

FAQ's

one7events

EVENT RENTALS

What are the sizes of the tables?

Tables are 24" x 48". The height is adjustable to 22-inch children's height, 29-inch table height and 36-inch countertop height.

How old is too old for the kids chairs?

We have had our chairs rented for kids aged 2-8 years however it all depends on the child. Some kids grow quicker than others. Common sense prevails here.

How many cups of candy fit into one jar?

Please see the "Apothecary Jar Information" tab located on the SERVICES section of our website.

What are the dimensions of the backdrop frame and how much weight can it hold?

8ft high by 10ft wide. It can hold common backdrop decoration items such as light fabrics, paper flowers/lanterns etc. It will not hold your neighbors 5 year old child...

My neighbor's devil spawn child broke one of the chairs I rented.... What do I do now?

Per your contract with us, any damaged/missing items will be replaced by you. Before we charge your credit on file, we will email you to let you know.

I didn't get a chance to clean the items before I returned them...??

No problem, we will do that! For a fee, of course! (This is specified in our agreement).

What information or forms do I need to provide to finalize my rental?

- Signed contract and invoice
- 50% deposit. If the event is less than 60 days, full payment is required. We do not accept checks 21 days prior to your event date.
- Credit Card Authorization Form- Please note that this is kept on file for the duration of your event and we destroy it once a rental is considered complete (items returned and no breach of the contract has been made).
- Copy of your Driver's License and Credit Card (above). Front and back. If you do not feel comfortable sending us this, no problem; we are happy to verify them on the day of pick up. However please note that if you show up without all of the proper documents being verified, you will be denied your rental. We try not to make a habit of renting our beloved items to total strangers that we cannot track down (just in case you run off into the sunset with our gorgeous rentals).

PAYMENT

We accept PayPal, Visa, MasterCard, AMEX and Discover card. We accept checks (no later than 21 day before your event) and if you are in the neighborhood, feel free to drop of cash.

How long is the rental period?

Our rentals are for 72 hours. Pick up is available the day before and items can be returned on the day after your event.

I returned my items one day earlier; do I get a partial refund? Unfortunately, no.

Things changed and I need to cancel our agreement!

Things happen. All we ask is that you let us know in writing of your cancellation as soon as you can. Refunds are per your agreement.

Do you deliver to my area and how much?

We deliver up to 15 miles from 07055. Please email us your event date and zip code for a quote.

REFERRALS

Send your friends in our direction and you will receive \$5 rental credit per every completed rental. Email us for more information.

We have no restrictions on referral credit.

You earned it. You spend it however you like.

CHARITY

We are all about giving back to the community. Show us your 501(c) (3) and we are happy to work something out for your event.

I am SO happy with one7events that I want to tell the world!

Go right ahead... tag us, share us, like us!

Instagram [@one7events](#)

Facebook www.facebook.com/one7eventsNJ

Email: one7events@gmail.com

We always want to hear about how we are doing so feel free to email us and tell us your thoughts. We are open to constructive criticism! (Although, we might cry a little when you're not looking...)