

# Soleil Property Management

## 4.9 Google Reviews

### **Rob Klostermeyer**

**Positive:** Professionalism, Quality, Responsiveness, Value

I have worked with Falicia and Soleil Property Management for nearly 10 years as a homeowner and Board Member in one of her managed properties. It is abundantly clear that Falicia takes great pride in delivering a superior level of service to the Soleil managed communities. This is most evident in the transparent and effective oversight of vendors as well as Soleil's ability to execute on the identified needs of the community. The responsiveness, professionalism and personal attention Soleil brings to managing a Homeowners Association takes all of the pressure off of being an HOA volunteer.

### **Stephanie Taylor**

**Positive:** Professionalism, Quality, Responsiveness

Soleil Property Management truly shines above the rest!

Falicia and the staff at Soleil property management always demonstrate professionalism and their customer service is outstanding! When communicating with Falicia and her staff they are always courteous and responsive. They are very thorough, pro-active, and handle every situation in a timely and satisfactory manner. Soleil property management provides a tailored service to our community. I am extremely grateful for the dedication, hard work, and service they provide.

### **Derek Lambrou**

**Positive:** Professionalism, Quality, Responsiveness, Value

Soleil Property Management has been managing our community for the last 6 years and it has been nothing short of fantastic. We are a small community with 110 single family homes. While we are not the largest community Soleil manages I feel that we still get the same level of management and attention. Any time we have had an issue or emergency over the weekend Soleil has always been able to be reached immediately and solves the problem. Soleil's vendor list is amazing and Soleil often makes suggestions from their other communities to make our neighborhood better and raise our property values !! Highly recommended !!!

### **Debby J**

**Positive:** Professionalism, Responsiveness

I've had the pleasure of working with Falicia of Soleil Property Management for years. First as a resident of one of the communities she managed, next as a Board member. In either capacity she's always been amazing. Her professionalism and knowledge easily allow her to stand out from the rest. I've seen such an improvement in our community since Soleil Property Management took the reins. We are so thankful for the support Falicia and her team provide to us.

### **Dyanne Forde**

**Positive:** Professionalism

Soleil Property Mgmt is a step above the rest.

We have had the displeasure of having to live in communities Not managed by Soleil Property Management but not anymore. Soleil Management Company is an example for others to follow. Soleil Property Management's team is professional, knowledgeable, organized, accountable, forward thinking, and add value to the communities they manage. Our community has worked with other management companies and NONE can touch the quality of work Soleil Property Management does. Our neighborhood looks better than Ever!! Thank you to Falicia and her amazing team @Soleil Property Management.

### **John Nihoff**

**Positive:** Professionalism, Responsiveness

The company has managed my development for a number of years and they are nothing short of well run and responsive to our community needs. They are quick to address owner concerns and always looking out for ways for improvement in our 110 home community. I believe that our home values have outpaced other HOA's in the area because of their hard work and advice. A trusted partner of the community.

**Mark Carpenter**

Serving on an HOA board can be a challenging, stressful and thankless job. Your neighbors are understandably passionate about issues affecting their homes, which can often lead to emotionally charged conversations, which can sadly spill into them yelling and screaming. I served as my HOA president for about three years, and unfortunately encountered entirely too many of those scenarios during my term. Unquestionably, the one thing that made managing those difficult situations possible, was having Falicia, and Soleil Property Management as our partner. Her expertise in recognizing potential legal pitfalls, her experience in overseeing various vendors and third party contractors, and most importantly, her ability to manage the different personalities that make up any community, all combined to make her an invaluable asset, when dealing with the multitude of issues, that any HOA must face. Had Falicia not been present, my term would have certainly been shorter. Soleil helped us achieve numerous improvements to our community that enhanced our home values, increased our security, and upgraded our aesthetics. Thank you Falicia.

**Dana Jordan**

**Positive:** Professionalism, Responsiveness

Soleil Property Management manages my community - whenever I notify them of a problem, they respond promptly and professionally, they have access to a team of first-class vendors capable of addressing a wide variety of issues. More importantly, they conduct a follow-up to confirm the customer's concern has been properly resolved.