



A few helpful notes

- * Please park on our driveway and wait in your car until we come out to greet you. We treat many dogs that do not like other dogs or people, this is for you and your dog's safety.
- * Please do not park across the pathways or block our neighbour's drives. If you arrive early please wait in **Offens Drive** until a space becomes available for you to park on our drive.
- * Please keep your dog on a lead and under control until you are in the hydrotherapy room.
- * After your dog's hydrotherapy session please do not take your dog for a walk and leave your car on our drive as other clients will be waiting to park.
- * Please wear suitable footwear in the hydrotherapy room. It is a wet room environment and the floor will be wet, take care when walking around.
- * Do not feed your dog for **3 hours before** his/her hydrotherapy session and not for **1 hour after** you arrive home from the session. Please allow time for your dog to toilet before they come to hydrotherapy.
- * If there is a medical emergency with your dog in the centre, please remain calm and allow us to deal with the situation. All qualified hydrotherapists at Splash Paws are First Aid trained for dogs. We will explain our emergency procedures at the initial assessment session.
- * If you have a medical condition that could be affected by being in a warm/humid environment, please make us aware.
- * No Smoking, inside or outside the hydrotherapy room.
- * If you have any questions please call or email us, we are here to make you and your dog's hydrotherapy sessions at Splash Paws as stress free as possible.



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