

Position Description:

Mental Health Resource Center, a comprehensive not-for-profit mental health and social services provider and Joint Commission accredited organization, is currently seeking a **Mental Health Professional** for our Co-Responder Program.

As a co-responder with the Jacksonville Sheriff's Office (JSO), the Mental Health Professional will work directly with a JSO law enforcement partner to provide crisis de-escalation, intervention, assessment, and linkage to appropriate services to ensure disposition of mental health calls and crisis responses are to the least restrictive community-based services.

Duties include but are not limited to:

The Mental Health Professional will engage individuals with a strengths-based, person-centered approach and complete the following duties:

- Assist law enforcement whenever they come into contact with an individual suspected of having a mental illness or substance abuse disorder.
- Provide short-term interventions to reduce symptoms and stabilize the immediate situation.
- Assess individual risk for danger to self, danger to others, and other safety related concerns and responds accordingly.
- Develop a clinically sound safety plan in the least restrictive setting.
- Develop a collaborative crisis plan that meets the needs of the individual and law enforcement.
- Assess and monitor for symptoms of trauma and indications of abuse, neglect, and/or abandonment. Use appropriate reporting mechanisms.
- Offer effective interventions to assist in coordinating services.
- Prevent unnecessary hospitalizations or Emergency Department (ED) use of individuals with mental illness or substance abuse.
- Assist with linkage to appropriate mental health, substance abuse, and medical providers as appropriate.
- Work closely with law enforcement and crisis intervention personnel to problem solve complex situations and develop plans for immediate and appropriate interventions.
- Collaborate with other community agencies to address immediate individual needs.
- Collaborate with other providers to access needed services.
- Conduct follow up visits with high risk individuals.
- Refer to and coordinate necessary psychiatric evaluation and medication management to ensure access to stabilization services.
- Provide education to individuals on their illness and, if on medication, the necessity of taking the medication as prescribed to reduce symptoms.
- Participate in inter-agency team staffings to discuss challenging situations.
- Follow direction from law enforcement partner and other JSO officers regarding on-scene safety immediately and without hesitation.
- Complete and sign professional certificates for involuntary examinations in accordance with the Baker Act. (Licensed Staff only)

Assures the accuracy, completeness and confidentiality of clinical records.

- Completes and submits clinical documentation daily to ensure accurate and detailed notes of the services provided.
- Maintains current and comprehensive information in each record.
- Ensures records are maintained according to MHRC policies and procedures and in accordance with contractual and licensing requirements.

Maintains administrative records and responsibilities.

- Maintains all records required for reporting.
- Collects identified data.

Position Requirements:

In order to be considered, candidates must Bachelor's degree in Psychology or Human Services field required and five years' experience in crisis response required.

or

Master's degree in Human Services, Social Work or related field preferred and two years' experience in crisis response required.

Experience working with persons with severe and persistent mental illness required.

Experience working with law enforcement preferred.

Experience working with individuals in crisis preferred.

Valid Florida State Registered Intern (IMH, ISW or IMT) preferred.

State of Florida license as LMHC, LCSW or LMFT preferred.

Mental Health Professional candidates are required to make sound decisions independently on a daily basis, including but not limited to recognizing risks and emergencies and responding appropriately. In addition, the ideal candidate will enjoy a fast paced environment and knowing that what they do positively impacts the community. Clinicians need to be available to provide services outside normal business hours. Excellent verbal and written communication skills are also required. Candidates must be proficient in Microsoft Office Programs, external email and the use of the Internet.

Position Details:

Full Time: Monday through Friday, 6:00am-2:30pm.

This full time position offers a comprehensive benefits package.