# **Newsletter**



January 2018 Volume 31

#### In This Issue

- Happy New Year
- Everyone is Smiling
- Office Staff Meeting
- New Medicare Cards
- Preferred Providers
- Holiday Celebrations
- CME Opportunity
- Compliance Reminder

#### **Visit our Website**

www.silverstateaco.com Newsletters, who we are, who our members are, preferred providers, hospitalists, board of directors, management, results

#### **Contact Us:**

(702) 608-0417 (775) 241-3613

SilverStateACO@ SilverStateACO.com

Ashley, Estela, Iran, Jessica, Larry, Rena, Rhonda, Sara, Tommy

# HAPPY NEW YEAR

Silver State ACO ("SSACO") – Bigger and Better in 2018. We look forward to welcoming our new Participants. CMS will not yet allow us to publicly announce who they are. Look for the announcement in our February newsletter.

# **Everyone is Smiling**

As reported in our November 2017 newsletter, Silver State ACO earned shared savings for 2016, for the second year in a row. Physicians of SSACO



received \$2,579,264. The physicians graciously agreed to set aside funds to help move SSACO forward, reward our best performers, and increase the probability of earning shared savings again. This includes money for IT support as well as additional educational opportunities and tools. And this year the physicians, once again, graciously offered to say "thank you" to those who attended the SSACO office staff meetings over the course of 2017. The smiling faces of those who received checks shows their appreciation. Come join them at our next staff meeting on January 31<sup>st</sup>.



Julie
Friedman
and Carrie
Reilly
(DCOM) –
Happy to
be part of
SSACO!

All checks have been distributed to physicians and office staff – in time for the holidays. Thanks, again, to all those who helped us achieve the shared savings, and to the physicians for their generosity.

# **Hold the Date:**

First 2018 Office Staff Meeting

Wednesday, January 31<sup>st</sup>, 2018 – Summerlin Hospital – 7:30 a.m. and 11:30 a.m.

- Meet other participants and SSACO staff
- Learn about the benefits you already have as a Participant in SSACO
- Hear about New Participants, Goals and Benefits in 2018
- Win Prizes

# www.silverstateaco.com

Newsletters, who we are, who our members are, preferred providers, hospitalists, board of directors, management, results

Contact Us: (702) 608-0417 (775) 241-3613

SilverStateACO@ SilverStateACO.com

Ashley, Estela, Iran, Jessica, Larry, Rena, Rhonda, Sara, Tommy



# More smiles...





Left: Susan Levine (Heart Center of Nevada) Above: Gene Talley (Jateko Family Medical Group)

# Office Staff Meeting

Be sure to join us at Summerlin Hospital on Wednesday, January 31<sup>st</sup> for our first 2018 Office Staff meeting. This meeting is important for new Participants as well as for those groups who have been part of SSACO. We'll discuss MIPS and quality measure guidelines for 2018 (presuming that CMS publishes them in time). It will be a good opportunity for you to ask questions or discuss issues. In addition, we will announce the winners of our three \$1,000 incentive payments to the group who completed the greatest number of 1) diabetic eye exams, 2) depression screenings and 3) fall risk assessments, as well as the winner of the December 2017 newsletter drawing.

We've scheduled two sessions – one from 7:30 – 8:30 am (we'll serve breakfast) and the other from 11:30 to 12:30 (lunch) to make it easier for everyone to attend. Please rsvp to Iran@silverstateaco.com. We look forward to seeing you there.

# **New Medicare Cards Are Coming**

CMS will begin mailing new Medicare cards in April 2018. We now also know that the cards will be rolled out in phases by geographic location, so we can presume that many of your patients will receive them at the same time. Yikes! Be sure to talk to your EMR company so that you are ready.

For more details: New Medicare Project website

# **Hold the Date:**

First 2018 Office Staff Meeting

Wednesday, January 31<sup>st</sup>, 2018 – Summerlin Hospital – 7:30 a.m. and 11:30 a.m.

- Meet other participants and SSACO staff
- Learn about the benefits you already have as a Participant in SSACO
- Hear about New Participants, Goals and Benefits in 2018
- Win Prizes

#### Visit our Website

www.silverstateaco.com Newsletters, who we are, who our members are, preferred providers, hospitalists, board of directors, management, results

#### **Contact Us:**

(702) 608-0417 (775) 241-3613

SilverStateACO@ SilverStateACO.com

Ashley, Estela, Iran, Jessica, Larry, Rena, Rhonda, Sara, Tommy





Bruce Wiggins and Linn
Billingsley,
Vice
Chairpersons of the SSACO
Board of
Directors, with
Dr. Upinder
Singh, CMO, out visiting participant offices.

# **Preferred Provider Network**

Just a reminder that SSACO has a network of preferred providers – acute, sub-acute and specialists. These are groups who have been vetted and who have agreed to help SSACO provide excellent care, communicate clearly with SSACO, and help to control costs by providing the right care, at the right time, and in the right setting. By definition, all SSACO attributed beneficiaries are Medicare fee-for-service patients and, therefore, allowed to see any provider they'd like. However, we ask that our Participants refer within the preferred provider network to work toward better outcomes and at a lower cost. The network is periodically updated. Attached to this email is the most recent listing of Preferred Providers. The network has expanded and is now two pages. If you'd like hard copies of this "blue sheet", please let us know. We'll be happy to deliver some to your office. (Explanation: SSACO has been printing the Preferred Provider Network sheet on blue paper to help it stand out from everything else on your desk, so it's now become known as the "blue sheet". Apparently, it works.)



# Silver State ACO Celebrates the Holidays

Fun at the office: Iran Rodriguez keeps us on our toes as SSACO's administrative assistant. Little did we know how talented she is – she "made" her sweater and won the Holiday Ugly Sweater Contest. With her is the winner of the Best Costume – our resident reindeer, Cinnabun, a Chiweenie belonging to COO Rhonda Hamilton.

Silver State ACO is proud to be affiliated with the Nevada Health Care Forum and the wonderful work they do. The Nevada Health Care Forum held their holiday mixer in Las Vegas on Thursday, December 7<sup>th.</sup> The event

was great fun. Over 300 presents were donated by members of the medical community and were distributed to the children of the Nevada Childhood Cancer Foundation on Saturday, December 9<sup>th</sup>. Watch the video: <a href="https://youtu.be/Ma6LKsCQsUU">https://youtu.be/Ma6LKsCQsUU</a>

#### **Hold the Date:**

First 2018 Office Staff Meeting

Wednesday, January 31<sup>st</sup>, 2018 – Summerlin Hospital – 7:30 a.m. and 11:30 a.m.

- Meet other participants and SSACO staff
- Learn about the benefits you already have as a Participant in SSACO
- Hear about New Participants, Goals and Benefits in 2018
- Win Prizes

# **Visit our Website**

www.silverstateaco.com
Newsletters, who we are,
who our members are,
preferred providers,
hospitalists, board of
directors, management,
results

# **Contact Us:**

(702) 608-0417 (775) 241-3613

SilverStateACO@ SilverStateACO.com

Ashley, Estela, Iran, Jessica, Larry, Rena, Rhonda, Sara, Tommy

# CME - Hurry!

We'd like to bring an education opportunity to your attention: Touro University Nevada College of Osteopathic Medicine will be presenting a CME course on the new Nevada laws governing controlled substance use and abuse (AB474). Dr. Singh, SSACO CMO, recommends this seminar for all providers. Please note that the sessions take place in early January, so please don't procrastinate. You must register by Friday, January 5<sup>th</sup> to attend for free. For more information and to register: www.tun.touro.edu/cme18.

# **COMPLIANCE REMINDER**

With the holidays behind us, we recommend that you start 2018 with some vital "housecleaning" projects. Set a schedule to review your systems and access. Start by identifying all systems to which staff have access. Then, one by one, review who has access and whether the access is really / still necessary. If possible, research how often / how recently the staff member has actually logged in. Reconsider whether the access is necessary. Once you determine if there are staff members who should not have access, immediately block access or notify the vendor to do so. Keep in mind that even if a staff member has left the practice and can no longer use the email used as a log-in name, you should still notify all vendors to block that email address.

# HAPPY NEW YEAR From All of Us at Silver State ACO

# **Thought for the New Year:**

"Your success and happiness lies in you. Resolve to keep happy, and your joy and you shall form an invincible host against difficulties." Helen Keller (1880-1968), an American author political activist and lecturer, she was the first deaf and blind person to earn a BA degree.



To cancel receiving the monthly Silver State ACO Newsletter please click Unsubscribe and type "Unsubscribe" in the subject box.

# **More Smiles...**



Right-Susan and Carina (Heart Center of Nevada)



Left-Alex, Alysha and Petra (Nevada Cardiology)

-Left Brandi, Beverly and Ariel (Thomas T. Chen, MD)



-Left Susan and Taylor (CareMore Medical Group)



# **More Smiles...**



Right-Kim (Forte Family Practice)



Right-Jasmin (Family Doctors of Green Valley)

-Left Gin (Kristensen Festenese Medical Group)



-Left-Kim and Lori (Calderon Medical Group)



# **Holiday Mixer**



Jessica Shepard (Clinical Specialist Supervisor), Larry Preston (CEO), Holly Ames (Professional Medical Consultants), Rhonda Hamilton (Chief Operating Officer) and Todd Lefkowitz (P3 Health Partners)



Toys collected for the Nevada Childhood Cancer Foundation



Victoria Vu (Professional Medical Consultants) and Bill Rogers



Gretchen Preston, Larry Preston (CEO) and Kathy Roberts



Bruce Wiggins (Vice Chairman & Co-Founder) and Mason Van Houweling (UMC)



Jessica Shepard (Clinical Specialist Supervisor), Holly Ames (Professional Medical Consultants) and Rhonda Hamilton (Chief Operating Officer)