

CHSWG Minutes

14.11.19

Present: Jo Coote (Swindon ToD), Jill Nokes (Swindon ToD), Jane Berry (Ed. Aud. Southampton), Joanne Cooke (Swindon ToD), Sarah Adams (parent rep Swindon SEND families voice), Sarah Collinson (NDCS), Liz Parker (Ed.Aud. Southampton), Nida Batchelder (Swindon ToD), Claire Keane (NDCS – children & family support officer) Sarah Wilkins (S<), Salim Suleman (audiology), Nusrat Fatima (parent) ,Viena Rebello (parent), Prathana Sawart (parent), Lynn Copley (local manager – Newborn Hearing Screening Programme), Sarah Howes (New College)

Apologies: Millie Green (DCS and SEND Families voice), Gill Ashby (Wiltshire ToD), Keith Hamilton (Wiltshire Head of Service), Emily Beardshall (parent), Christina Barnes (SLT Wiltshire), Zoe Norman (TOD Manager SRP Red Oaks)

Speaker / theme	Item	Actions
Meeting dates	<p>5.3.20-9.30 for 9.45 start-12 (room available until 1 for liaison)</p> <p>11.6.20-9.30 for 9.45 start-12 (room available until 1 for liaison)</p>	<p>Please email NormanZ@redoaks.org.uk ASAP if you are unable to make these dates and consideration will be made if the day needs to change.</p> <p>(n.b the rooms at Saltway are often booked far in advance and difficult to get)</p>
Swindon HST Update	<ul style="list-style-type: none"> - All advisory teams are in the middle of a review. Milton Keynes Team are part of the panel. Feedback will be given on Dec 5th 2019. - Senior ToD: JC was interim manager following Tamara Turchet’s departure until Aug 2019. We currently do not have a manager, however an advertisement has been published for a 0.5 interim manager on Indeed – no applications so far. ToDs are covering the essential aspects of the SToD role in house. - HST are still without a website (since moving from Red Oaks). Waiting for SBC to set up a webpage for us on their site to we can publish more information. - Various training sessions (teachers, EY SENCo’s etc.) have been very successful in terms of attendee numbers and feedback, which have led to more training opportunities and sharing deaf awareness. - Training completed for SENAT team-excellent feedback and request for more training in the future. - Organising a bespoke NDCS Healthy Minds training course to be run locally in the spring term for Swindon ToDs and open to TODs from other Las as can be up to 25 delegates. Venue Dorcan Academy. Funding bid to SNWDCS to fund 10 places -6 for Swindon HST staff as well as 4 places for Wiltshire ToDs. - Upgraded radio aids and dynamics - JC’s contract to do earmould impressions for over 5s has now been finalised - Transition Day Dates: Aimed to avoid calendar clashes: <ul style="list-style-type: none"> o Y6 &Y13 – 4th June 2020 o Y9, 10, 11 – 12th Feb 2020 o Y12 & Y13 – 5th Feb 2020 	

	<ul style="list-style-type: none"> - SNWDCS running a technology evening – for Y6+ 28th Nov – email HSTAdmin@swindon.gov.uk for information 	
Sarah Howes – New College	<ul style="list-style-type: none"> - Started using 3 soundfield systems - Planned merger between New College and Swindon College – expecting approval in the new year. 	
<u>Jane Berry</u> – <u>Bristol</u> <u>implant</u> <u>Centre</u>	<ul style="list-style-type: none"> - Now fully staffed. New ToD and 2 new PT S&LT – Emily Meadows and Jane Drummond-Wilson. Julia Hood is now the program lead, Sheena McDonald is now leading the S&LT and Carol W continues to be the ToD lead. - Available centres: Bristol and Chippenham - Diagnostic Listening Centres (aims to maximise post implant listening skills - focuses on assessing and targeting areas for improvement including listening for speech where appropriate) earlier implants mean that support can be given earlier and improved outcomes are also seen. Change from a ridged to more flexible approach based on the CYP. 2 phases – Phase 1: focusing on CYP up to 2 yrs post implant, phase 2: over 2 years post implant as needed - ToDs continue outreach support for home and settings. This is flexible so those needed extended support will continue with phase 1. - Upgraded processors to Sonnet 2 (for Med-El processors) – this aims to match the Cochlear features including connectivity, remote screen for fine-tuning, more features. 	
Lynn Copley – NSP	<ul style="list-style-type: none"> - Model change: community based Health Visitors have been replaced by Maternity Screening Workers (MSW). Screening is done for all new-borns at 5 days covering 99% of children – resulted in fewer referrals to audiology. Lynn will be writing her report in Dec following the results of 12 months of the transition to MSW. 	
Sal Suleman - Audiology	<ul style="list-style-type: none"> - UCAS completed a site visit in June. The department have maintained their accredited status once again. More data will be required by UCAS in May as part of ongoing data collection. Some points were raised within the report, which have been implemented. - New ENT consultant, Daniel Maloud has replaced Susan Chalstrey following her retirement. Daniel runs fortnightly clinics for all CYPs with hearing loss, which are attended by Swindon ToDs. Daniel has been warmly received and he does a lot of work with paed, which improves the service. He is providing more grommet surgery spaces. Audiology continue to prescribe aids for all children including those that qualify for grommets in the interim. 	
Sarah Wilkins – S<	<ul style="list-style-type: none"> - Now fully staffed. - Jude Sellers finishes at the end of Nov, Mark Green will be the interim manager until a new manager is recruited – an advertisement has been published. 	
Claire Keane – NDCS Children & Family Support Officer	<ul style="list-style-type: none"> - Cover Swindon, Wilts, Bucks, Milton Keynes, Oxford, along with Debbie who oversees Cornwall and Devon. - Aim to empower & support families of deaf CYP to make informed choices and access the support and services they need. Provide information and advice on a range of topics and issues about childhood deafness e.g. education, audiology, benefits, social care, communication choices & independence. Often support families who are struggling and may work with other organisations. Also includes impacting policy in local areas. - Referrals usually made via a helpline – where cases are triaged – able to offer low-level support on the phone and make arrangements for those 	

	<p>requiring high level of support. Some direct referrals in Scotland or via an audiology clinic. Cases prioritised based on need, vulnerability and team capacity.</p> <ul style="list-style-type: none"> - Aim to be involved with support groups to meet other families in a similar position. 	
Sarah Collinson (NDCS)	<ul style="list-style-type: none"> - Change of title – no longer regional director but has a similar role - Now have local engagement officers instead of regional teams to support & empower parents to lead their own campaigns. - Update report will be attached along with the minutes which includes: - Links to video clips – developing early communication from 0-2 yrs – part of a co-production with Sheffield Uni. Feedback from families & professionals – see report attached with the minutes. <ul style="list-style-type: none"> o New resources – <ul style="list-style-type: none"> ▪ BAHAs ▪ Learning to drive ▪ Cued speech ▪ Protecting children from bullying ▪ Assessments of ToDs ▪ How radio aids can help ▪ Understanding hearing tests - Careers campaign drive next year - 4 teams covering regions - Local engagement officers are now working in partnership with Children & Family Support Officers. - Implanting children at Salisbury Hospital – long-term plan is to have their own operating theatre. <p>Radio aids</p> <ul style="list-style-type: none"> - Researching the usability of Bluetooth device – expanding coverage / use. - Aim to extend the provision of radio aids for all deaf CYPs. Piloting the new system in Cornwall. Currently no ideal procedure to rollout elsewhere – joint commission arrangement. Aim to optimise the availability of radio aids for EY. <ul style="list-style-type: none"> o JC commented that Swindon HST have no spare systems or spare budget (which would require hundreds of thousands to provide all HI pupils with radio aids. o SC agreed with JB that the provision of soundfield systems would be beneficial to improve outcomes for all. Still limited by budgets. Soundfields require further evidence to enable increased uptake. - Survey of EY settings to investigate good methods - ‘Right to Sign’ – GCSE in BSL going through the DfE process. Settings will then need qualified staff to run the GCSE so it is accessible in schools. - Careers campaign – to increase choices and opportunities for Deaf YP and support to gain employment after education. - Ready Study – Uni Manchester study into Deaf YP outcomes – update where they are and what they are doing e.g. jobs, mental health – track annually for 5 yrs once YP leave education. Recruiting YP ages 15-18 years. Swindon HST have sent it out. Someway off target – more recruitment needed. - Commissioned a report from Edinburgh University on families on low incomes – recommended to read the whole report. - Uni of Manchester Study – how well babies can hear through hearing aids. Recruiting babies to that study – see link 	<p>Please see the report attached with the minutes which includes useful web resources</p> <p>See report for recruitment links for all the studies</p>
Liz Parker – Southampton AIS	<ul style="list-style-type: none"> - Many changes, some ongoing: 3 locality teams originally, created a 4th team ‘North Team’ covering Swindon, part Wilts - Sam Bealing i/c West team 	

	<ul style="list-style-type: none"> - Now using The Spire Hospital, Southampton – (private hospital used by the NHS) to reduce waiting times for surgery, along with contracts with Salisbury, Southampton and Portsmouth. - paed waiting lists have not increased (unlike adults). Long-term plan – to have their own operating theatre. - Earlier implantation is now showing earlier outcomes – therefore the support given post CI has been reviewed as good outcomes are now seen much earlier: - Other projects <ul style="list-style-type: none"> o 1. Foundation Phase – intensive support up to 3 year post implant. o 2. Monitoring Phase (3 yrs+ post implant) – outreach targeted to where needed, e.g. staff training, transition. CYP can return to foundation phase if necessary if hearing levels drop or implant fails. Focusing more resources in EY where support is more effective. Flexible CYP dependent rather than rigid. - Required to change their database system – going Live in Jan 2020. The database covers all aspects of the service – therefore only urgent appointments will be seen during the teething period. - NICE guidance changed – positive overall, offering more options, will take time to filter through. - Types of cochlear implant offered: AB, Med-El, Cochlear. 	
Sarah – SEND Family Voice update	<ul style="list-style-type: none"> - Team of 13 members (volunteers), Jackie Watt (chair) - Became a community interest company – pursuing social purpose, fundraising - Support group set up Nov 2018 – Facebook page, support, sign posting for SEND parents https://swindonsendfamiliesvoice.org.uk - Free support group called Branches (1st Tues of the month) for 0-25 years, do not need to be diagnosed. - SEND room – school visits - Aim – encouragement, increase knowledge, build relationships with the authorities to promote change. A wide variety of excellent speakers. - Starting an anxiety workshop next year - Quarterly Newsletter – contact to receive by email - Other projects: <ul style="list-style-type: none"> o Updated service provision on local offer website o Mental health trailblazer (pilot to provide training in schools) – limited numbers as providers are being trained – JC suggested combining with healthy minds training. o Support SBC to run surveys to parents – what can be done and how: 1. SEND annual satisfaction survey, 2. SEND strategy consultation survey, 3. Aiming high consultation. Taken seriously to improve SEND from 2020 – 2023 - Successes: Sunflower lanyards – hidden disabilities – include feedback to ensure it is working in various organisations. Also being rolled out into supermarkets, hospitals etc. Distributing free lanyards. - Attendees were very impressed and grateful for all the work done so far. 	
Laura – Prime Theatre	<ul style="list-style-type: none"> - Runs at The Wyvern Tuesday & Thursday eves for 5-25 years in Swindon for deaf and hearing children. They aim to make sessions accessible for SEND / Deaf CYPs. Group size max 20 – may be too many for some CYPs - Looking at changing the ethos to increase cohesion. - Advocate for CYP using their body to communicate. Keen to use BSL (one of the trustees is a BSL user – 17 yrs) – looking at how they can support him in directing. He is also a great role model for young children 	

	<ul style="list-style-type: none"> - Projects: Integrating BSL properly. Musical looking at acting through song, performing through BSL (lead by the above trustee). Aims to provide more respect and understanding for BSL. Hoped to be the first of several projects to integrate BSL. - Also run half term workshops, free taster sessions. - JW asked for the criteria CPY eligibility: Very much a mixed group of communications types, SEND - JW asked for it to be advertised earlier so reach as many CYPS as possible: Yes where possible. - Swindon HST, SEND Voice, New College all offered to share electronic and hard flyers in the future. - Sarah Collinson asked whether Prime Theatre would be interested in doing some deaf awareness training to educate those attending to increase access. - Swindon HST offered to help provide training - CK (NDCS) offered to send information - JW asked if CYPs from other areas could attend sessions if they are happy to travel - Laura is keen to recognise what support is needed to improve access to all and would welcome any suggestions at Laura@primetheatre.co.uk 	<p>Email suggestions of how Prime Theatre can be inclusive to Laura</p>
<p>CHSWG Website</p>	<ul style="list-style-type: none"> - The previous CHSWG websites on WordPress now has too many adverts and the other is no longer accessible. SNWDCS has agreed to share CHSWG details while the website is down. Sarah Howes New College offered to reach out to IT students in case they can help create a new website. 	<p>Sarah to contact NC students re website help</p>
<p>What do we want out of CHSWG in future meetings?</p>	<ul style="list-style-type: none"> - SC: Would be happy to give a presentation on Mental Health (inc parents mental health) – enthusiastically received - SC: Overview the new core standards - JC: suggested overiewing the new banding once completed. Swindon HST spent a lot of time reviewing and improving the banding levels using good models – SC offered to add this to the agenda with Caroline Kelly (commissioner) 	
	<p>JN thanked the parents for coming as it is important to hear parent voices – all agreed.</p>	
<p>Next meeting dates</p>	<p>9.30 for 9.45 start-12 (room available until 1 for liaison)</p>	<p>(Please email NormanZ@redoaks.org.uk ASAP if you are unable to make these dates and consideration will be made if the day needs to change.</p> <p>(n.b the rooms at Saltway are often booked far in advance and difficult to get)</p>