



## More about CFI's Accreditation

CARF accreditation is official recognition that Community Friendship, Inc. is guided by internationally recognized service standards and best practices. The CARF accreditation consists of ongoing consultation and in-depth on-site reviews to help organizations achieve the highest quality of care for consumers. Accreditation demonstrates that CFI has opened its service delivery and business processes to outside scrutiny to improve the quality of its programs. Accreditation is a public statement that CFI strives to ensure that our services are of the highest possible quality.

## What does the accreditation mean to people that CFI serves?

Accreditation demonstrates to consumers that CFI is committed to reducing risk, addressing health and safety concerns, respecting cultural and individual preferences, and providing the best possible quality of care. Accreditation demonstrates that CFI values the input of our consumers and is accountable to the community. Accreditation demonstrates that CFI has made a specific commitment to put the needs of our consumers at the center of everything we do. Accreditation indicates that CFI respects the rights and individuality of our consumers.

## What does that mean for you?

- Persons served and their families look for organizations that are accredited as a sign of quality when looking for services.
- Accreditation is evidence to persons served that CFI has demonstrated its commitment to encouraging feedback, continuously improving services, enhancing performance, and managing risk.
- Persons served and their families can be confident that CFI services will be focused on their unique needs.