, Certificates of Conformity, and/or other supporting documentation from its suppliers as is appropriate. These requirements may be specified on Fluoro-Tech's purchase order, or may otherwise be communicated to the supplier via email or telephone conversations.
9. All special process must be performed by qualified and competent persons with the appropriate qualifications to perform the testing. At the point of purchase, Fluoro-Tech shall advise this requirement.
10. Fluoro-Tech requires that the Supplier have policies and procedures to identify potential Counterfeit Parts from suppliers if they are not the direct manufacturers. The supplier shall verify this is a controlled process on the supplier evaluation form. The Seller shall immediately notify Fluoro-Tech with the pertinent facts if Supplier becomes aware of or suspects that Counterfeit Parts may have been used in a product delivered to Fluoro-Tech. In the event that products delivered under this order constitutes or includes Counterfeit Parts or Documents, Supplier shall, at its expense, promptly replace such Counterfeit Parts or Documents with genuine parts conforming to the requirements of this order. Notwithstanding any other provision in this order, Seller shall be liable for all costs relating to the removal and replacement of Counterfeit Parts or documents.
11. Fluoro-Tech may also require specific actions where timely and/or effective corrective actions to a supplier issue are not achieved. These actions may include but are not limited to any or all of the following: withholding payment until the issue is resolved, removal of the supplier from Fluoro-Techs Approved Supplier list, and legal action.

Signed  Director

Date 04/07/2019