



WINTER SHELTERS 2014-2015

ABOUT WINTER SHELTERS

A range of Winter Shelters (or Cold Weather Shelters) operate in London each winter. Some open just for a week over Christmas, others are open for several months. They vary in size from about 10 to 30 spaces, although Crisis at Christmas accommodates several hundred people.

Most shelters are organised by local church groups and operate in a different church hall each night on a rota basis. Details of the venue for the night are given when someone is offered a place. The shelters are usually staffed by volunteers, offer basic accommodation in communal sleeping areas and provide breakfast and an evening meal. There is not usually a charge for staying in the shelter.

Referrals into a winter shelter are usually co-ordinated by one local organisation. Although they may take referrals directly from homeless individuals or from any agency, there is often an expectation that a referring agency will be responsible for providing ongoing support to the person and helping with their move on.

ABOUT THIS LISTING

This listing may be updated as the winter progresses and more information becomes available about some of the shelters.

The winter shelters are listed under the boroughs in which they operate, so some appear more than once. Crisis at Christmas operates a service across London, and is included as the first entry.

The Homeless London website www.homelesslondon.org gives more details of the winter shelters as well as other emergency accommodation, advice and support services for homeless people.

Version 1: October 2014

Street Link

0300 500 0914.

CRISIS AT CHRISTMAS

Open: 22 – 30 December 2014
Referral address: See below
Phone: 0300 251 0111
Gender: Mixed
Age: 18+
Target group: Rough sleepers and those with specialist needs, including substance abuse. Specialist centres for vulnerable women and those with high dependency needs.

Referral procedure: Drop in at one of 5 day centres: North London Day Centre (221 Gray's Inn Road, WC1X 8RA); South London Day Centre (City of London Academy, Lynton Road, SE1 5LA); East London Day Centre (The City Academy, Hornerton Row, Hackney E9 6EA); West London Day Centre Hammersmith (Ealing, Hammersmith and West London College, Hammersmith Campus, Gidddon Road, W14 9BL); South East London Day Centre (Lesoco, 2 Deptford Church Street, SE8 4RZ).

Spaces: Approx 800 spaces across 5 centres
Shelter hours: Access to shelters via 5 day centres. Transport to day centres from local pick up points: for North London – King's Cross, Mornington Crescent, Finsbury Park station; for Bermondsey – Temple, Waterloo (St Johns), London Bridge (Southwark Street), Bermondsey station; for Hammersmith – Broadway Day Centre, Victoria, Chelsea Methodist Church. Also via Deptford Reach Day Centre.

Rules: No violence or weapons. No smoking. One centre has no alcohol.
Further information: Phone project on above number or visit Crisis website www.crisis.org.uk/pages/christmas.html - leaflets available with full details in a range of languages.

BARNET

TOGETHER IN BARNET WINTER SHELTER

Open: 20 October 2014 – 29 March 2015
Referral address: c/o Homeless Action in Barnet, 36b Woodhouse Road, N12 0RG
Phone: 020 8446 8400
Email: hab@habcentre.org
Gender: Mixed
Age: 18+
Target group: Single homeless people sleeping rough in LB Barnet who are attending Homeless Action in Barnet's day centre. Will not accept people who turn up under the influence of drugs and/or alcohol or who display aggressive/violent behaviour.

Referral procedure: Only accept referrals from Homeless Action in Barnet's day centre (details above). Do not accept self referrals or referrals from any other agency. Phone, email or drop in to Homeless Action in Barnet Mon-Fri 9am-3pm. Interview. Best to come in the morning – late arrivals will not be referred that evening.

Spaces: 15
Shelter hours: Shelter opens 7.30pm. Last admission 10pm. No re-admission after booking in. Must leave by 8.30am.
Rules: Alcohol, smoking, dogs and offensive weapons are not allowed inside the church buildings. Violent or threatening behaviour is not tolerated.

BROMLEY

BROMLEY WINTER NIGHT SHELTER

Open: 3 December 2014 – mid March 2015
Referral address: c/o Bromley Baptist Church, Park Road, Bromley BR1 3HU
Phone: 020 8464 4848 (LB Bromley), 07806 602347
Gender: Mixed
Age: 18+
Target group: Single homeless people. Will accept couples. Priority given to people with a local connection to LB Bromley. Unable to accept arsonists, sex offenders or people with a history of violence.

Referral procedure: Accept referrals from any agency. Contact Bromley Council Homelessness Team for people with a local connection. Contact the shelter directly for other spaces. Application form and interview.

Spaces: 12
Shelter hours: Shelter opens 7.30pm-8.15pm. Beds reallocated after 8.30pm. Must leave by 7.30am. Breakfast served in a separate venue, open until 10am.
Rules: Aggressive or threatening behaviour not tolerated. Will not admit people who are intoxicated when they arrive at the shelter.

CAMDEN

CAVVS HOMELESS PROJECT NIGHT SHELTER

Open: 3 November 2014 – 1 April 2015
Referral address: See below
Phone: 07598 066712
Gender: Mixed. Includes a separate area for women in each venue.
Age: 18+
Target group: Homeless people, including those with a range of support needs. No local connection required. Unable to accept arsonists or sex offenders.

Referral procedure: Accept referrals from Camden agencies only. Phone to check vacancy details. If there is a vacancy, people are given directions to the shelter for that evening. Do not turn up at venue without phoning first. All places must be booked in advance.

Spaces: 15
Shelter hours: Shelter opens 7.30pm. Last admission 7.45pm. No readmission. Must leave by 8.45am.
Rules: No alcohol allowed on premises. No smoking inside church buildings. Must register with welfare team. Anti-social behaviour not tolerated. Must accept CAVVS ethos and accept terms of stay.

CROYDON

CROYDON CHURCHES FLOATING SHELTER
1 November 2014 – 31 March 2015 (except 22-30 December during
Crisis at Christmas opening)

Referral address: See below

Phone: 07360 270278

Gender: Mixed. Separate areas available for women.

Age: 18+

Target group: Rough sleepers. Must have a local connection to LB Croydon. Unable to accept anyone who is aggressive or threatening, or those who are

intoxicated when they arrive at the shelter.

Referral procedure: Accept referrals from local agencies via Croydon Reach (020 7870 8855), Croydon SNAP Team (020 8667 0500). Phone daily 8am-4pm to check vacancies.

Spaces: 14

Shelter hours: Shelter opens 7.30pm. Last admission 8pm. No re-admission once booked in. Must leave by 8am.

Rules: No alcohol allowed. Smoking allowed outside. Must engage in move-on with referring agency.

ENFIELD

ENFIELD CHURCHES WINTER SHELTER (ALL PEOPLE ALL PLACES)
29 December 2014 – 8 March (provisional)

Open: see below

Referral address: ll@allpeopleallplaces.org

Gender: Mixed. Some halls have separate areas for women.

Age: 18+

Target group: Homeless people with low support needs, including rough sleepers. Must have a local connection to Enfield and be entitled to public resources. "Must want to break the cycle of homelessness."

Referral procedure: Accept referrals from any agency. Email: ll@allpeopleallplaces.org with all referrals.

Spaces: 12

Shelter hours: Check-in is at 8pm sharp with no late admission. No re-admission once booked in. Must leave by 8am.

Rules: No alcohol or drugs allowed on the premises. No smoking allowed. Must inside church buildings. Anti-social behaviour will not be tolerated. Must sign guest agreement.

EALING

EALING CHURCHES WINTER NIGHT SHELTER
25 November 2014 – 31 March 2015

Open: 07930 378263

Phone: office@bowms.org.uk

Website: www.ecwms.org.uk

Gender: Mixed

Age: 18+

Target group: Single homeless people, including rough sleepers, in the Borough of Ealing. Priority given to people with a local connection. Couples can be accommodated separately. Can arrange dog-sitters, but no dogs on site. Cannot accept people with very high support needs or people who might cause danger to others, or anyone who cannot get through the night without alcohol.

Referral procedure: Only accept referrals from Adon Homeless Concern, St Mungo's and Ealing Soup Kitchen. Phone to check vacancy details.

Spaces: 14

Shelter hours: Shelter opens 7.30pm. Curfew at 11pm. Must leave by 8.30am

Rules: No alcohol to be consumed on church premises. Smoking permitted outdoors.

HACKNEY

HACKNEY WINTER NIGHT SHELTER
3 November 2014 – 1 April 2015

Open: 07702 799543

Phone: link@hwms.org.uk

Website: www.hwms.org.uk

Gender: Mixed

Age: 18+

Target group: Single homeless people, including rough sleepers.

Referral procedure: Accept referrals from a limited pre-selected list of agencies only. All places must be booked in advance.

Spaces: 15 from 3 Nov-23 Dec 2014, 25 from 1 Jan-1 April 2015.

Shelter hours: Must be in by time specified by venues. Times and maps will be given to guests.

Rules: No alcohol, drugs or offensive weapons allowed on premises. People who are abusive, threatening or disruptive will be asked to leave and may be barred.

HAMMERSMITH & FULLHAM

WEST LONDON CHURCHES NIGHT SHELTER

Open: 3 November 2014 – early April 2015
Phone: 020 7351 4948
Gender: Mixed. Includes a separate area for women.
Age: 18+
Target group: Single homeless people sleeping rough in West London, including those with a history of substance use or mental health who are not linked into appropriate services. People with a history of arson or violence.
Referral procedure: Only accept self referrals. Phone Mon-Fri 9am-5pm to check venue and vacancies. Registration in person only. Priority given to people who stayed the previous night.
Shelter hours: Must arrive at venue by 8pm. No re-admission once booked in. Must leave by 7am.
Rules: No alcohol or drugs allowed in or outside the venues. No smoking inside the venues. Anti-social behaviour not tolerated.

HARINGEY

HARINGEY CHURCHES WINTER SHELTER (ALL PEOPLE ALL PLACES)

Open: 29 December 2014 – 8 March (provisional)
Referral address: lia@allpeopleallplaces.org
Gender: Mixed. Some halls have separate areas for women.
Age: 18+
Target group: Homeless people with low support needs, including rough sleepers. Must have a local connection to Haringey and be entitled to public resources. "Must want to break the cycle of homelessness."
Referral procedure: Accept referrals from any agency. Email lia@allpeopleallplaces.org with all referrals.
Shelter hours: Check-in is at 8pm sharp with no late admission. No re-admission once booked in. Must leave by 8am.
Rules: No alcohol or drugs allowed on the premises. No smoking allowed inside church buildings. Anti-social behaviour will not be tolerated. Must sign guest agreement.

HARROW

FRM FOUNDATION WINTER NIGHT SHELTER

Open: 5 January – 30 March 2015
Referral address: Phone, see below
Phone: 020 8426 5515
Email: shelter@frmfoundation.org.uk (email live from mid-December)
Gender: Men
Age: 18+
Target group: Rough sleepers, people without recourse to public funds and asylum seekers. Will not accept sex offenders and people with a history of violence, or people with substantive alcohol, drug or mental health issues.
Referral procedure: Accept referrals from recognised homeless agencies, priority given to those with a local connection. Phone Mon-Fri 9am-4pm.
Shelter hours: Shelter opens Tues-Sun at 7pm. Must leave by 8am.
Rules: No alcohol allowed in the building. Alcohol can be handed in if necessary. Smoking allowed only in designated outside area.

HAVERING

CATYST NIGHT SHELTER

Open: open all year
Referral address: Samen College, Ockendon Road, Upminster RM14 2DN
Phone: 07894 448729
Email: hpe@havering@rmail.co.uk
Website: www.hpe@havering.org
Gender: Mixed
Age: 18+
Target group: Rough sleepers and homeless people with a connection to LB Havering. Accept self referrals and referrals from any agency, including prison and probation services. Contact project to arrange meeting. Application forms. Require details of any police records. Will not accept sex offenders, arsonists, people with a history of violence.
Shelter hours: Guests should arrive at 7.30pm each evening. Lights out 10pm-11pm. Must leave premises by 7.30am-8am.
Rules: No drugs or alcohol allowed on the premises. Smoking allowed in designated areas only.

HOUNSLOW

THE SHELTER PROJECT HOUNSLOW (TSPH)

Open: 1 December 2014 – 28 March 2015 (except 22-30 December during
Oasis at Christmas opening)

Referral address:

Phone: 07504 663660

Gender: Men

Age: 21-60+

Target group:

Homeless men with low support needs

Referral procedure: Accept referrals from Hounslow Outreach Team (NSND, HPU
Hounslow, Thamesreach Hounslow (Project 3 & TRIO), iHear
Partnership Hounslow (additions service), Refugee Action, Street Legal
West, Olive Branch Homeless Drop in Hounslow, Initially agency
completes simple version of referral form with basic details. Formal
interview to fill out more extensive form. Referral forms completed by
agency. All guests offered initial 28 night stay.

Shelter hours:

Admission from 8pm, beds allocated by 8.30pm. All guests must leave
by 7.30am-8am

Rules:

Must sign agreement. No alcohol or drugs allowed - will hold for guest
until they leave. Smoking allowed outside. Violent, drunken or
inappropriate behaviour will result in immediate eviction.

ISLINGTON

CARIS ISLINGTON CHURCHES COLD WEATHER SHELTER

Open:

1 January – 31 March 2015

Phone: 07913 020738

Shelter hours: Opens 7.30pm. Last admission 8pm. No re-admission once booked in.

Gender:

Mixed. Includes a separate area for women.

Target group:

Single homeless people. Priority given to those with a local connection
to Islington. Will not accept people with high support needs or those
assessed as high risk.

Referral procedure:

Phone after completing and emailing one page registration form to
icovms@hotmail.co.uk. If vacancy available, given directions to shelter for
that evening. All places must be booked in advance.

Spaces:

15
No alcohol, drugs, smoking or pets allowed on premises. Violence not
tolerated. Guest agreement must be signed.

QUAKER CHRISTMAS SHELTER

Open: 23 – 30 December 2014

Referral address: Union Chapel, Compton Avenue, Highbury Corner, London N1 2XD

Phone: 07833 123155

Gender: Mixed. Includes a separate area for women.

Age: 18+

Target group:

Anyone who is homeless over the Christmas period, preference for
those with an Islington connection, but will take others if there is space.
especially refugees. Can accept people with dogs.

Referral procedure:

Self referrals and referrals from Islington Outreach Forum agencies
(includes Islington DVAAT, The Whitaker Centre, The Pillon Trust, New
Horizon, Focus and Angel Drug Services) or other agencies that can
provide ongoing support. Phone to check vacancies. Short phone
interview as risk assessment. Request NI number and CHWIN number
(if available).

Spaces:

26

Shelter hours:

Last admission 8pm. Must leave after breakfast drop-in by 12 noon.
No alcohol or drugs allowed on premises. Smoking allowed outside.

Rules:

KENNINGTON & CHELSEA

WEST LONDON CHURCHES NIGHT-SHELTER

Open: 3 November 2014 – early April 2015

Phone: 020 7351 4948

Gender: Mixed. Includes a separate area for women.

Age: 18+

Target group:

Single homeless people sleeping rough in West London, including those
with a range of support needs. Will not accept people exhibiting abusive
behaviour, people with a history of arson or mental health who are not
support needs around substance use or mental health who are not
linked into appropriate services. People with a history of arson or
violence.

Referral procedure:

Only accept self referrals. Phone Mon-Fri 9am-5pm to check venue and
vacancies. Registration in person only. Priority given to people who
stayed the previous night.

Spaces:

70

Shelter hours:

Must arrive at venue by 8pm. No re-admission once booked in. Must
leave by 7am

Rules:

No alcohol or drugs allowed in or outside the venues. No smoking inside
the venues. Anti-social behaviour not tolerated.

KINGSTON UPON THAMES

JOEL COMMUNITY TRUST, KINGSTON

Open all year

Referral address: KCAH, 36a Fife Road, Kingston upon Thames KT1 1SU

Phone: 020 8255 7400

Email: mtlh@kcah.org.uk

Gender: Mixed, 8 beds for men, 2 for women.

Age: 18+

Target group: Single homeless people, including rough sleepers. Will not accept people under the influence of alcohol or drugs, or those exhibiting violent or threatening behaviour.

Referral procedure: Accept self or agency referrals via KCAH. Phone or call in (Mon-Fri 10am-1pm for an informal interview and to be placed on the list for that evening)

Spaces: 10

Shelter hours: Must arrive at venue by 7pm. No re-admission once booked in. Must leave by 9am.

Rules: No alcohol or drugs allowed on the premises. Smoking permitted in patio area only.

NEWHAM

NEWWAY

Open: 1 November 2014 – 1 March 2015

Email: jomy@NewWayproject.org

Website: www.NewWayproject.org

Gender: Mixed. Separate area for women where possible.

Age: 18+

Target group: Street homeless and those at immediate risk of rough sleeping. Cannot accept people with high support needs, or those with a criminal record of arson, violence or sex offences.

Referral procedure: Accept referrals from TRIO (Thames Reach's Targeted Rapid Intervention Outreach), RAWP (the Refugee and Migrant Project), Bridges Breakfast, Children's Society, Wiltedhapal Mission and Crisis Skylight. Referring agencies need to phone then complete an online referral form using the Shelterplus site.

Spaces: 15

Shelter hours: Shelter opens 7.30pm, guests must leave at 8.30am the following morning.

Rules: No drugs or alcohol allowed on the premises. Must sign agreement.

LEWISHAM

999 CLUB WINTER SHELTER

Open: 1 December 2014 – 14 March 2015

Referral address: 21 Deptford Broadway, London SE8 4PA

Phone: 020 8694 5797

Gender: Mixed

Age: 18+

Target group: Homeless people.

Referral procedure: Accept self referrals and agency referrals. Call in at day centre based on same site daily 9.30am-5pm.

Spaces: 25

Shelter hours: Shelter opens 9pm. Last admission 10pm. No re-admission once booked in. Must leave by 7am.

Rules: No alcohol or drugs allowed in building. Please note the Nightshelter is likely to be fully booked for the duration but may have vacancies.

REDBRIDGE

REDBRIDGE COLD WEATHER SHELTER

Open: 4 December 2014 – 6 March 2015

Referral address: c/o Salvation Army, 15 Clements Road, Ilford IG1 1BH

Phone: 020 8478 2961

Gender: Mixed

Age: 18+

Target group: Homeless people.

Referral procedure: All referrals must be verified rough sleepers registered at Welcome Project, 11 Green Lane, Ilford, phone 020 8220 4111.

Spaces: 25

Shelter hours: Shelter opens 8pm. No re-admission once booked in. Must leave by 7am.

Rules: No alcohol or drugs allowed in building. Please note the Nightshelter is likely to be fully booked for the duration but may have vacancies.

RICHMOND UPON THAMES

WEST LONDON CHURCHES NIGHTSHELTER

Open: 3 November 2014 – early April 2015
Phone: 020 7351 4948
Gender: Mixed. Includes a separate area for women.
Age: 18+
Target group: Single homeless people sleeping rough in West London, including those with a range of support needs. Will not accept people exhibiting abusive behaviour, people with a history of arson or violence, or people with high support needs around substance use or mental health who are not linked into appropriate services. People with a history of arson or violence.
Referral procedure: Only accept self referrals. Phone Mon-Fri 9am-5pm to check venue and vacancies. Registration in person only. Priority given to people who stayed the previous night.
Spaces: 70
Shelter hours: Must arrive at venue by 8pm. No re-admission once booked in. Must leave by 7am.
Rules: No alcohol or drugs allowed in or outside the venues. No smoking inside the venues. Anti-social behaviour not tolerated.

TOWER HAMLETS

GROWTH

Open: 1 November 2014 – 1 June 2015
Email: martin@thisisgrowth.org or tom@thisisgrowth.org
Website: www.thisisgrowth.org
Gender: Mixed. Separate area for women.
Age: 18+
Target group: Street homeless and those at immediate risk of rough sleeping. Do not accept people with high support needs.
Referral procedure: Referrals are only taken from Whitechapel Mission, Health E1, Crisis Skylight, U-Turn Women's Project, Praxis, Spitalfields Crypt Trust and City Gateway. Referring agencies need to fill in a referral form before the guest is accepted into the night shelter.
Spaces: 15
Shelter hours: Must arrive at the shelter at 7pm for a 7.30pm entrance.
Rules: No alcohol allowed on the premises. Guests must sign an agreement.

WALTHAM FOREST

FOREST CHURCHES EMERGENCY NIGHT SHELTER

Open: 1 November 2014 – 31 March 2015
Phone: 07739 870411
Gender: Mixed. Separate area for women.
Age: 18+
Target group: Street homeless men and women sleeping rough who have a Waltham Forest connection.
Referral procedure: Accept referrals via 2 local day centres - Fountain of Peace Day Centre (Mon-Fri 9.30am-3.30pm) Sat 9.30am-2.30pm at 3 Staffa Road, Leyton E10 7PY) and Housing Solutions (Cedar Wood House, Fulbourne Road, Walthamstow E17 4GG). Also accept self referrals, phone above number before 3pm.
Spaces: 30
Shelter hours: Lights out at 11pm. Must leave after breakfast by 7.30am.
Rules: No alcohol or smoking on premises. Violent or threatening behaviour not tolerated.

WANDSWORTH

WEST LONDON CHURCHES NIGHTSHELTER

Open: 3 November 2014 – early April 2015
Phone: 020 7351 4948
Gender: Mixed. Includes a separate area for women.
Age: 18+
Target group: Single homeless people sleeping rough in West London, including those with a range of support needs. Will not accept people exhibiting abusive behaviour, people with a history of arson or violence, or people with high support needs around substance use or mental health who are not linked into appropriate services. People with a history of arson or violence.
Referral procedure: Only accept self referrals. Phone Mon-Fri 9am-5pm to check venue and vacancies. Registration in person only. Priority given to people who stayed the previous night.
Spaces: 70
Shelter hours: Must arrive at venue by 8pm. No re-admission once booked in. Must leave by 7am.
Rules: No alcohol or drugs allowed in or outside the venues. No smoking inside the venues. Anti-social behaviour not tolerated.

WESTMINSTER

WESTMINSTER CHURCHES WINTER SHELTER

Open: 24 November 2014 – 12 April 2015 (except 22-30 December during Crisis at Christmas opening)

Address: c/o West London Day Centre, 134-136 Seymour Place, London W1H 1NT

Phone: 020 7569 5900

Email: karen.mwaniki@wm.org.uk

Gender: Mixed. Separate area for women.

Age: 25+

Target group: Homeless men and women with low support needs. Can accept couples. Do not need a local connection.

Referral procedure: Accept referrals via West London Day Centre.

Spaces: 15

Shelter hours: Shelter open 7pm-7.30am. Last admission 9pm. Must leave after breakfast by 7.30am

Rules: No alcohol or drugs allowed on premises. Smoking allowed outside.