The Western New York Region Family Support Coalition was formed in 1995 by parents and mental health professionals dedicated to increasing support, and services for families who have children with social, emotional, behavioral, or mental health disabilities. This group decided to incorporate and, in 2001 achieved its 501 (c) 3 status as the Children’s Mental Health Coalition of Western New York, Inc. “The Coalition” is comprised of representatives from Family Support Programs, Compeer Programs, CCSI Programs, HCBS Programs, School Support and PBIS Project Sites, CR, RTF, and FBT Programs, SPOA Coordinators, and Common Sense Parenting Instructors, as well as the 19 County Mental Health Directors.

“The Coalition”, meets on the fourth Tuesday of every month, in various locations within our 19 county region, for state and regional information sharing; networking and support. “The Coalition” also provides training and education for parents and youth. Parent Advocates and interested community partners; sponsoring conferences, encouraging parent/professional partnerships, supporting collaborations, and works closely with New York State Office of Mental Health, and Families Together in NYS, Inc, as well as other service providing agencies in Western New York.

For additional information please go to the New York State Office of Mental Health website: WWW.OMH.NY.GOV

Disclaimer: NYS OMH accepts no responsibility for the content of the Western Region family Support Directory, or for the consequences of any actions taken on the basis of the information provided. All information in the directory is directly submitted and/or corrected by agencies and programs or retrieved from governmental websites. The directory is a living document and all information is subject to change without notice.

Revised: June, 2013
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Our services for families include bi-weekly parent/caregiver groups with trained peer facilitators providing self-help support and education as well as free, on-site childcare. We also sponsor caregiver attendance at a variety of regional conferences and educational workshops. Peer advocates work across a variety of systems to provide peer support, education, advocacy, information, and referral. Teen-driven support groups participate in education, recreation activities and community service projects. Hourly in-home respite care is also provided for families by trained staff with background clearances.

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Patti DiNardo, Director ................................................................. 585-289-4874
E-mail: pdinardo@flpn.org

Jeannine Struble, Assistant Director ........................................... 315-568-4363
E-mail: jstruble@flpn.org

Cassandra Morse, Teen Program Coordinator ........................... 607-776-2164
E-mail: cmorse@flpn.org
ALLEGANY Continued:
Waiver
Home and Community Based Services Waiver (HCBS) (Access via SPOA)
Kim Baker, Program Manager ................................................................. 716-375-4747 x 187
E-mail: kbaker@rehabcenter.org

SPOA
Lindy White, LMSW, Assistant Director of Community Services and SPOA Coordinator
............................................................................................................. 585-593-1991
E-mail: white.lindy74@gmail.com

County Mental Health Director
Robert Anderson Ph.D ....................................................................................... 585-593-1991
E-mail: robanders6@gmail.com

County DSS
Commissioner of Social Services Vicki Grant, ............................................. 585-268-9622
E-mail: Vicki.Grant@dfa.state.ny.us

Clinic
The Counseling Center .............................................................................. 585-593-6300

Mentoring/Companion
Youth Mentoring Children and Family Compeer
Edna Kayes, Director ................................................................................... 585-593-1991

Care Coordination (Case Management)
Supportive Case Management (SCM) (Access SCM via SPOA)
County Community Services: Lindy White, LMSW, Assistant Director, ................. 585-593-1991
E-mail: white.lindy74@gmail.com

Intensive Case Management (ICM) (Access ICM via SPOA)
County Community Services: Lindy White, LMSW, Assistant Director, ................. 585-593-1991
E-mail: white.lindy74@gmail.com

Acute Inpatient Hospitalization
St. James Mercy Hospital (Age 12-17) ................................................................. 607-324-8000
Women’s Christian Association (WCA Hospital) (Age 5-17)……..716-664-9370

Allegany Probation
Robert Starks, Director ................................................................................... 585-268-9370
ALLEGANY Continued:
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Residential Treatment Facility (RTF) (Access via SPOA)………..See Page 70-71

Specialized Treatment Providers (working with children with sexually inappropriate behaviors)
Alfred Counseling Associates Sam Cali, (family counseling, 12 week anger management class)………………………………………………………………………………………………………………………………………………………………………………………………………………………………..607-587-8390
E-mail: alfredcounseling@gmail.com

Community Parent Resource Center
The Parent Network of WNY…………………………………………………………….1-866-277-4762

Parent Network of WNY is a resource for families of individuals with special needs and for professionals who work with them. Our goal is to empower families to successfully advocate for their children. We do this through our workshops, conferences, and information and referral services where we link people to community resources or provide one-on-one consulting to callers in search of specific information. We are designated as a Community Parent Resource Center, funded by the US Education Dept. and a Special Education Parent Center, funded through the NYS Education Dept.

Susan Barlow, Executive Director…………………………………………………………..716-332-4170
E-mail: srb@parentnetworkwny.org
Lyn Haggerty, Information and Referral Manager……………………………………..716-332-4176
E-mail: lmh@parentnetworkwny.org
MaryJo Butler, Information and Referral………………………………………………..716-332-4175
E-mail: mjb@parentnetworkwny.org

Early Childhood Direction Center………………………………………………………1-800-462-7653
Website: www.wchob.org/ecdc
The ECDC provides free information, referral, technical assistance and support to families, professionals, and community agencies concerned with children birth to five with suspected or diagnosed delays or disabilities. We provide ongoing community training programs for both parents and professionals. The ECDC also provides assistance to early childhood programs to improve options and opportunities for preschool children with developmental delays or disabilities served in typical early childhood settings.
Vickie Rubin, MS.Ed……………………………………………………………………..716-880-3880
To support and empower families and youth affected by an emotional, behavioral,
and/or mental health challenge. This is done through choices of in-home support
services, advocacy, training and education, mentoring, skill building, support groups,
information and referral, meeting facilitation, modeling, and linking parents/caregivers
and youth who have similar experiences and interests for the purposes of building a
community of supportive peers.
Dodi R. McIntyre, Youth and Family Services Director and Camp New
Horizons………………………………….…………………………….716-372-0208 X 103
E-mail:dmcintyre@mhacatt.org
Ginger Oyer, Family Service Coordinator………………………………716-372-0208
E-mail: goyer@mhacatt.org
Alison White, Parent Partner………………………………………………716-372-0208
E-mail: awhite@mhacatt.org
Jennifer Falandys, Volunteer Peer Facilitator, N.O.W. Transition Support Group………..
……………………………………………………………………………………….716-372-0208
E-mail: jfalandys@mhacatt.org
Andrew McIntyre, Volunteer Transition Peer Leader, N.O.W.(No One Way) Support
Group………………………………………………………………………………………….716-372-0208
E-mail: NOWleader@gmail.com

CCSI
Dawn Miller, Director…………………………………………………………….716-701-3294
E-mail:dmmiller@cattco.org

Waiver
Home and Community Based Services Waiver (HCBS) (Access via SPOA)
Kim Baker, Program Manager…………………………………………………716-375-4747 X187
E-mail: kbaker@rehabcenter.org

County Mental Health Director
Dawn Miller, Director……………………………………………………………………. 716-373-8040
E-mail: dmmiller@cattco.org
CATTARAUGUS Continued:

Common Sense Parenting Instructors
Mary O’Leary, Trainer................................................................. 716-701-3336
E-mail: mholeary@cattco.org
Dodi McIntrye, Parent Trainer (School Age & toddler/Pre-School).................................................... 716-372-0208 X 103
E-mail: dmcintyre@mhanett.org
Dana Oaks, Facilitator, Independent Living Skills Program Coordinator............................................. 716-938-9111

Children’s SPOA
Mary O’Leary, Coordinator................................................................. 716-373-8092 X 5307
E-mail: mholeary@cattco.org
Mary O’Leary, Child ICM and SCM................................................................. 716-373-8092 X 5307
E-mail: mholeary@cattco.org

Care Coordination (Case management) (Access via SPOA)
Supportive Case Management (SCM)
Olean Counseling Center................................................................. 716-373-8040
Intensive Case Management (ICM)
Olean Counseling Center................................................................. 716-373-8040

Community Residence (CR) (Access via SPOA)........................................See Page 71

Residential Treatment Facility (RTF) (Access via SPOA)............See Page 70-71

Department of Social Services
Wendy Bourgeois, Commissioner of DSS..................................................... 716-373-8070
E-mail: wendbo@dss.cattco.org

Juvenile Probation Unit Supervisor
Gordon Diffenderfer................................................................. 716-373-8047 X 3363
E-mail: godiffenderfer@cattco.org

Substance Abuse Council on Addiction Recovery Services (CARes)............................ 716-373-4303
Parent Network of WNY is a resource for families of individuals with special needs and for professionals who work with them. Our goal is to empower families to successfully advocate for their children. We do this through our workshops, conferences, and information and referral services where we link people to community resources or provide one-on-one consulting to callers in search of specific information. We are designated as a Community Parent Resource Center, funded by the US Education Dept. and a Special Education Parent Center, funded through the NYS Education Dept.

Susan Barlow, Executive Director ................................................................. 716-332-4170
E-mail: srb@parentnetworkwny.org
Lyn Haggerty, Information and Referral Manager ........................................ 716-332-4176
E-mail: lmh@parentnetworkwny.org
MaryJo Butler, Information and Referral .................................................... 716-332-4175
E-mail: mjb@parentnetworkwny.org
The **ECDC** provides free information, referral, technical assistance and support to families, professionals, and community agencies concerned with children birth to five with suspected or diagnosed delays or disabilities. We provide ongoing community training programs for both parents and professionals. The ECDC also provides assistance to early childhood programs to improve options and opportunities for preschool children with developmental delays or disabilities served in typical early childhood settings.

Vickie Rubin, MS.Ed.................................................................716-880-3880
Family Support Services (FSS) are free to all parents, foster parents, grandparents, and adoptive parents, and caregivers of children with a mental health diagnosis. Family Support Group meetings are held in various locations in the county with child care provided free of charge. The FSS program offers educational and informational events to all interested parents and professionals. Respite funding is also offered as part of Family Support Services.

Cyndi Eimers, Family Support Services Coordinator...............................................716-753-4153
E-mail: eimersc@co.chautauqua.ny.us

Nancy Steenburn, Mental Health Assistant.......................................................716-753-4150
E-mail: steenbun@co.chautauqua.ny.us

Toll free access from Dunkirk to Nancy Steenburn.................................716-363-4150
Toll free access from Jamestown to Nancy Steenburn.......................716-661-7150

CCSI
Leslie Cusimano, CCSI Coordinator...............................................................716-753-4151
E-mail: cusimanl@co.chautauqua.ny.us

Nancy Steenburn, Mental Health Assistant.......................................................716-753-4150
E-mail: steenbun@co.chautauqua.ny.us

School Support Project II (SS II)
Karen Dillon, Site Coordinator/ Mental Health Social Worker
Washington Middle School...............................................................716-487-1127
E-mail: dillonk@co.chautauqua.ny.us

Kellie Sims, Mental Health Therapist...............................................................716-487-1128
E-mail: simsk@co.chautauqua.ny.us

Mary Griffiths, Jamestown High School.......................................................716-474-9994
E-mail: griffitm@co.chautauqua.ny.us

Tina Brooks, Washington Middle School.......................................................716-489-4487
E-mail: brookst@co.chautauqua.ny.us

Waiver
Home and Community Based Services Waiver (HBCS) (Access via SPOA)
Kimberly Baker, Program Manager...............................................................716-375-4740 X187
E-mail: kbaker@rehabcenter.org
CHAUTAUQUA Continued:
County Mental Health Director
Pat Brinkman, MS, MBA ....................................................... 716-753-4104
E-mail: brinkmap@co.Chautauqua.ny.us

Common Sense Parenting Instructors
Karen Naeser, Trainer .......................................................... 716-661-8359
E-mail: naeserk@co.chautauqua.ny.us
Lisa Weich, Trainer ............................................................ 716-736-9211
E-mail: weichl@co.chautauqua.ny.us
Cindy Reidy, Facilitator ....................................................... 716-499-5456
E-mail: reidyc@co.chautauqua.ny.us
Michelle Swabik, Facilitator ................................................. 716-753-6977
E-mail: swabikm@co.chautauqua.ny.us
Tammie Newman ............................................................... 814-823-7293
E-mail: newmant@co.chautauqua.ny.us

SPOA
Chautauqua County Department of Mental Hygiene
Children’s Single Point of Access
Town of Chautauqua Municipal Building
2 Academy Street, Room 200
Mayville, NY 14757
Rachel Ludwig, Interim Children’s SPOA Coordinator ............. 716-753-4513
Fax: 716-753-7308
E-mail: mesmerr@co.chautauqua.ny.us
Nancy Steenburn, Mental Health Assistant.......................... 716-753-4150
E-mail: steenbun@co.chautauqua.ny.us

Functional Family Therapy (FFT)
Dunkirk, Chautauqua County Dept of Mental Hygiene ............ 716-363-3550
Jamestown, Chautauqua County Dept of Mental Hygiene ...... 716-661-8330

Clinic
Jamestown Mental Health ..................................................... 716-661-8330
Dunkirk Behavioral Health .................................................... 716-363-3550
Women’s Christian Association (WCA) Behavioral Health .... 716-664-8641
................................................................. 716-363-0018
Summit Community Services .............................................. 716-661-1590
................................................................. 716-366-6125

Family Service of the Chautauqua Region
James McElrath, Executive Director ..................................... 716-488-1971
Toll Free: 1-888-490-7674
E-mail: jimm@familyservicecr.com
CHAUTAUQUA Continued:

Chautauqua Tapestry (System of Care Community)

Chautauqua Tapestry represents the weaving together of effective, appropriate and individualized supports and services that are accessible and comprehensive to meet the needs of youth with emotional and behavioral challenges and their families.

Rachel Ludwig LCSW, Project Director.................................................................716-753-4513
Fax: 716-753-7208

Marilyn Wright, Administrative Aide...............................................................716-753-4507
Fax: 716-753-7208

Melody Morris, Deputy Project Director/Family Lead.......................................716-753-4157
E-mail: morrisml@co.chautauqua.ny.us

Alexandra Baglia, Social Marketer & Technical Assistance Coordinator...716-753-4516
Ignacio Parra, Cultural and Linguistic Coordinator............................................716-753-4518
Victoria Patti, Youth Engagement Specialist.....................................................716-753-4519
Mansoor Kazi, PhD, Lead Evaluator..............................................................716-753-4522
E-mail: mkazi@buffalo.edu

Jon Anderson, Behavioral Health Crisis Response System Developer.............716-753-4517

Care Coordination (Case Management) (Access via SPOA)
Chautauqua County Dept of Mental Hygiene
Supportive Case Management (SCM)
Rachel Ludwig.................................................................716-753-4150

Intensive Case Management (ICM)
Peter Leising, ICM Supervisor..............................................................716-832-0720

Acute Inpatient Hospitalization
Women’s Christian Association (WCA Hospital) (Age 5-17)............716-664-8645

Community Residence (CR) (Access via SPOA).................................See Page 71

Residential Treatment Facility (RTF) (Access via SPOA).........See Page 70-71

Mentoring/Companion
Compeer Chautauqua
Jann Ball, Compeer Director............................................................716-487-2956
E-mail: ballj@co.chautauqua.ny.us
CHAUTAUQUA Continued:

County Department of Social Services
Christine Schuyler, Commissioner.............................................716-753-4590
E-mail: schuylerc@co.chautauqua.ny.us

Chautauqua County Youth Bureau
Patricia Yokom, Program Coordinator......................................716-753-4725

Family Solution Center (Jamestown Public Schools Tech Academy)...........
..............................................................................716-483-4384
E-mail: yokomp@co.chautauqua.ny.us

PINS Contact
Dunkirk /North County ...............................................................716-363-3775
Jana McDermott, Project Director, Child Advocacy Program..............716-338-9844
E-mail: cdermoj@co.chautauqua.ny.us

Specialized Treatment Providers (working with children with sexually inappropriate behaviors):
Kelly Burkhouse, PhD., Family Services, Office Based Counseling......716-488-1971
E-mail: fscr@familyservicecr.com

Early Childhood Direction Center .............................................1-800-462-7653
Website: www.wchob.org/ecdc
The ECDC provides free information, referral, technical assistance and support to families, professionals, and community agencies concerned with children birth to five with suspected or diagnosed delays or disabilities. We provide ongoing community training programs for both parents and professionals. The ECDC also provides assistance to early childhood programs to improve options and opportunities for preschool children with developmental delays or disabilities served in typical early childhood settings.
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E-mail: lmh@parentnetworkwny.org
MaryJo Butler, Information and Referral......................................716-332-4175
E-mail: mjb@parentnetworkwny.org
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Patti DiNardo, Director.................................................................585-289-4874
E-mail: pdinardo@flpn.org

Jeannine Struble, Assistant Director..................................................315-568-4363
E-mail: jstruble@flpn.org

Cassandra Morse, Teen Program Coordinator.................................607-776-2164
E-mail: cmorse@flpn.org
CHEMUNG Continued:
Youth Advisory Council
Chemung County YAC and RAMP
YAC is a Youth Advisory Council in Chemung County; that cultivate youth who are actively involved in their community as well as advocate to help revolutionize the mental health care system for today’s youth.

Ellen Sidari, Youth Mentoring & Advocacy Coordinator.........................607-737-5858  
E-mail: esidari@co.chemung.ny.us

Mentoring/Companion
Ramp is the Ready to Achieve Mentoring Program; is characterized as a career-focused mentoring program for at-risk youth with or without apparent disabilities who are susceptible of becoming involved with the Juvenile Justice System. Elmira, New York is one of three RAMP sites (RCIL, Rochester; and Families Together, Albany) throughout New York State and one of 12 sites nationally.

Ellen Sidari, Youth Mentoring & Advocacy Coordinator.........................607-737-5858  
E-mail: esidari@co.chemung.ny.us

CCSI
Lisa Butler, Coordinator.................................................................607-737-5503  
Andrea Husner, Parent Advocate.....................................................607-737-5508

Waiver
Home and Community Based Services Waiver (HBCS) (Access via SPOA)  
Pathways
Dianne Smith, LMSW, CASAC Program Director..................................607-937-3276  
E-mail: dsmith@pathwaysforyou.org
Norma Whatman, LCSW, Program Coordinator.................................607-937-4507  
E-mail: nwhatman@pathwaysforyou.org
Cathy Bennett, Parent Advocate.........................................................607-937-4513  
E-mail: cbennett@pathwaysforyou.org

Day Treatment
Pathways
Kim Leszyk, Program Director..........................................................607-962-6062

Elmira Psychiatric Center
Charles Fontana, Director...............................................................607-737-4750

Crisis
24 Hours crisis Service Program of Chemung County, Scott Forbes.............  
...............................................................607-737-5369
CHEMUNG Continued:
Chemung County Mental Health SPOA
Children and Youth SPOA
Caroline Dwyer, LMSW, Coordinator.........................................................607-737-2472
E-mail: cdwyer@co.chemung.ny.us
Andrea Husner, Chemung County parent Advocate.................................607-737-5508
E-mail: ahusner@co.chemung.ny.us
Kerchelle Driscoll, Children’s Bridger......................................................607-737-5298
Ellen Sidari, Youth Advocate Program Coordinator...............................607-737-5582
Adult SPOA
Jean Steiner..............................................................607-737-2490

County Mental Health Director
Brian hart, LCSW-R........................................................................607-737-5501
E-mail: bhart@co.chemung.ny.us

Clinic
Elmira Psychiatric Center Outpatient Counseling.................................607-737-4789
Family Services of Chemung County.......................................................607-733-5696

Care Coordination, (Case Management) (Access via SPOA)
Intensive Case Management (ICM)
Family Services of Chemung County, Lori Dunn.................................607-426-5516
Elmira Psychiatric Center, Paul Fairbanks, Coordinator..................607-227-6676
E-mail: paul.fairbanks@omh.ny.gov
Melanie Rahr......................................................................................607-426-3440
Ada Robinson-Perez........................................................................607-426-2716

Acute Inpatient Hospitalization (Adult Unit Only)
St. Joseph Hospital..............................................................................607-737-7806

Chemung County Department of Social Services
Children and Family Services, Kelly Lowman, Director of Services.607-737-5402
E-mail: kelli.lowman@dfa.state.ny.us

Community Residence (CR) (Access via SPOA).............................See Page 71

Residential Treatment Facility (RTF) (Access via SPOA)............See Page 70-71
ERIE
Community Family Support
Child and Family Support Program
Mental Health Association in Erie County
999 Delaware Avenue
Buffalo, NY 14209
Provides Family Support group meetings in Erie County, educational meetings, planned in-home respite, information, telephone support, advocacy, networking and access to trainings and conferences for parents, grandparents, foster parents of children with emotional or behavioral problems. Free respite/child care is offered at all group meetings.

Jenny Laney, Director.................................................................716-886-1242 X 313
E-mail: laney@eriemha.org
Dianne Riordan, Family Advocate........................................716-886-1242 X 319
E-mail: riordan@eriemha.org
Jack Woodworth, Family Advocate........................................716-886-1242 X 317
E-mail: jwoodworth@eriemha.org

The Families’ Child Advocacy Network And
Family Advocate Network of Support (FANS)
135 Delaware Avenue, Suite 210
Buffalo, NY 14202
Provides monthly roundtable meetings for families enrolled in Care Coordination services to empower family voice to celebrate what is working and identify gaps or barriers in the system of care serving our children and youth; Family support services for families enrolled in care coordination and family support (both individual and groups) for families whose youth are involved in all aspects of Juvenile Justice. FANS meetings are held the first Wednesday of each month from 12 PM to 2 PM. Please call Families CAN for the location of the monthly meeting. All family support partners in Erie County are encouraged to attend to share resources and our commitment to the family support movement!

Vicki McCarthy, Director...............................................................716-884-2599 X 302
Cell: 716-954-3615
E-mail: vicky@compeerbuffalo.org
Milton Williams, Lead Family Advocate.................................716-884-2599 X 303
E-mail: milton@compeerbuffalo.org
Tanya Hernandez, Family Support Coordinator: Juvenile Justice.................................................................716-884-2599 X 301
E-mail: tanya@compeerbuffalo.org
Cindy Brauer, Family Support Partner....................................716-884-2599
E-mail: cindy371@verizon.net
Cheryl Misercola, Family Support Partner: Foster, Adoptive, Preventive & Kinship Families.................................................................716-884-2499 X 304
E-mail: cheryl@compeerbuffalo.org
ERIE Continued:
Community Family Support Continued;
The Families’ Child Advocacy Network And
Family Advocate Network of Support (FANS) Continued:
Jose Davila, Family Support Provider........................................716-884-2599 X 305
E-mail: jose@compeerbuffalo.org
Enriqueta Rodriguez, Family Support Provider..............................716-884-2599 X 306
E-mail: enriqueta@compeerbuffalo.org

Mentoring/Companion
Family Help Center
YEL: Youth Empowerment and Leadership (Age 13-22)
Racheal Tarapacki, Director of Youth Bureau............................716-923-4051
E-mail: racheal.tarapacki@erie.gov
Hillary Worthington, Erie County Youth Coordinator..................716-822-0919
E-mail: hworthington@familyhelpcenter.net
Christine Schiedo, Youth Specialist..............................................716-822-0919
E-mail: cschiedo@familyhelpcenter.net

Compeer Greater Buffalo
135 Delaware Avenue, Suite 210
Buffalo, NY 14202
Michele Brown, Executive Director.............................................716-883-3331 X 319
E-mail: michele@compeerbuffalo.org

Common Sense Parenting Instructors
Ann Nowak, Trainer....................................................................716-250-1229
Cindy Smith, Trainer....................................................................716-631-7215
Vicki McCarthy, Trainer.................................................................716-954-3615

Parenting Wisely Program
Carolyn DeFranco, Contact..............................................................716-783-3114
E-mail: cdefranco@gateway-longview.org

SPOA/CCSI
Family Voices Network SPOA/CCSI
(Access HCBS Waiver, Wraparound Programs, ICM & RTF level’s of care)
Elizabeth Benitez SPOA Coordinator.............................................716-858-4653
E-mail: elizabeth.benitez@erie.gov
Rachaelle Benz, Family Advocate....................................................716-818-3728
E-mail: rachaelle.benz@erie.gov
ERIE Continued:
County Mental Health Director
Ellery Reaves, MPA.................................................................716-858-8530
E-mail: Ellery.reaves@erie.gov

Functional Family Therapy (FFT) (Access via JJ [JDST/ FST/ Probation Supervision])
Catholic Charities.................................................................716-854-3622
Child and Adolescent Treatment Services.......................................716-881-2405

Full Service School Models
Closing the Gap in Student Performance (CTG)
CTG is a full-service community school model developed and implemented collaboratively by Buffalo Public Schools, Catholic Charities and the United Way of Buffalo & Erie County. A full time Site Facilitator in each school coordinates and facilitates non-academic services for students and their families.

Cheri Alvarez, Coordinator...............................................................716-544-2730
E-mail: cheri.alvarez@ccwny.org
Susan Seawood, Assistant Coordinator........................................716-864-7200
Maggie Hoeltke, Site Facilitator, Hillery Park School BPS #27.........716-472-2659
Kelly Ziegler, Site Facilitator, Frank Sedita Elementary School BPS #30
........................................................................................716-609-0509
Andrea Meyers, Site Facilitator, Lovejoy Discovery School BPS #43 .....716-544-0276
Jillian Miller, Site Facilitator, Bennett High School BPS #200 ............716-220-5957
Alisha Baggiano, Site Facilitator, Highgate Heights School BPS #74
........................................................................................716-255-1309
Tim Mann, Site Facilitator, Southside Elementary School BPS #93......716-597-6157
Tamieka Johnson, Site Facilitator, West Hertel Academy School BPS #94
........................................................................................716-512-9517
Ann Marie Coric, Site Facilitator, The Academy School BPS #131 & #171
........................................................................................716-803-9987
Danielle Gray, Site Facilitator, The Community School, BPS #53........716-816-3330
Kristopher Stiles, Site Facilitator, Hamlin Park Elementary, BPS #74.....716-816-3490
Jose Correa, Site Facilitator, Lorraine Academy, BPS #72...............716-604-6484
Kari Cunningham, Site Facilitator, Discovery School, BPS #67 ..........716-261-7829
Vacant Position, Site Facilitator, South Park High School, BPS #206......
Vacant Position, Site Facilitator, Westminster Community Charter School
........................................................................................716-816-3450

SAY YES Closing the GAP Model in City of Buffalo School District
Cheri Alvarez, Coordinator...............................................................716-544-2730

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ERIE Continued:

Waiver

Home and Community Based Services Waiver (HCBS) (Access via SPOA)
Child and Family Services in Erie County
The Mary Talbert Center
1325 Main Street
Buffalo, NY 14209
Larissa Vallett, MS HCBS Waiver Supervisor ........................................... 716-335-7377
E-mail: lvallett@cfsbny.org
Michelle Treece, Family Advocate ............................................................ 716-335-7271
E-mail: mtreece@cfsbny.org

Mid-Erie Counseling and Treatment Services
Bowmansville Square
5360 Genesee Street
Bowmansville, NY 14026
Nicole Borkowski, Supervisor ................................................................. 716-983-2344
E-mail: nicoleb@mid-erie.gov
Linda Leiter, Waiver Family Advocate ..................................................... 716-983-1752
E-mail: linleiter@aol.com

Care Coordination (Case Management) (Access via SPOA)
Intensive Case Management (ICM)
Child and Family Services in Erie County (ICM)
Isabel Higgins, Supervisor ................................................................. 716-335-7384
E-mail: rtaylor@cfsbny.org

Child & Adolescent Treatment Services (ICM)
Lisa Gamble, Supervisor ................................................................. 716-819-3420 X 107
E-mail: l gamble@catswny.org

Mid Erie Counseling and Treatment (SCM)
Shannon Riley, Supervisor ................................................................. 716-855-1384 X 224
E-mail: shannonr@mid-erie.org

Gateway-Longview (SCM)
347 East Ferry Street
Buffalo, NY 14208
Cathy Smith, Director of Care Coordination ........................................... 716-783-3115
E-mail: cs smith@gateway-longview.org
John Warner, Supervisor of Care Coordination ...................................... 716-783-3121
E-mail: jwarner@gateway-longview.org
ERIE Continued:

Care Coordination (Case Management) (Access via SPOA)
Supported Case Management (SCM)
Child and Adolescent Treatment Services (SCM)

Tom Cranston, supervisor.................................................................cell: 716-818-3284
e-mail: tcranston@catswny.org
Rochelle Drake, Family Advocate..................................................716-818-4292
e-mail: rdrake@catswny.org

New Directions Youth and Family Services (ICM)
Sarah Taylor, Director of Care Coordination........................................716-839-1392 X 206
e-mail: staylor@ndyfs.org
Elizabeth Kuhrt, Care Coordination Supervisor..................................716-839-1392 X 202
e-mail: lkuhrt@ndyfs.org

Clinic

Child and Adolescent Treatment Services Intake.........................716-819-3420 X 138
Fax: 716-819-3431
West Side Clinic, Edna Martinez, Bi-Lingual Family Advocate............716-853-1335
Child and Family Services............................................................716-842-2750
Mary Talbert Center........................................................................716-335-7016
Fax: 716-881-0652

Mid-Erie Counseling and Treatment..............................................716-893-0062
Woman & Children’s Hospital Behavioral Health..........................716-878-7000
Baker Victory Services.................................................................716-828-9700
Monsignor Carr..............................................................................716-835-9745
Spectrum, Springville.................................................................716-592-9301
Spectrum, Boulevard.....................................................................716-831-1856
Spectrum, South Buffalo...............................................................716-828-0560
Spectrum, Southtowns.................................................................716-662-6638
Gateway-Longview Behavioral Health Clinic...............................716-783-3221

WNYCPC Community Services
575 Alberta Drive
Amherst, NY.................................................................716-832-0720
Outpatient Clinic.................................................................716-832-0720

Day Treatment
WNYCPC Community Services
575 Alberta Drive
Amherst, NY.................................................................716-832-0720
Outpatient Clinic.................................................................716-832-0720

Baker Victory, David Gordon, Division Administrator of OMH Services
.................................................................716-828-9700
ERIE Continued:
Therapeutic Pre-Schools
Baker Victory .................................................. 716-828-9700
Gateway-Longview ........................................... 716-883-4531 X 1880
Therapeutic Pre-School for Buffalo/Hamburg
Mariann Fischer, Associate Director ....................... 716-783-3226
Therapeutic Pre-School for Bowmanville
Kristen Rivera, Associate Director .......................... 716-783-3157
Women & Children’s Hospital ................................. 716-887-5800

Acute Inpatient Hospitalization
Erie County Medical Center (ECMC) (Age 12-17) .......... 888-894-9444
Bry Lin Hospital (Age 5-17) ................................... 716-886-8200

Community Residence (CR) (Access via SPOA) ............... See Page 71
Residential Treatment Facility (RTF) (Access via SPOA) .... See Page 70-71

County Department of Social Services
Carol Dankert-Maurer, Commissioner .......................... 716-858-7511
  E-mail: carol.dankert-maurer@erie.gov

Learning Disabilities Association of WNY
Darlene Boeck, Educational Advocate .......................... 716-874-7200 X 176

Juvenile Fire Setter Intervention Program
J-Fire .................................................................... 716-896-1113

Specialized Treatment Providers
Child and family Services
Sex Offender Management Program ............................ 716-681-5718
ERIE Continued:

Parent Resource Center
The Parent Network of WNY.................................................................716-866-277-4762
Parent Network of WNY is a resource for families of individuals with special needs and for professionals who work with them. Our goal is to empower families to successfully advocate for their children. We do this through our workshops, conferences, and information and referral services where we link people to community resources or provide one-on-one consulting to callers in search of information. We are designated as a Community Parent Resource Center, funded by the U.S. Department of Education and a Special Education Parent Center, funded through the N.Y.S. Education Dept.

Susan Barlow, executive Director.........................................................716-332-4170
E-mail: srb@parentnetworkwny.org

Lyn Haggerty, Information and Referral manager.................................716-332-4176
E-mail: lmh@parentnetwork.org

MaryJo Butler, Information and Referral................................................716-332-4175
E-mail: mjb@parentnetworkwny.org

Early Childhood Direction Center ......................................................1-800-462-7653
Website: www.wchob.org/ecdc
The ECDC provides free information, referral, technical assistance and support to families, professionals, and community agencies concerned with children birth to five with suspected or diagnosed delays or disabilities. We provide ongoing community training programs for both parents and professionals. The ECDC also provides options and opportunities for preschool children with developmental delays or disabilities served in typical early childhood settings.

Vicki Rubin, MS. Ed.................................................................716-880-3880
GENESEE
Community Family Support
Hillside Family Support (GLOW)
Hillside Children’s Center
96 W. Buffalo Street
Warsaw, NY 14569

Family Support offers advocacy, educational opportunities, a parent library, referral and linkage support, support groups with respite provided and family activities. Parents are connected to other parents who have a child with a Mental Health need (social, emotional and/or behavioral) and are encouraged to build natural community supports amongst themselves. Through our program parents are given the opportunity to work on goals that will develop their skills and confidence so that they feel empowered in making the most educated choices that will benefit their child and family.

Pam Brannan, Manager................................................................. 585-721-9524
E-mail: pbrannan@hillside.com
Pat Zambito, Parent Consultant................................................. 585-344-0134 X 123

CCSI
Mike Fleming, Coordinator......................................................... 585-344-1421 X 6667
E-mail: mfleming@Co.Geneseec.ny.us

Waiver
Home and Community Based Services Waiver
Stephanie Burke, Manager........................................................ 585-344-0134 X 112
Bonnie Alkins, Family Advocate................................................. 585-344-0134
E-mail: balkins@hillside.com

Common Sense Parenting Instructors
Pam Brannan, Trainer................................................................. 585-721-9524
E-mail: pbrannan@hillside.com

SPOA
Michael Fleming, Coordinator.................................................. 585-344-1421 X 6667
E-mail: mfleming@co.genesee.ny.us
Nikki Williams, Case Facilitator.................................................. 585-344-1421 X 6682
E-mail: nwilliams@co.genesee.ny.us

County Mental Health Director
Ellery Reaves, MPA ................................................................. 585-344-1421
E-mail: ereaves@co.genesee.ny.us
GENESEE Continued:

Parent Resource Center
The Parent Network of WNY ................................................................. 1-866-277-4762

Parent Network of WNY is a resource for families of individuals with special needs and for professionals who work with them. Our goal is to empower families to successfully advocate for their children. We do this through our workshops, conferences, and information and referral services where we link people to community resources or provide one-on-one consulting to callers in search of specific information. We are designated as a Community Parent Resource Center, funded by the US Education Dept. and a Special Education Parent Center, funded through the NYS Education Dept.

Susan Barlow, Executive Director ....................................................... 716-332-4170
E-mail: srb@parentnetwork.org

Lyn Haggerty, Information and Referral Manager .............................. 716-332-4176
E-mail: lmh@parentnetworkwny.org

MaryJo Butler, Information and Referral ............................................. 716-332-4175
E-mail: mjb@dbpsec/wmu-org

County Department of Social Services
Eileen Kirkpatrick, Commissioner ....................................................... 585-344-2580

Probation
PINS Diversion
Julie Smith, Director ........................................................................... 585-344-2550 X 2263
E-mail: jasmith@co.genesee.ny.us

Kathy Porter-Makin, Preventative Services Supervisor ...................... 585-344-2580 X 6409
E-mail: 18A201@dfa.state.ny.us

Clinic
Genesee County Mental Health ........................................................... 585-344-1421

Child Partial Hospitalization
Strong Memorial Hospital (Age 12-17)
Charlene Weeks, Director ................................................................... 585-273-1776

Acute Inpatient Hospitalization
Erie County Medical Center (ECMC) (Age 12-17) ......................... 888-894-9444
Strong Memorial Hospital (Age 5-17) ............................................... 585-275-2100
GENESEE Continued:

Community Residence (CR) (Access via SPOA)...........................See Page 71

Residential Treatment Facility (RTF) (Access via SPOA)...........See Page 70-71

Specialized Treatment Providers (working with children with sexually inappropriate behaviors)
Oatka Valley Associates Brent Ewell, CSW.................................585-344-1563
Oatka Valley Associates Kim Rossi, CSW.................................585-344-1563

Other Supports
National alliance on Mental Illness Rochester...............................585-423-1593
E-mail: info@namirochester.org

Website: Namirochester.org
LIVINGSTON
Community Family Support
Hillside Family Support (GLOW)
Hillside Children’s center
24 Main Street
Mount Morris, NY 14510
Family Support offers advocacy, educational opportunities, a parent library, referral and linkage support, support groups with respite provided and family activities. Parents are connected to other parents who have a child with Mental Health need (social, emotional and/or behavioral) and are encouraged to build natural community supports amongst themselves. Through our program parents are given the opportunity to work on goals that will develop skills and confidence so that they feel empowered in making the most educated choices that will benefit their child and family.

Pam Brannan, Manager ................................................................. 585-721-9524
E-mail: pbrannan@hillside.com
Jody Hansen Walker ................................................................. 585-658-4599

PEACE Family Support
5039 West Lake Road
Geneseo, NY 14454
Linda Amish, Executive Director ................................................. 585-245-8537
E-mail: peace.inc@hotmail.org

Waiver
Home and Community Based Services Waiver (HCBS) (Access via SPOA)
Pam Brannan, Family Advocate .................................................. 585-721-9524
E-mail: pbrannan@hillside.com
Stephanie Burke, Manager .......................................................... 585-344-0134 X 112

Common Sense Parenting Instructor
Pam Branna, Trainer ................................................................. 585-721-9524

SPOA/CCSI
Laura Canne, Coordinator ......................................................... 585-243-7250
E-mail: lcanne@co.livingston.ny.us

County Mental Health Director
Rodney Corry MA, LMHC ......................................................... 585-243-7250
E-mail: rcorry@co.livingston.ny.us

County Department of Social Services Commissioner
Dianne Dean ................................................................. 585-243-7300
LIVINGSTON Continued:
Mentoring/Companion
Hope Youth Mentoring, Stewart Atkin........................................585-658-4466 X 11
E-mail: satkin@dor.org

Clinic
Livingston County Mental Health.................................................585-243-7250
Noyes Clinic, Lynette Greene, Coordinator.................................585-335-6001

Child Partial Hospitalization
Strong Memorial Hospital (Age 12-17)
Charlene Weeks, Director................................................................585-273-1776

Acute Inpatient Hospitalization
Strong Memorial Hospital (Age 5-17)........................................585-275-2100
St. James Mercy Hospital (Age 12-17).........................................607-324-8001

Crisis
Mobil Mental Health Team............................................................585-241-1367

Care Coordination (Case Management) (Access via SPOA)
Livingston County Mental Health, Intensive Case Management (ICM).....585-243-7250
Livingston County Mental Health Supportive Case Management (SCM)...585-243-7250

Youth Program
Livingston County Youth Advocacy Program, Stewart Atkin.....585-243-7944
E-mail: satkin@lasroc.org

Community Residence (CR) (Access via SPOA)..............................See Page 71
Residential Treatment Facility (RTF) (Access via SPOA)..............See Page 70-71
MONROE
Community Family Support
Mental Health Association Family Support Program
Mental Health Association
320 Goodman Street North
Rochester, NY 14607

The Mental Health Association Family Support Program is a Parent Run Family Support Network that holds meetings in various locations in Monroe County. Respite and transportation is available for most meetings. The Family Support Program also offers advocacy and educational opportunities as well as a Spanish speaking support group. Our Family Development Team offers many parenting programs such as Systemic Training for Effective Parenting (STEP), Raising SAFE Kids and a variety of parent discussion groups on parenting topics of all kinds. As the family run service of the MHA, which is connected to the System of Care for Monroe County, the Family Support Program hosts 3 round tables for families to allow input into what is working and what isn’t working for families and children. These are located in downtown Rochester and in Greece currently as well as a Spanish speaking round table at Ibero American Action league. For times, locations and to attend a round table please contact Ken Maher (see # below). The Family Support Program also has a youth development group called Peers Encouraging a Caring Environment (PEACE). To participate or for more information contact Ken Maher (see # below).

Renee Jacobs, Director of Operations........................................585-325-3145 X 133
E-mail: rjacobs@mharochester.org
Ken Maher, Administrative Assistant .................................585-325-3145 X 131
E-mail: kmaher@mharochester.org
Angie Coville, Intake Coordinator .................................585-325-3145 X 117
E-mail: acoville@mharochester.org

Compeer Rochester Compeer Rochester
259 Monroe Avenue
Rochester, NY 14607
Dana Frame, President /Executive Director ..........................585-546-8280 X 103
E-mail: dframe@compeer.org
Sara Passamonte, Program Manager Youth Services...........585-546-8280 X 106
E-mail: spassamonte@compeer.org.
Laura Ebert, Program Coordinator Youth Services .............585-546-8280 X 117
E-mail: lebert@compeer.org
Marjorie Feldman, Family Advocate ..............................585-564-8280 X 104
E-mail: meldman@compeer.org

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MONROE Continued:

Waiver

Home and Community Based Services Waiver (HCBS) (Access via SPOA)

Hillside Children’s Center
Kevin Cathy, Manager................................................................. 585-654-4485
E-mail: k Cathy@hillside.com
Jackie Ray, Family Advocate......................................................... 585-654-4417
E-mail: jray@hillside.com
Lynn Higgins, Family Advocate....................................................... 585-654-4412
E-mail: lhiggins@hillside.com

Villa of Hope
Diana Edlich, Coordinator............................................................... 585-325-3580 X141
E-mail: dedlich@stjosephsvilla.org
Shannon Zielinski, Family Advocate................................................ 585-328-0740 X 138

Care Coordination (Case Management) (Access via SPOA)
Supportive Case Management (SCM)

Villa of Hope.................................................................................. 585-325-3580

Intensive Case Management (ICM)

Villa of Hope.................................................................................. 585-325-3580

Crisis

Rochester Community Mobile Crisis Jacquie West, Team Coordinator..........
................................................................................................. 585-328-4830

Rochester Community Mobile Crisis Theresa Hart, Parent Advocate..........
................................................................................................. 585-529-3721

Lifeline: Crisis Counseling, Resource and Referral................................ 585-275-5151
................................................................................................. 211

Home Based Crisis Intervention (HBCI)

Unity Health Services, Laurie Lewis, LMST, Program Manager........ 585-368-6901
MONROE Continued:
Mentoring/Companion
Compeer Rochester
259 Monroe Avenue
Rochester, NY 14607
Dana Frame, President /Executive Director ........................................585-546-8280 X 103
E-mail: dframe@compeer.org
Sara Passamonte, Program Manager Youth Services...........................585-546-8280 X 106
E-mail: spassamonte@compeer.org.
Laura Ebert, Program Coordinator .......................................................585-546-8280 X 117
E-mail: lebert@compeer.org
Heather Baker, Family and Youth Intake Coordinator .......................585-564-8280 X 105
E-mail: hbaker@compeer.org
Marjorie Feldman, Family Support Mentor .........................................585-564-8280 X 123
E-mail: meldman@compeer.org

Big Brother/Big Sister
37 South Washington Street
Rochester, NY 4608
Heather Mills, Director of Programs ..................................................585-704-6159
E-mail: hmills@bbbsr.org
Merrie Franklin, Program Manager ...................................................585-442-2250
E-mail: mfranklin@bbbsr.org
Andrea Brown, Program Coordinator focusing on volunteer enrollment..585-442-2250
E-mail: abrown@bbbsr.org
April McLean-McCoy, Match coordinator focusing on child enrollment....585-442-2250
E-mail: amcleanmccoy@bbbsr.org

Monroe County Office of Mental Health
County Mental Health Director
Kathleen Plum, Ph.D., RN, NPP .......................................................585-753-6047
E-mail: kplum@monroecounty.gov
Ann Miller-Jones, Administrative Secretary .....................................585-753-6047
Becky Maynard, Acting Children’s Clinical Services Coordinator ........585-753-2879
E-mail: bmaynard@monroecounty.gov
Todd Liddell, Child Services Coordinator .........................................585-753-2683
E-mail: tlliddell@monroecounty.gov
Elizabeth Meeker, Project Director, Monroe County System of Care....585-753-2680
E-mail: emeeker@monroecounty.gov

Monroe County System of Care
Spreading Wellness Around Town (SWAT) Youth Council
Bianca Logan, Youth Engagement Specialist ....................................585-743-2638
E-mail: blogan@monroecounty.gov
MONROE Continued:

Common Sense Parenting Instructor
Maria Tantillo, Trainer................................................................. 585-349-8880

SPOA
Todd Liddell, Coordinator............................................................. 585-753-2683
........................................................................................................ Fax: 585-753-5015
E-mail: tliddell@monroecounty.gov

Clinic
Outpatient Mental Health Clinics
Crestwood Clinic
Referrals-Scottsville Road and East Main Street locations............... 585-256-7500
Crestwood Center Clinics Kelly Wilmont, Director............................ 585-429-2075
Rochester Mental Health Center......................................................... 585-222-2500
Eve Gotham, LCSW, Program Coordinator, Info and Referral.......... 585-922-2528
Genesee Mental Health Center........................................................... 585-922-7260
Kara Klein, LCSW, Program Coordinator, Info and Referral.......... 585-922-7267
Strong Pediatric Behavioral Health Services................................. 585-279-7800
Cayuga Centers
Peter Navratil................................................................................. 585-546-1960 X 1506
Candace Rifkin, FPA, Outreach Specialist................................. 585-546-1960 X 1558

Day Treatment
Crestwood Day Treatment
Anne Sherman, LMSW, Director of Day Treatment and Vice President ...................................................................................... 585-429-2810

Halpern Day Treatment
Andrea Klein, Associate Regional Leader,...................................... 585-787-8038
Rochester City School District Day Treatment............................ 585-256-7500
Madeline Pulvino, Program Manager........................................ 585-324-9945
Avalon School, William Carter, Director........................................ 585-865-1550 X 701

County DSS Contact
Deborah Rosen............................................................................. 585-753-6431

Juvenile Fire Setter Intervention Program
Mike Burnside ............................................................................. 585-753-3750
E-mail: mburnside@monroecounty.gov
MONROE Continued:
Children’s Detention Center
DHS Family Mentor thru BDA @ FAR program

Other Supports
National alliance on Mental Illness Rochester........................................585-423-1593
E-mail: info@namirochester.org

Website: Namirochester.org

Child Partial Hospitalization
Strong Memorial Hospital (Age 12-17)
Director, Charlene Weeks.................................................................585-273-1776

CPEP
Strong Memorial Hospital, Kristi Stockwell LCSW Senior Social Worker..............
........................................................................................................585-275-4501

Acute Inpatient Hospitalization,
Strong Memorial Hospital (Age 5-17)............................................. 585-275-2100

Monroe County Youth Advocacy Program (ask for Youth Advocacy)...........
........................................................................................................585-232-4090

Specialized Treatment Providers (working with children with sexually inappropriate behaviors)
Unity Health System
Sexual Behavior and Domestic Violence Clinic.........585-368-6900 X 8990
Linden Oaks Specialized Assessment and Treatment Services
(LOSAT).......................................................................................585-586-6840

Community Residence (CR) (Access via SPOA)..............................See Page 71

Residential Treatment Facility (RTF) (Access via SPOA)............See Page 70-71
NIAGARA
Community Family Support
Niagara Frontier Family Network
New Directions Youth and Family Services
6395 Old Niagara Road
Lockport, NY 14094
A collaboration of services between The Mental Health Association in Niagara County, and New Directions Youth and Family Services, Inc.
Programs provide Family Meetings in Niagara Falls, Lockport, and Wheatfield. Child care is provided free at groups. Provides family outreach services, individual and systems advocacy for families/children, referral to Compeer Niagara for “kids”, and Casey House shelter. Crisis respite is also available to families through Casey House Shelter for children 12 and older.

Lydia Szafranski, Coordinator.................................................................716-433-1179 X 493
........................................................................................................Fax: 716-439-5266
E-mail: lszafranski@ndyfs.org
E-mail: familysupport@ndyfs.org

Julia Fierle, Children’s Mental Health Program Director...............716-439-1179 X 429

Mentoring/Companion
Compeer for “Kids”/ Family Support
Mental Health Association in Niagara County, Inc.
36 Pine Street
Lockport, NY 14094
Website: www.mhanc.com
Volunteers matched one on one with a child. Provides for families referred for respite and families in support groups. Recreational activities, educational workshops, individual and system advocacy referral to other community services and resources, videos, books, pamphlet, monthly newsletter, and Niagara County In-Home Respite Program.

In-Home Respite is provided in Niagara County to those who have a child or children challenged with seriously emotionally disturbed diagnosis (SED)

Linda Stevens, Director, Compeer Niagara..........................716-433-3780 X 307
E-mail: lstevens@mhanc.com

Heather Jones, Compeer for Kids Coordinator..........................716-433-3780 X 313
E-mail: heatherj@mhanc.com

Delphine Darrell, In-Home Respite Coordinator......................716-433-3780 X 303
E-mail: delphined@mhanc.com
NIAGARA Continued:
Waiver
Home and Community Based Services Waiver (HBCS) (Access via SPOA)
Hillside Children’s Center
Stephanie Burke, Manager .......................................................... 585-344-0134 X 112
Michael Powers, Family Advocate .............................................. 716-439-8400

Common Sense Parenting Instructors
New Directions Youth & Family Services
Lydia Szafranski, Instructor (& Family Support Coordinator) ........ 716-439-1179 X 493
Hillside Children’s Center Pam Brannan, Instructor (& Family Advocate) HCBS Waiver Program ........................................... 585-721-9524 or 585-344-0134 X 108
Hillside Children’s Center Michael Powers, Instructor (& Family Advocate) HBCS Waiver Program .............................................. 716-438-5421 or 716-989-9478

Crisis
Crisis Services, Niagara County Department of Mental Health ....
........................................................................................................ 716-285-3515
Family & Children’s Services Casey House Emergency Shelter
(For children ages 12-17 who are runaway, homeless, at-risk or throwaway youth) .......... 716-285-7125

Home Based Crisis Intervention (HBCI)
New Directions Youth & Family Services (Access via SPOA or Niagara County Crisis Services) Julia Fierle, Director of Community Based Services .......... 716-439-1170 X 429

Acute Inpatient Hospitalization
Eastern Niagara Hospital (Age 5-17) ............................................. 716-514-1297
Erie County Medical Center (ECMC) (Age 12-17) .................... 1-888-894-9444
Bry Lin Hospital (Age 5-17) ......................................................... 716-886-8200

Catholic Charities Multisystemic Therapy (MST)
Lockport/North Tonawanda ......................................................... 716-478-0035
Niagara Falls ................................................................. 716-282-4991

County Mental Health Director
Antoinette Lech MA, MBA .......................................................... 716-439-7410
E-mail: antoinette.Lech@niagaracounty.com
NIAGARA Continued:

Clinic Sites
Catholic Charities, Monsignor Carr
Lockport ................................................................. 716-478-0315
North Tonawanda......................................................... 716-694-7749
Niagara Falls ............................................................. 716-205-0825

County Department of Social Services
Information for Lockport Area........................................ 716-439-7600
Information for Niagara Falls Area..................................... 716-278-8400

SPOA
Adults and Children:
Myrla Gibbons Doxey, SPOA Practitioner.......................... Office: 716-439-7527
................................................................. Fax: 716-439-7418
E-mail: myrla.doxey@niagaracounty.com

Care Coordination (Case management) (Access via SPOA)
Supportive Case Management (SCM)
Family and Children’s Services Renee DeCarolis, Supervisor…….. 716-285-6984
Intensive Case Management (ICM)
New Directions Youth & Family Services Julia Fierle, Director of Community Based Services, ...................................................... 716-439-1179 X 429

Community Residence (CR) (Access via SPOA)...................... See Page 71
Residential Treatment Facility (RTF) (Access via SPOA)............ See Page 70-71

Early Childhood Direction Center ......................................... 1-800-462-7653
Website: www.wchob.org/ecdc

The ECDC provides free information, referral, technical assistance and support to families, professionals, and community agencies concerned with children birth to five with suspected or diagnosed delays or disabilities. We provide ongoing community training programs for both parents and professionals. The ECDC also provides assistance to early childhood programs to improve options and opportunities for preschool children with developmental delays or disabilities served in typical early childhood settings.
Vickie Rubin, MS.Ed.......................................................... 716-880-3880
NIAGARA Continued:

Parent Resource Center
The Parent Network of WNY………………………………………1-866-277-4762

Parent Network of WNY is a resource for families of individuals with special needs and for professionals who work with them. Our goal is to empower families to successfully advocate for their children. We do this through our workshops, conferences, and information and referral services where we link people to community resources or provide one-on-one consulting to callers in search of specific information. We are designated as a Community Parent Resource Center, funded by the US Education Dept. and a Special Education Parent Center, funded through the NYS Education Dept.

Susan Barlow, Executive Director……………………………………………………716-332-4170
E-mail: srb@parentnetworkwny.org

Lyn Haggerty, Information and Referral Manager………………………………716-332-4176
E-mail: lmh@parentnetworkwny.org

MaryJo Butler, Information and Referral……………………………………………716-332-4175
E-mail: mjb@parentnetworkwny.org
ONTARIO
Community Family Support
Finger Lakes Parent Network (FLPN)
25 West Steuben Street
Bath, NY 14810
Office: 607-776-2164
Fax: 607-776-4327
Website: www.flpn.org
E-mail: flpninc25@flpn.org

**Finger Lakes Parent Network, Inc.** is a parent-governed, not for profit organization focused on the needs of families who have children with emotional, behavioral, mental and/or developmental disabilities. Our mission is to support and empower families so they can improve the quality of their lives and help their children achieve their full potential within the community. All services are offered at no cost to the families.

Our services for families include bi-weekly parent/caregiver groups with trained peer facilitators providing self-help support and education as well as free, on-site childcare. We also sponsor caregiver attendance at a variety of regional conferences and educational workshops. Peer advocates work across a variety of systems to provide peer support, education, advocacy, information, and referral. Teen-driven support groups participate in education, recreation activities and community service projects. Hourly in-home respite care is also provided for families by trained staff with background clearances.

We provide waiver contract services through the Office of Mental Health, Office of Children and Family Services -Bridges to Health program and the Office for People with Developmental Disabilities.

The Finger Lakes Parent Network, Inc has a teen group. We empower our teens to make good choices, have fun, participate in community service activities, self advocate and interact with peers while being responsible, respectful and following rules made by the youth. Both the identified teens and their siblings are encouraged to participate in teen group. We allow pre-teens from the age of 12 to move from childcare to the teen group with the expectation that they are held to the same standard of behavior as the older teens.

Patti DiNardo, Director.................................................................................. 585-289-4874
E-mail: pdinardo@flpn.org

Jeannine Struble, Assistant Director..............................................................315-568-4363
E-mail: jstruble@flpn.org

Cassandra Morse, Teen Program Coordinator.............................................607-776-2164
E-mail: cmorse@flpn.org
ONTARIO Continued:

Waiver

Home and Community Based Services Waiver (HCBS) (Access via SPOA)

Pathways

Dianne Smith LMSW, CASAC Director.................................................607-937-3276
E-mail: dsmithf@pathwaysforyou.org

David Milliman, Program Coordinator.................................................315-789-9730
E-mail: dmilliman@pathwaysforyou.org

Donna Elliott, Parent Advocate............................................................607-201-4604
E-mail: delliottp@pathwaysforyou.org

Common Sense Parenting Instructor

Jeannine Struble, Trainer.................................................................315-568-4363
E-mail: jstruble1@rochester.rr.com

SPOA

Kris Sweeney, LCSW-R, ACSW SPOA Coordinator.................................585-393-2993
Fax: 585-396-4993
E-mail: krisanne.sweeney@co.onantario.ny.us

County Mental Health Director

Diane Johnston, Interim Director........................................................585-396-4363
E-mail: diane.johnston@co.onantario.ny.us

OCMHC Supervising Social Worker

Diane Johnston LCSW-R, Supervising Social Worker...............................585-396-4363
E-mail: diane.johnston@co.onantario.ny.us

County Department of Social Services

Eileen Tiberio, Commissioner..............................................................585-396-4111
E-mail: eileen.tiberio@co.onantario.ny.us

Mentoring/Companionship

Big Brother/Big Sister

37 South Washington Street
Rochester, NY 4608

Heather Mills, Director of Programs..................................................585-704-6159
E-mail: hmills@bbbsr.org

Merrie Franklin, Program Manager....................................................585-442-2250
E-mail: mfranklin@bbbsr.org

Andrea Brown, Program Coordinator focusing on volunteer enrollment…585-442-2250
E-mail: abrown@bbbsr.org

April McLean-McCoy, Match coordinator focusing on child enrollment.....585-442-2250
E-mail: amcleanmccoy@bbbsr.org
Ontario Continued:

Clinic
Adults and Children
Ontario County Mental Health ........................................................... 585-396-4363
Adolescents
Adolescent Substance Abuse (Clifton Springs) ..................................... 585-394-0530
Adolescent Substance Abuse (Turnings Canandaigua) ......................... 585-396-4190

CPEP, Life Line .................................................................................. 1-800-310-1160
Business Office ................................................................................ 315-462-1080

Day Treatment
Wayne-Finger Lakes BOCES
Bonnie Lindsay, Assoc. Superintendent ............................................... 315-332-7284

Partial Hospitalization
Strong Memorial Hospitalization (Age 12-17)
Charlene Weeks, Director ..................................................................... 585-273-1776

Acute Inpatient Hospitalization
Clifton Springs Hospital CPEP (Adult Only) ........................................... 315-462-9561

Care Coordination (Case Management) (Access via SPOA)
Supportive Case Management (SCM)
Lakeview Mental Health Services ......................................................... 315-789-0550
Intensive Case Management (ICM)
Lakeview Mental Health Services ......................................................... 315-789-0550

Community Residence (CR) (Access via SPOA) .................................. See Page 71
Residential Treatment Facility) (RTF) (Access via SPOA) ................. See Page 70-71

Specialized Treatment Providers (working with children with sexually inappropriate behaviors)
Ontario County Probation Kim Rossi, CSW, (referrals through
DSS/Probation) .................................................................................. 585-396-4222
Orleans

Community Family Support

Hillside Family Support (GLOW)

Hillside Children’s Center
96 W. Buffalo Street
Warsaw, NY 14569

Family Support offers advocacy, educational opportunities, a parent library, referral and linkage support, support groups with respite provided and family activities. Parents are connected to other parents who have a child with a Mental Health need (social, emotional and/or behavioral) and are encouraged to build natural community supports amongst themselves. Through our program parents are given the opportunity to work on goals that will develop their skills and confidence so that they feel empowered in making the most educated choices that will benefit their child and family.

Pam Brannan, Manager................................................................. 585-721-9524
E-mail: pbrannan@hillside.com
Jody Hansen-Walker................................................................. 585-773-4599

Waiver

Home and Community Based Services Waiver (HCBS) (Access via SPOA)

Bonnie Alkins, Family Advocate...................................................... 585-344-0134
E-mail: balkins@hillside.com
Stephanie Burke, Manager............................................................. 585-344-0134 X 112

Common Sense Parenting Instructors

Pam Brannan, Trainer................................................................. 585-721-9524
Joanne Berg, Trainer................................................................. 585-654-4478

SPOA

Nora Sheehan, Specialist............................................................. 585-589-3290
E-mail: nora.sheehan@orleansny.com

County Mental Health Director

Mark O’Brien, LCSW-R............................................................... 585-589-3292
E-mail: mark.o.brien@orleansny.com

County DSS Contact

Thomas Kuryla, Commissioner.................................................. 585-589-7000
Orleans Continued:
Clinic
Orleans County Mental Health Clinic .............................................. 585-589-7066

Family Resiliency
Carol Ahl, Program Manager ......................................................... 585-344-0134 X 102
E-mail: cahl@hillside.com

Partial Hospitalization
Strong Memorial Hospitalization (Age 12-17)
Charlene Weeks, Director ................................................................. 585-273-1776

Acute Inpatient Hospitalization
Eastern Niagara Hospital (Age 5-17) .............................................. 716-514-1297
Strong Memorial Hospital (Age 5-17) ............................................. 585-275-2100
Bry Lyn Hospital (Age 5-17) ............................................................ 716-886-8200

Care Coordination (Case Management) (Access via SPOA)
Intensive Case Management (ICM) .................................................. 585-589-7066
Supportive Case Management (SCM) ............................................. 585-589-7066

Genesee-Orleans Youth Advocacy Program .................. 585-344-2580 X 5716
 .............................................................................................................. 1-800-641-6132

Community Residence (CR) (Access via SPOA) .................. See Page 71

Residential Treatment Facility (RTF) (Access via SPOA) .... See Page 70-71
Parent Network of WNY is a resource for families of individuals with special needs and for professionals who work with them. Our goal is to empower families to successfully advocate for their children. We do this through our workshops, conferences, and information and referral services where we link people to community resources or provide one-on-one consulting to callers in search of specific information. We are designated as a Community Parent Resource Center, funded by the US Education Dept. and a Special Education Parent Center, funded through the NYS Education Dept.

Susan Barlow, Executive Director.................................................................716-332-4170
E-mail: srb@parentnetworkwny.org
Lyn Haggerty, Information and Referral Manager........................................716-332-4176
E-mail: lmh@parentnetworkwny.org
MaryJo Butler, Information and Referral.......................................................716-332-4175
E-mail: mjb@parentnetworkwny.org

Early Childhood Direction Center............................................................1-800-462-7653
Website: www.wchob.org/ecdc

The ECDC provides free information, referral, technical assistance and support to families, professionals, and community agencies concerned with children birth to five with suspected or diagnosed delays or disabilities. We provide ongoing community training programs for both parents and professionals. The ECDC also provides assistance to early childhood programs to improve options and opportunities for preschool children with developmental delays or disabilities served in typical early childhood settings.

Vickie Rubin, MS.Ed.................................................................716-880-3880
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Patti DiNardo, Director.............................................................................................................. 585-289-4874
E-mail: pdinardo@flpn.org
Jeannine Struble, Assistant Director....................................................................................... 315-568-4363
E-mail: jstruble@flpn.org.
Cassandra Morse, Teen Program Coordinator........................................................................... 607-776-2164
E-mail: cmorse@flpn.org
SCHUYLER Continued:
Waiver
Home and Community Based Services Waiver (HCBS) (Access via SPOA) Pathways
Dianne Smith LMSW, CASAC Director ......................................................... 607-937-3276
E-mail: dsmith@pathwaysforyou.org
David Milliman, Program Coordinator...................................................... 315-789-9730
E-mail: dmilliman@pathwaysforyou.org
Susie Switzer, Parent Advocate................................................................. 607-228-7433
E-mail: sswitzer@pathwaysforyou.org
SPOA
Beth Taft, SPOA Child Coordinator............................................................. 607-535-8282
E-mail: btaft@co.schuyler.ny.us
Youth Bureau Director JoAnn Fratarcangelo............................................ 607-535-2710
E-mail: joannf@stny.rr.com
County Mental Health Director
Mary Hayes LCSW, Acting Director........................................................ 607-535-8288
E-mail: mhayes@co.schuyler.ny.us
County Department of Social Services
JoAnn Fratarcangelo, Commissioner........................................................ 607-535-2710
E-mail: joannf@stny.rr.com
Beverly Clickner, Deputy Commissioner................................................ 607-535-8322
E-mail: beverly.clickner@dfa.state.ny.us
Clinic
Schuyler County Mental Health Clinic...................................................... 607-535-8282
Acute Inpatient Hospitalization
St. James Mercy Hospital (Age 12-17)....................................................... 607-324-8000
Cayuga Medical Center (Age 13-17)......................................................... 607-274-4442
Care Coordination (Case Management) (Access via SPOA)
Supportive Case Management (SCM)
Schuyler County Mental Health.............................................................. 607-535-8282
Intensive Case Management (ICM)
Schuyler County Mental Health.............................................................. 607-535-8282
Community Residence (CR) (Access via SPOA)................................. See Page 71
Residential Treatment Facility (RTF) (Access via SPOA)............. See Page 70-71
Finger Lakes Parent Network, Inc. is a parent-governed, not for profit organization focused on the needs of families who have children with emotional, behavioral, mental and/or developmental disabilities. Our mission is to support and empower families so they can improve the quality of their lives and help their children to achieve their full potential within the community. All services are offered at no cost to the families.

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Patti DiNardo, Director.......................................................... 585-289-4874
E-mail: pdinardo@flpn.org

Jeannine Struble, Assistant Director.................................. 315-568-4363
E-mail: struble@flpn.org

Cassandra Morse, Teen Program Coordinator...................... 607-776-2164
E-mail: cmorse@flpn.org
SENECA Continued:
CCSI (Access via SPOA)
Cayuga Centers ................................................................. 315-253-5383

Waiver
Home and Community Based Services Waiver (Access through SPOA)
Pathways
Dianne Smith LMSW, CASAC Director .................................... 607-937-3276
E-mail: dsmith@pathwaysforyou.org
David Milliman Program Director ........................................... 315-789-9730
E-mail: dmilliman@pathwaysforyou.org
Carla Daeffler, Parent Advocate ............................................. 315-730-5697
E-mail: cdaeffler@pathwaysforyou.org

SPOA
Ida May Elliott ................................................................. 315-539-1980/315-539-1752
Fax: 315-539-1054
E-mail: ielliot@co.seneca.ny.us

County Mental Health Director
Scott LaVigne, LCSW-R, MBA ............................................... 315-539-1980
E-mail: slavigne@co.seneca.ny.us

County Department of Social Services Contact
Charles Schillaci, Commissioner of Human Services ............... 315-539-1830
E-mail: cschillaci@co.seneca.ny.us

Clinic
Seneca Community Counseling Services ............................... 315-539-1980
Ovid Clinic Seneca Community Counseling Services ............... 607-869-5575

Crisis Respite & Planned Respite (Access via SCCC or SPOA)
Cayuga Home for Children .................................................. 315-253-5383
Home Based Intensive Family Intervention (HIFI) (Access HIFI via SPOA)
Cayuga Centers .................................................................. 315-253-5383

Acute Inpatient Hospitalization
Clifton Springs Hospital CPEP (Adult Only) ......................... 315-462-9561
Cayuga Medical Center (Age 12-17) ..................................... 607-274-4442
SENeca continued:
Care Coordination (Case Management) (Access via SPOA)
Intensive Case Management (ICM)
Seneca County Community Services, Lisa Galle......................315-729-2241
Supportive Case Management (SCM)
Cayuga Centers.................................................................315-253-5383
Lakeview Mental Health Services (LMHS)..............................315-568-9346
Community Residence (CR) (Access via SPOA)......................See Page 71
Residential Treatment Facility (RTF) (Access via SPOA)..........See Page 70-71
Finger Lakes Parent Network, Inc. is a parent-governed, not for profit organization focused on the needs of families who have children with emotional, behavioral, mental and/or developmental disabilities. Our mission is to support and empower families so they can improve the quality of their lives and help their children to achieve their full potential within the community. All services are offered at no cost to the families.

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Patti DiNardo, Director .......................................................... 585-289-4874
E-mail: pdinardo@flpn.org
Jeannine Struble, Assistant Director ............................................. 315-568-4363
E-mail: jstruble@flpn.org
Cassandra Morse, Teen Program Coordinator .................................. 607-776-2164
E-mail: cmorse@flpn.org
Steuben Continued:
Waiver
Home and Community Based Services Waiver (HCBS) (Access via SPOA)
Pathways
Dianne Smith, LMSW, CASAC Program Director .................................................. 607-937-3276
E-mail: dsmith@pathwaysforyou.org
Norma Whatman, LCSW, Program Coordinator .................................................. 607-937-4507
E-mail: nwhatman@pathwaysforyou.org
Cheryl Myers, Parent Advocate ........................................................................ 607-684-8252
E-mail: cmyers@pathwaysforyou.org

Clinic
Steuben County Community Mental Health Clinic ............................................. 607-962-6062

County Mental Health Director
Henry Chapman, Psy. D ....................................................................................... 607-776-6577
E-mail: hankc@co.steuben.ny.us

SPOA
Bonnie Hicks-Tolly, LMSW, Child and Youth Coordinator ................................. 607-937-6201
E-mail: bonnieh@co.steuben.ny.us

County Department of Social Services Contact
Teresa Deninger LCSW-R, Deputy Commissioner ............................................. 607-776-7611
E-mail: teresa.deninger@dfa.state.ny.us

Day Treatment
Pathways
Kim Leszyk, Director ........................................................................................... 607-962-6062

Elmira Psychiatric Center
Charles Fontana, Director .................................................................................. 607-737-4750

Acute Inpatient Hospitalization
St. James Mercy Hospital (Age 12-17) ................................................................. 607-324-8836
Strong Memorial Hospital (Age 5-17) ................................................................. 585-275-2100

Care Coordination (Case Management) (Access via SPOA)
Child/Youth
Intensive/Supportive
Bonnie Hicks LCSW, Coordinator ..................................................................... 607-776-6577
E-mail: bonnieh@co.steuben.ny.us
Steuben Continued:
Community Residence (CR) (Access via SPOA).................................See Page 71

Residential Treatment Facility (RTF) (Access via SPOA)..............See Page 70-71

Specialized Treatment Providers (working with children with sexually inappropriate behaviors)
Family Service Society/The Choice Program.................................607-962-3148
Finger Lakes Parent Network, Inc. is a parent-governed, not for profit organization focused on the needs of families who have children with emotional, behavioral, mental and/or developmental disabilities. Our mission is to support and empower families so they can improve the quality of their lives and help their children to achieve their full potential within the community. All services are offered at no cost to the families.

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Patti DiNardo, Director ................................................................. 585-289-4874
E-mail: pdinardo@flpn.org

Jeannine Struble, Assistant Director ...................................................... 315-568-4363
E-mail: jstruble@flpn.org

Cassandra Morse, Teen Program Coordinator ...................................... 607-776-2164
E-mail: cmorse@flpn.org
TIOGA Continued:
Waiver
Home and Community Based Services Waiver (HBCS) (Access via SPOA)

Pathways
Dianne Smith, LMSW, CASAC Program Director............................................. 607-937-3276
E-mail: dsmith@pathwaysforyou.org
Norma Whatman, LCSW, Program Coordinator.............................................. 607-937-4507
E-mail: nwhatman@pathwaysforyou.org
Sharon Bartlett, Parent Advocate ...................................................................... 607-689-8163
E-mail: sbartlett@pathwaysforyou.org

School Support Project
Spencer Van Etton Central School District
Judy Cady, Coordinator/Therapist,High School.................................................... 607-589-3015
BillyJo Bennett Family Advocate ....................................................................... Access via Judy Cady

SPOA
Wendy Arnold, Coordinator............................................................................. 607-689-8161
E-mail: arnoldw@co.tioga.ny.us

Director of Community Services
Lori Monk, LCSW-R Acting Director.................................................................. 607-687-0200
E-mail: monkl@co.tioga.ny.us

County DSS Contact
Shawn Yetter .................................................................................................... 607-687-8300

Clinic ............................................................................................................... 607-687-4000/607-565-9594

Acute Inpatient Hospitalization
Cayuga Medical Center (Age 12-17)................................................................. 607-274-4442
Strong Memorial Hospital (Age 5-17)............................................................... 585-275-2100

Care Coordination (Case Management) (Access via SPOA)
EPC/Tioga County Dept of Mental Hygiene (Intensive Case Management)
Judi Blazek-Nobel............................................................................................. 607-426-2721

Community Residence (CR) (Access via SPOA)........................................... See Page 71

Residential Treatment Facility (RTF) (Access via SPOA).............................. See Page 70-71
TOMPKINS
Community Family Support
Family Support Services
Mental Health Association in Tompkins County
301 South Geneva Street Suite 109
Ithaca, NY 14850
Provides parent support services, planned and unplanned respite care as well as monthly and special summer therapeutic recreational group activities. Respite services are open to all children who are seriously emotionally disabled, developmentally delayed, or who have behavioral issues, or a parent with a mental illness. Respite is community-based using a companion model. (An adult trained with specific interventions to enhance the child(ren) socialization and skill building) Family Support also provides information and referral, advocacy, and community education and training, and Parent support groups.

Pat Vincent, Director of Family Support Services........................................... 607-273-9250
................................................................................................................. Fax: 607-272-5343
.................................................................................................................... E-mail: info@mhaedu.org

CCSI/Expeditors................................................................................................. 607-274-5310

Waiver
Home and Community Services Based Waiver (HBCS) (Access via SPOA)
Pathways
Dianne Smith, LMSW, CASAC Program Director.............................................. 607-937-3276
............................................................................................................. E-mail: dsmith@pathwaysforyou.org
Norma Whatman, LCSW, Program Coordinator............................................... 607-937-4507
............................................................................................................. E-mail: nwhatman@pathwaysforyou.org
Susie Switzer, Parent Advocate.......................................................................... 607-228-7433
.................................................................................................................... E-mail: sswitzer@pathwaysforyou.org

Solutions for Youth and Families (SPOA)
Jaydn McCune, Coordinator............................................................................... 607-274-6302
.................................................................................................................... E-mail: jaydnmcss@rackercenters.org
Joseph Lyman, Coordinator................................................................................ E-mail: jlyman@tompkins-co.org

Catholic Charities of Tompkins/Tioga
Tommy Miller, Director of Community Partnership and Connections.................... 607-272-5062 X 28

County Mental Health Director
Susan Romanczuk Smelcer, Ph.D. LCSW-R Commissioner.............................. 607-274-6300
.................................................................................................................... E-mail: sromanczuk@tompkins-co.org
Tompkins Continued:
County DSS
Patricia Carrey, Commissioner.................................................................607-274-5252

Clinic
Tompkins County Mental Health Clinic.............................................. 607-274-6200

Day Treatment
Franczisika Racker Day Treatment, Mary Hutchens.............................607-257-1551

Warmline
Solutions for Youth and Families Warmline......................................607-274-6302

Acute Inpatient Hospitalization
Cayuga Medical Center (Age 12-17).....................................................607-274-4304

Care Coordination (Case Management) (Access via SPOA)
Intensive Case Management (ICM)
Tompkins County Mental Health..............................................................607-274-6300
BG Downing, EPC Child and Family......................................................607-342-2329

Community Residence (CR) (Access via SPOA).................................See Page 71

Residential Treatment Facility (RTF) (Access via SPOA).................See Page 70-71
Wayne
Community Family Support
Finger Lakes Parent Network (FLPN)
25 West Steuben Street
Bath, NY 14810
Office: 607-776-2164
Fax: 607-776-4327
Website: www.flpn.org
E-mail: flpninc25@flpn.org

Finger Lakes Parent Network, Inc. is a parent-governed, not for profit organization focused on the needs of families who have children with emotional, behavioral, mental, and/or developmental disabilities. Our mission is to support and empower families so they can improve the quality of their lives and help their children to achieve their full potential within the community. All services are offered at no cost to families.

Our services for families include bi-weekly parent/caregiver groups with trained peer facilitators providing self-help support and education as well as free on-site childcare. We also sponsor caregiver attendance at a variety of regional conferences and educational workshops. Peer advocates work across a variety of systems to provide peer support, education, advocacy information and referral. Teen-driven support groups participate in education, recreation activities and community service projects. Hourly in-home respite care is also provided for families by trained staff with background clearances.

We provide waiver contract services through the Office of Mental Health, Office of Children and Family Services-Bridges to Health program and the Office for People with Developmental Disabilities.

The Finger Lakes Parent Network, Inc has a teen group. We empower our teens to make good choices, have fun, participate in community service activities, self advocate and interact with peers while being responsible, respectful and following rules made by the youth. Both the identified teens and their siblings are encouraged to participate in teen group. We allow pre-teens from the age of 12 to move from childcare to the teen group with the expectation that they are held to the same standard of behavior as the older teens.

Patti DiNardo, Director..........................................................585-289-4874
E-mail: pdinardo@flpn.org
Jeannine Struble, Assistant Director........................................315-568-4363
E-mail: jstruble@flpn.org
Cassandra Morse, Teen Program Coordinator..........................607-776-2164
E-mail: cmorse@flpn.org
Wayne Continued:
CCSI/FACT
Department of Aging and Youth
Kathy McGonigal, Deputy Director for Youth..........................315-946-5624
E-mail: kmcgonigal@co.wayne.ny.us

Care Coordination (Case Management) (Access via SPOA)
Wayne Behavioral Health Intensive Case Management (ICM)..............
........................................................................................................315-946-5722

SPOA
Mark Reynolds, PhD., Supervisor, Wayne Behavioral Health...............315-946-5722
E-mail: mreynolds@co.wayne.ny.us
Kem Terhune, Coordinator..............................................................315-946-5722
Fax: 315-946-7110
E-mail: ktehune@co.wayne.ny.us

Waiver
Home and Community Based Services Waiver (HBCS) (Access via SPOA)
Hillside Children’s Center
Kevin Cathy, Manager.................................................................585-654-4485
E-mail: kcathy@hillside.com
Jackie Ray, Family Advocate.........................................................585-654-4417
E-mail: jray@hillside.com
Patricia Silcox, Family Advocate..................................................315-946-5722
E-mail: psilcox@hillside.com

Clinic
Catholic Family Center...............................................................315-331-4867
Wayne Behavioral Health Network (Children, Adults, Adolescents)......315-946-5722

Substance Abuse Services
Wayne Behavioral Health Network (Adults and Youth).......................315-946-5722

Day Treatment
Wayne Finger Lakes BOCES
Bonnie Lindsey, Assoc. Superintendent..........................................315-332-7284

Partial Hospitalization
Strong Memorial Hospital (Age 12-17)
Charlene Weeks, Director............................................................585-273-1776
Wayne Continued:
Respite Services (Planned Community and Overnight Respite)
Extended Respite Services Available upon Approval
Wayne Intensive Respite Program/Planned Skill Building Opportunities
WayneCap Education Building
7190 Ridge Road
Sodus, NY 14551
Sharon Clovis, Director……………………………………………………………………………………………………………………………315-483-8080
Fax: 315-483-4601
Cell : 315-521-4254
E-mail: sharon.clovis@waynecap.org
E-mail: emmalea.burnell@waynecap.org

Acute Inpatient Hospitalization
Strong Memorial Hospital (Age 5-17)……………………………………………………………………………………………………………………………585-275-2100
Newark Wayne Community Hospital (ER Only)……………………………………………………………………………………………………………………315-332-2022
Clifton Springs Hospital CPEP (Adult Only)……………………………………………………………………………………………………………………315-462-9561

County Mental Health Director
James M Haitz, LCSW-R……………………………………………………………………………………………………………………………315-946-5722
E-mail: jhaitz@co.wayne.ny.us

Probation
Youth and Adolescent Prevention Program
Mark Reynolds…………………………………………………………………………………………………………………………………………315-946-5722

County Department of Social Services Contact
Shelley Bentley…………………………………………………………………………………………………………………………………………315-946-4881
E-mail: shelley.bentley@dfa.state.ny.us

Mentoring/Companion
Big Brother/Big Sister
37 South Washington Street
Rochester, NY 4608
Heather Mills, Director of Programs……………………………………………………………………………………………………………………585-704-6159
E-mail: hmills@bbbsr.org
Merrie Franklin, Program Manager……………………………………………………………………………………………………………………585-442-2250
E-mail: mfranklin@bbbsr.org
Andrea Brown, Program Coordinator focusing on volunteer enrollment….585-442-2250
E-mail: abrown@bbbsr.org
April McLean-McCoy, Match coordinator focusing on child enrollment…585-442-2250
E-mail: amcleanmccoy@bbbsr.org

Other Supports
National alliance on Mental Illness Rochester…………………………………………………………………………………………………………585-423-1593
E-mail: info@namirochester.org
Website: Namirochester.org
Wayne Continued:
Youth and Family Intervention Program
Wayne County Action Program, INC
WayneCap Education Action Building
7190 Ridge Road
Sodus, NY 14551
Sharon Clovis, Director…………………………………………………………………………………………………………………………..315-483-8080
…………………………………………………………………………………………………………………………………………………………..Fax: 315-483-4601
…………………………………………………………………………………………………………………………………………………………..Cell: 315-521-4254
E-mail: sharon.clovis@waynecap.org
E-mail: emmalea.burnell@waynecap.org

Parent Awareness Educational Programs
Group classes offer parenting enhancement skills strategies to help in all stages of
parenting. Mediation services, advocacy, stress and anger management educational
opportunities are available. Free childcare is provided upon request and certificates are
issued upon completion.

Assisting Children through Transition (A.C.T.)
This class is for parents separating or divorcing, with the focus on children’s needs. Also
understanding legal issues and how to talk to your ex-partner.

Encouraging Great Growth (EGG)
Pre and post natal education to expectant young mothers, their partners and their
families. Topics include stages of pregnancy, nutritional care, dad’s role, stress
management, hospital procedures, breastfeeding and more. Guest speakers to connect
you with community resources.

Parents Interested in Nurturing Effectively (P.I.N.E.)
Positive strategies to enhance parenting skills to help discipline and to help strengthen
the family bond. Topics include role modeling, family rules, child development, discipline
vs. punishment and alternatives to physical punishment.

Guiding Good Choices
This is a prevention based program to increase bonding between parents and their
children ages 9-14 years old to reduce to risky behaviors.

Staying Connected with Your Teen
Bonding skills designed for parents and their 12-18 year old teens to increase
communication and decrease and/or avoid the risky behaviors for drug, alcohol abuse,
violence and teen pregnancy.

Incredible Years-Infant Series (ages birth-12 months)
Shows you how to promote and understand your baby’s’ physical, social, emotional and
language development. It includes safety alerts, developmental principals and a journal
section where you can capture and preserve your baby’s memories.
Wayne Continued:
Youth and Family Intervention Program
Wayne County Action Program, INC
Parent Awareness Educational Programs Continued
Incredible Years-Toddler Series (ages 12 months - 3 years old)
Promotes your understanding of your toddler’s physical, social, emotional and language development. The class focuses around helping toddlers accomplish 3 developmental milestones: (1) secure attachment or bonding with parents (2) development of language, social and emotional expression and (3) developing a sense of self and unique individuality.

Incredible Years-Basic Series (ages 3-8 years old)
Focuses on promoting your child’s social and emotional competence and ways to help your child be successful in home, school, and community.

Other Services Youth and Family Intervention Program offers:
Crisis Intervention; Case Management; Short-Term Clinical Assessments with Treatment Planning; Case management with Individualized Service Plans and Intensive In-home Clinical Intervention Services; Short-term Life Skill Training; Life Enrichment Opportunities

Community Based Support Programs
Youth and Family Intervention Program works with several community programs to provide in home and on site family education, family development/empowerment support, advocacy services for families and their children.

In-Home Parenting Enhancement Skills
Youth Family and Intervention Programs’ staff work in conjunction with other agencies throughout Wayne County to help parents of children who are having difficulty in their home, school or community. Home based classes provide a tailored approach with the opportunity to present a more specialized plan of action in order to help families with specific needs and problems. It also allows opportunities for advocacy and parental empowerment.

Community Residence (CR) (Access via SPOA)..............................See Page 71

Residential Treatment Facility (RTF) (Access via SPOA).............See Page 70-71
WYOMING
Community Family Support
Hillside Family Support (GLOW)
Hillside Children’s Center
96 W. Buffalo Street
Warsaw, NY 14569
Family Support offers advocacy, educational opportunities, a parent library, referral and linkage support, support groups with respite provided and family activities. Parents are connected to other parents who have a child with a Mental Health need (social, emotional and/or behavioral) and are encouraged to build natural community supports amongst themselves. Through our program parents are given the opportunity to work on goals that will develop their skills and confidence so that they feel empowered in making the most educated choices that will benefit their child and family.

Pam Brannan, Manager .......................................................... 585-721-9524
E-mail: pbrannan@hillside.com
Shari Bartlett, Family Advocate .................................................. 585-786-5918

SPOA
Child and Family Services & Special Projects
Liz Hodgdon, Assistant Director .............................................. 585-786-8871
E-mail: ehodgdon@wyomingco.net

Waiver
Home and Community Based Services Waiver (HBCS) (Accessed via SPOA)
Stephanie Burke, Manager .......................................................... 585-344-0134 X 112
Pam Brannan, Family Advocate .................................................. 585-721-9524
E-mail: pbrannan@hillside.com

Common Sense Parenting Instructors
Pam Brannan, Trainer ............................................................... 585-721-9524

County Mental Health Director
Elizabeth Hodgdon, RN Acting Director of Community Services ........ 585-786-8871
E-mail: ehodgdon@wyomingco.net

Department of Social Services
Dave Rumsey, Commissioner ................................................... 585-786-8901
E-mail: 56A373@dfa.state.ny.us
Kim Barber, Director of Children and Family .................................. 585-786-8900
WYOMING Continued:
Department of Probation:
Joan Kibler, Director.......................................................... 585-786-8869

Clinic
Spectrum Wyoming County Mental Health Counseling
Services.......................................................... 585-786-0220
ARA Mental Health Clinic.................................................. 585-786-0190
Wyoming County Community Hospital.......................... 595-786-2233 X 4692

School Based Prevention
POEMS.......................................................... 585-786-0220

Crisis
Hillside Family of Agencies
Mental Health Respite, Vicki Santini................................. 585-786-5934
Home Based Crisis Intervention, Vicki Santini.................... 585-786-5934
Wyoming County Crisis Outreach, Laura Gayhart, Crisis Outreach Counselor

Acute Inpatient Hospitalization
Erie County Medical Center (ECMC) (Age 12-17).................. 1-888-894-9444
Bry Lin Hospital (Age 5-17).............................................. 716-886-8200
Strong Memorial Hospital (Age 5-17).............................. 585-275-2100
St. James Mercy Hospital (Age 12-17)............................... 607-324-8000

Early Childhood Direction Center................................. 1-800-462-7653
Website: www.wchob.org/ecdc
The ECDC provides free information, referral, technical assistance and support to families, professionals, and community agencies concerned with children birth to five with suspected or diagnosed delays or disabilities. We provide ongoing community training programs for both parents and professionals. The ECDC also provides assistance to early childhood programs to improve options and opportunities for preschool children with developmental delays or disabilities served in typical early childhood settings.
Vickie Ruben, MS. ED.................................................. 716-880-3880
Wyoming Continued:

Parent Resource Center
The Parent Network of WNY ......................................................... 1-866-277-4762

Parent Network of WNY is a resource for families of individuals with special needs and for professionals who work with them. Our goal is to empower families to successfully advocate for their children. We do this through our workshops, conferences, and information and referral services where we link people to community resources or provide one-on-one consulting to callers in search of specific information. We are designated as a Community Parent Resource Center, funded by the US Education Dept. and a Special Education Parent Center, funded through the NYS Education Dept.

Susan Barlow, Executive Director ................................................ ........................................716-332-4170
E-mail: srb@parentnetworkwny.org

Lyn Haggerty, Information and Referral Manager ................................. 716-332-4176
E-mail: lmh@parentnetworkwny.org

MaryJo Butler, Information and Referral ................................................ 716-332-4175
E-mail: mjb@parentnetworkwny.org

Community Residence (CR) (Access via SPOA) ..................................... See Page 71

Residential Treatment Facility (RTF) (Access via SPOA) .................... See Page 70-71
Finger Lakes Parent Network, Inc. is a parent-governed, not for profit organization focused on the needs of families who have children with emotional, behavioral, mental and/or developmental disabilities. Our mission is to support and empower families so they can improve the quality of their lives and help their children to achieve their full potential within the community. All services are offered at no cost to the families.

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Patti DiNardo, Director................................................................. 585-289-4874
E-mail: pdinardo@flpn.org
Jeannine Struble, Assistant Director..................................................315-568-4363
E-mail: jstruble@flpn.org
Cassandra Morse, Teen Program Coordinator....................................607-776-2164
E-mail: cmorse@flpn.org
YATES Continued:

CCSI
Pam Larnard, Coordinator.................................................................315-536-5115
E-mail: plarnard@yatescounty.org
Connie Boughman, Family Advocate...............................................315-536-8247
E-mail: conniec49@yahoo.com

Waiver
Home and Community Based Services Waiver (HCBS) (Access via SPOA)
Pathways
Dianne Smith LMSW, CASAC Program Director..............................607-937-3276
E-mail: dsmith@pathwaysforyou.org
David Milliman, Program Coordinator............................................315-789-9730
E-mail: dmilliman@pathwaysforyou.org
Donna Elliott, Parent Advocate.......................................................607-201-4604
E-mail: dellott@pathwaysforyou.org

Common Sense Parenting Instructors
Carol (Dusti) Rhoades, Trainer........................................................315-694-0631
Deb Johnson, Trainer........................................................................315-694-2678

SPOA
Carol Schreiner, Coordinator..........................................................585-721-8316
Fax: 315-536-5149
E-mail: carolschreiner@gmail.com
Connie Boughman, Parent Advocate................................................315-536-8247

County Mental Health Director
George Roets, RN, MS......................................................................315-536-5115
E-mail: groets@yatescounty.org

County Department of Social Services Contact
Alicia Dailey......................................................................................315-536-5183
E-mail: alicia.dailey@dfa.state.ny.us

Clinics
Soldiers and Sailors Behavioral Health ............................................315-531-2400
Crestwood Children’s Center (Penn Yan)..........................................315-536-6913
Director..........................................................................................585-429-2775

Day Treatment
Elmira Psychiatric Center
Charles Fontana, Director.................................................................607-737-4750
YATES Continued:
Acute Inpatient Hospitalization
St. James Mercy Hospital (Age 12-17).......................................................... 607-324-8000
Strong Memorial Hospital (Age 5-17).......................................................... 585-275-2100
Clifton Springs Hospital CPEP (Adult only).............................................315-462-9561

Mentoring/Companion
Big Brother/Big Sister
37 South Washington Street
Rochester, NY 4608
Heather Mills, Director of Programs...........................................................585-704-6159
Merrie Franklin, Program Manager...........................................................585-442-2250
Andrea Brown, Program Coordinator focusing on volunteer enrollment….585-442-2250
April McLean-McCoy, Match coordinator focusing on child enrollment…..585-442-2250

Care Coordination (Case Management) (Access via SPOA)
Intensive Case Management (ICM)
Elmira Psychiatric Center
Jamie Bond.................................................................Office: 315-536-6536
.................................................................................................................Cell: 315-730-4965

Community Residence (CR) (Access via SPOA).................................See Page 71

Residential Treatment Facility (RTF) (Access via SPOA)...........See Page 70-71
WESTERN REGION RESOURCES

Children’s Mental Health Coalition of Western New York, Inc.
Chapter of families Together in New York State, Inc
105 Hylegedge Drive
Amherst, NY 14226
Mary Skorupa, Executive director.................................................................716-871-8997 X 11
Website: www.raisingminds.org

Camp Get-A-Way
P.O. Box 361
Albion, NY 14411
Pam Brannan, President........................................................................585-721-9524
Website: www.cgaw.org

Hillside Family of Agencies
Parents as Partners
Sue Mustard, Director of Family Involvement..............................................585-256-7525
E-mail: smustard@hillside.com
Lisa Kinney, Assistant Director of Family Involvement..............................Office: 585-256-7522
Cell: 585-752-0712

Western Region Evidence Based Practice Site
The State University of New York at Buffalo
Office of Continuing Education
School of social work
232 Parker Hall
Buffalo, NY 14214-804
John Dlugosz, Coordinator.................................................................716-829-3939 X 155
Website: www.socialwork.buffalo.edu/ebp

American Foundation for Suicide Prevention
Area Director for Western NY
PO Box 23041
Rochester, NY 14692
Sarah Clark..................................................................................................585-202-2783
E-mail: sclark@afsp.org

Mental Hygiene Legal Services
Binghamton, NY and Tioga County..........................................................607-721-8440
Elmira, NY and Chemung, Schuyler, Tompkins Counties..........................607-271-9262
Rochester, NY and Monroe, Livingston, Ontario, Seneca, Steuben, Wyoming, Wayne and Yates Counties.................................................................585-530-3050
Buffalo, NY and Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans and Wyoming Counties.........................................................716-845-3650
Website: www.courts.state.ny.us/ad3/mhls
WESTERN REGION RESOURCES Continued
NYS Office of Mental Health Western Region Field Office

Child and Adolescent Field Coordinator
Jean Sadowy, LMSW,............................................................Office: 716-533-4181
NYS Office of Mental Health                             Fax: 716-885-4096
737 Delaware Avenue, Suite 200                         Cell: 716-432-4219
Buffalo, NY 14209                                       E-mail: jean.sadowy@omh.ny.gov

Residential Treatment Facility Case Manager
Elaine R. Anderson, MS,............................................................Office: 716-533-4182
NYS Office of Mental Health                             Fax: 716-885-4096
737 Delaware Avenue, Suite 200                         Cell: 716-689-1270
Buffalo, NY 14209                                       E-mail: elaine.anderson@omh.ny.gov

Western Region Parent Advisors
Nancy Craig.................................................................Office: 716-533-4180
NYS Office of Mental Health                             Fax: 716-885-4096
737 Delaware Avenue, Suite 200                         Cell: 716-432-6238
Buffalo, NY 14209                                       E-mail: nancy.craig@omh.ny.gov
Counts: Allegany, Cattaraugus, Chautauqua, Chemung, Erie, Livingston, Monroe,
Steuben, Tioga, Wyoming

Micky Toker.................................................................Office: 585-241-1937
Rochester Pyschiatric Center/Building 16 Room 102      Fax: 585-241-1981
1111 Elmwood Avenue                                    Cell: 585-738-2015
Rochester, NY 14620                                   E-mail: michelle.toker@omh.ny.gov
Counts: Genesee, Niagara, Ontario, Orleans, Seneca, Schuyler, Tompkins, Wayne
and Yates

Western Region Technical Assistance Team (RTAT)
Direct all questions to:
Child and Adolescent Field Coordinator
Jean Sadowy, LMSW,............................................................Office: 716-533-4181
NYS Office of Mental Health                             Fax: 716-885-4096
737 Delaware Avenue, Suite 200                         Cell: 716-432-4219
Buffalo, NY 14209                                       E-mail: jean.sadowy@omh.ny.gov
WESTERN REGION RESOURCES Continued

Western Region Hospitals with Children’s Psychiatric Units

Eastern Niagara Hospital (Age 5-17)
Bry Lin (Age 5-17)
Cayuga Medical Center (Age 12-17)
Erie County Medical Center (Age 12-17)
   CPEP (Age 0-Adult)
St. James Mercy Hospital (Age 12-17)
Strong Memorial Hospital (age 5-17)
   CPEP (Age 0-Adult)
Women’s Christian Association (Age 5-17)
Finger Lakes CPEP at Clifton Springs Hospital
   Evaluation of youth (Age 0-17) No admittance for observation..............1-800-310-1160

State Facilities

Western New York Children’s Psychiatric Unit (CPC)..............................716-677-7000
1010 East and West road
West Seneca, NY 14224
Kathe Hayes, Executive Director..........................................................716-677-7000
   E-mail: kathe.hayes@omh.ny.gov
Carolyn Vujnovic, Parent Advocate......................................................716-677-7079
   E-mail: carolyn.vujnovic@omh.ny.gov
Transition team (Intake)
Kelly Valenti, LCSWR,.................................................................716-677-7149
   E-mail: Kelly.valenti@omh.ny.gov
Denise Moeller RN II...716-677-7158..............716-677-7158
   E-mail: denise.moeller@omh.ny.gov

Elmira Psychiatric Center (EPC)..........................................................607-737-4739
100 Washington Street
Elmira, NY 14901
Mark Stephany, Executive Director......................................................607-737-4739
   E-mail: mark.stephany@omh.ny.gov
Janet Dunbar, Admissions.................................................................607-737-4905
   E-mail: janet.dunbar@omh.ny.gov
Bonnie Wood, Family Liaison..............................................................607-737-4852
   E-mail: bonnie.wood@omh.ny.gov
Position Vacant, Family Advocate
WESTERN REGION RESOURCES Continued

Residential Treatment Facilities (RTF)
OMH RTF Case Manager: Elaine Anderson..............................................716-533-4182

**Baker Victory Services** (40 Beds, Co-ed, Age 12-21) Lackawanna
David Gordan, Division Manager of OMH Services............................................716-828-9715
E-mail: dgordan@olv-bvs.org
Nicole Clark, RTF Department Head........................................................................716-828-9367
E-mail: nclark@olv-bvs.org
Tammy Stedman, Family Advocate........................................................................716-828-7206
E-mail: tstedman@olv-bvs.org
Mary Brophy, Clinical Coordinator....................................................................716-828-9691
E-mail: mbrophy@olv-bvs.org
Jean MaCauley, Transition Coordinator..............................................................716-828-7031
E-mail: jmacauley@olv-bvs.org
Cara Sarten, Transition Coordinator......................................................................716-828-9727
E-mail: csarten@olv-bvs.org
La’Raya Moore, Transition Coordinator................................................................716-828-7032
E-mail: lmoore@olv-bvs.org

**Connors Children’s Center** (14 Beds, Co-ed, Age 6-14) Buffalo
Ann Chojnacki, Director of OMH Residential Services........................................716-884-3802
E-mail: achojnacki@cfsbny.org
Christine Hoff, Family Advocate............................................................................716-239-0867
E-mail: choff@cfsbny.org
Sharon Hughes, Transition Coordinator Supervisor............................................716-884-3802 X 112
Sara Injaychock, Transition Coordinator................................................................716-335-7318
E-mail: sinjaychock@cfsbny.org

**Crestwood Children’s Center** (18 Beds, Co-ed, Age 6-14) Scottsville
Jerry Callan, Director..............................................................................................585-429-2716
E-mail: jcallan@hillside.com
Position Vacant, Family Advocate.......................................................................585-429-2734
E-mail:
Bonnie Holmes Transition Coordinator...............................................................585-429-2724
E-mail: bholmes@hillside.com
Kirsten Nagel, Transition Coordinator................................................................585-429-2719
E-mail: knagel@hillside.com
Jessica Chimento, Transition Coordinator............................................................585-429-2728
E-mail: jchimento@hillside.com
Dan Ross, Transition Coordinator........................................................................585-429-2722
E-mail: dross@hillside.com
WESTERN REGION RESOURCES Continued

Residential Treatment Facilities (RTF) Continued

Hillside Children’s Center (42 Beds, Co-ed, Age 12-18) Rochester
Stephanie Geter, RTF Director/ Clinical Supervisor................................. 585-256-7732
  E-mail: sgeter@hillside.com
Tianna Johnson, Family Advocate.............................................................. 585-256-7540
  E-mail: tmjohnson@hillside.com
Luda Altsheler, Transition Coordinator...................................................... 585-256-7542
  E-mail: laltshel@hillside.com
Lisa Newton, Transition coordinator.......................................................... 585-256-7803
  E-mail: lnewton@hillside.com
Robert Sepulveda, Transition coordinator.................................................. 585-256-7899
  E-mail: respulve@hillside.com

Villa of Hope (14 beds, Males, Age 13-18) Rochester
Renee Formicola, LCSW-R, Program Director/Clinical Supervisor................. 585-865-1550
  E-mail: renee.formicola@stjosephsvilla.org
Julie Febrey, Family Advocate.................................................................... 585-865-1550 X 386
  E-mail: jfebrey@stjosephsvilla.org
Craig Jones, Transition Coordinator............................................................ 585-865-1550 X 211
  E-mail: cjones@stjosephsvilla.org

Community Residences (CR)
Cattauraugus Rehabilitation Center, Inc.
ReHab CR (Co-ed, age 12-18) Olean
Tara Nolan, Manager for Mental health Home............................................. 716-375-4601

Child and Family Services of Erie County
Lee Randal Jones (Co-ed, Age 5-15) Buffalo
Ann Chojnacki, Director of OMH Residential Services.............................. 716-894-1981

Community Missions
Aurora House (Co-ed, Age 12-18) Lockport
Marjorie Stout, Clinical Case Coordinator............................................... 716-433-1905
Margaret Blake, Family Support................................................................. 716-433-1905
  E-mail: mblake@communitymissions.org

Glove House, Inc
Glove House (Co-ed, age 13-17) Elmira
Diane Watson............................................................................................... 607-733-1335
WESTERN REGION RESOURCES Continued

Community Residences (CR) Continued:

Pathways Inc.
Conable House (Co-ed, age 5-12) Bath
Rachelle Hodkinson, Program Director........................................................607-664-1128
E-mail: rhodkinson@pathwaysforyou.org
Tabatha Brown, Case Coordinator...............................................................EBROW
Lake Breeze (Co-ed, Age 13-18) Canandaigua
Francine Archer, LMSW, Program Director...............................................585-394-0380
E-mail: farcher@pathwaysforyou.org
Alisha Janis, Case Coordinator.....................................................................E-mail: ajanis@pathwaysforyou.org

Rochester Psychiatric Center
Smith Road community Residence (Co-ed, age 12-17) Webster
Janet Coster, Psy. D. Program Administrator.............................................585-241-1367
David Quinn, Program Manager.................................................................585-241-1776
Katie Akin, Referral/Intake Coordinator.....................................................585-241-1776
Laura Osborne, Residential Program Specialist.........................................585-241-1776

Villa of Hope
Tuckahoe Road/Williamson Cr (Co-ed, Age 13-18) Williamson
Renee Formicola, LCSW-R, Program Director............................................585-865-1550

Youth Power!
Youth Power! is the New York State network of young people who have been labeled and are seeking change. Together we speak up about our experiences because no one knows what it is like for us better than we do. Through peer-to-peer mentoring we empower young people to be active citizens that are aware of government operations, their rights and the ability to use their voices to influence policies, practices regulations and laws.
Youth Power Mentor Western Region, Jessica Hollins...............................585-314-2452
E-mail: jhollins@youthpowerny.org
Website: www.facebook.com/youthpower.ny

OCFS certified “hard to serve” beds in RTCs (for juvenile sexual abusers)
Children’s Village, Dobbs Ferry NY (Male Age 12-15)...............................914-693-0600
Elmcrest Children’s Center, Syracuse NY (Male Age 11-16).......................315-446-6250
George Junior Republic, Freeville, NY (Male Age 12-16)............................607-844-6215
Hillside Children’s Center, Varick, NY (Male Age 10-21)............................315-585-3000
Mercy First Children and Family Services, Syosett, NY (Male Age 12-16)....516-921-0808
WESTERN REGION RESOURCES Continued

Western Region Behavioral Health Organization with Beacon Health Strategies, LLC. and Coordinated Care Services, INC. (BHO)
Adelle Gregory Gorges, Executive Director, New York Care Coordination.................................585-613-7656
E-mail: agorges@ccsi.org
Kathleen Berthod, Program Assistant, New York Care Coordination........585-613-7656
E-mail: kberthod@ccsi.org
John Lee, Program Director, Beacon Health Strategies..............................585-613-7627
E-mail: john.lee@beaconhs.com

OASAS

Western Region..................................................................................................................716-847-3037
295 Main Street, Suite 577
Buffalo, NY 14203-2412
Counties: Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, Wyoming

Finger Lakes Region........................................................................................................585-454-4320
109 South Union Street, Suite 400
Rochester, NY 14607-1893
Counties: Broome, Chemung, Livingston, Monroe, Ontario, Schuyler, Seneca, Steuben, Tioga, Tompkins, Wayne, Yates

Western New York 211 Get Connected Get Answers
Serves: Allegany, Cattaraugus, Chautauqua Erie, Genesee, Niagara, Orleans and Wyoming Counties
Website: www.211wny.org

New York State Education

Positive Behavioral and Instructional Support Services (PBIS)
Regional Special Education-Technical Assistance Support Center (RSE-TASC)
Mid-West Behavioral Specialist, Jennifer Marafioti..................................................585-249-7022
E-mail: jennifermarafioti@boces.monroe.edu
West Behavioral Specialist, Cassie Porter...............................................................716-821-7572
E-mail: cporter@e1b.org
Mid-South Behavioral Specialist, Julie Powell........................................607-739-3581 X 1416
E-mail: jpowell@gstboces.org
Mid-State Behavioral Specialist, Linda Brown..................................................315-431-8586
E-mail: lbrown@ocmboces.org
WESTERN REGION RESOURCES Continued

Board of Cooperative Educational Services (BOCES) is a public education collaborative in New York State that provides shared services to component school district in a manner that is effective, efficient, and fosters equity for students. All but nine of New York State’s 721 school districts are represented by a BOCES.

Broome-Tioga BOCES
Serves 15 school districts:
Binghamton, Chenango Forks, Chenango Valley, Deposit, Harpursville, Johnson City, Maine-Endwell, Newark Valley, Owego-Apalachin, Susquehanna Valley, Tioga, Union-Endicott, Vestal, Whitney Point, Windsor

Greater Southern Tier BOCES
Serves 21 school districts:

Monroe #1 BOCES
Serves 10 school districts:
Brighton, East Irondequoit, East Rochester Free Union, Fairport, Honeoye Falls-Lima, Penfield, Pittsford, Rush-Henrietta, Webster, West Irondequoit

Monroe #2 Orleans Boces
Serves 9 school districts:
Brockport, Churchville-Chili, Gates Chili, Greece, Hilton, Holley, Kendall, Spencerport, Wheatland-Chili

Wayne-Finger Lakes BOCES
Serves 25 school districts:
Bloomfield, Canandaigua city, Clyde-Savannah, Dundee, Gananda, Geneva City, Gorham-Middlesex, Honeoye, Lyons, Manchester-Shortsville, Marion, Naples, Newark, North Rose-Wolcott, Palmyra-Macedon, Penn Yan, Phelps-Clifton Springs, Red Creek, Romulus, Seneca Falls, Sodus, Victor, Waterloo, Wayne, Williamson

Orleans-Niagara BOCES
Serves 13 school districts:
WESTERN REGION RESOURCES Continued

**Boces** Continued

**Cattaraugus-Allegany BOCES**
Serves 23 school districts:
Allegany-Limestone, Andover, Belfast, Bolivar-Richburg, Cattaraugus Little Valley, CA-BOCES, Cuba-Rushford, Ellicottville, Fillmore, Franklinville, Friendship, Genesee Valley, Hinsdale, Olean, Pioneer, Portville, Randolf Academy, Randolf, Salamanca, SCIO, Wellsville, West Valley, Whitesville

**Erie #1 BOCES**
Serves 19 school districts:
Akron, Alden, Amherst, Cheektowaga, Cheektowaga-Sloan, Clarence, Cleveland Hill Union Free, Depew Union Free, Frontier, Grand Island, Hamburg, Kenmore, Lackawanna, Lancaster, Maryvale Union Free, Sweet Home, Tonawanda City, West Seneca, Williamsville

**Erie #2 Chautauqua-Cattaraugus BOCES**
Serves 27 school districts:
Iroquois, Orchard Park, East Aurora, Holland, Silver Creek, Dunkirk, Pine Valley, Brocton, Falconer, Chautauqua Lake, Jamestown, Ripley, Panama, Clymer, Lake Shore, Eden, North Collins, Springville-Griffith, Gowanda, Forestville, Fredonia, Cassadaga Valley, Westfield, Bemus Point, Frewsburg, Sherman, Southwestern

**Tompkins-Seneca-Tioga BOCES**
Serves 9 school districts:
Candor, Dryden, George Junior, Groton, Ithaca, Lansing, Newfield, South Seneca, Trumansburg

**Genesee Valley BOCES**
Serves 22 school districts:

**Parent Training and Information Center**
The Advocacy Center (serves all of NYS except for the 5 boroughs of NYC)
500 South Avenue, Rochester, NY 14620............................................1-800-650-4967
WESTERN REGION RESOURCES Continued

New York State Parent Network Contacts

Parent Network of Western NY......................................................716-332-4170/866-277-4762
Serves: Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, Wyoming

The Advocacy Center.................................................................585-546-1700/1-800-650-4967
Serves: Chemung, Livingston, Monroe, Ontario, Schuyler, Seneca, Steuben, Tioga, Wayne, Yates

Central NY Parent Education Specialist for Tompkins County.............315-447-4053
NEW YORK STATE RESOURCES
New York State Office of Mental Health
44 Holland Avenue
Albany, NY 12229
Acting Deputy Commissioner Children and Families
Donna Bradbury..........................................................518-477-5618
E-mail: donna.bradbury@omh.ny.gov

Single Point of Access (SPOA)
OMH Family and Youth Peer Support Coordinator
OMH SPOA Coordinator
Heather Lane, LMSW..........................................................315-426-3940
E-mail: Heather.Lane@omh.ny.gov
Fax: 315-426-3950

Home and Community Based Services Waiver
Gary Hook..........................................................518-474-8395
E-mail: Gary.Hook@omh.ny.gov
Diane Austen..........................................................518-473-8490
E-mail: Diane.Austen@omh.ny.gov

Residential Treatment Facilities (RTF, CR, TFH)
Rose Gong..........................................................518-473-9727
E-mail: Rose.Gong@omh.ny.gov

School Based Mental Health, Children’s Clinics & Children’s Day Treatments
Contact Donna Bradbury..........................................................518-477-5618

Co-Location, Project Teach, Early Intervention
Cathryn Provencher..........................................................518-474-4039
E-mail: cathryn.provencher@omh.ny.gov
Website: www.omh.ny.gov/omhweb/nycat/project_teach/

Families Together in NYS, Inc.
737 Madison Avenue Albany, NY 12208
Website: www.ftnys.org
TOLL FREE..........................................................1-888-326-8644
Paige Pierce, Executive Director ..........................................................518-432-0333
E-mail: ppierce@ftnys.org
Stephanie Orlando, Statewide Director, Youth Power
A Program of FTNYS ..........................................................518-432-0333
E-mail: sorlando@ftnys.org
NEW YORK STATE RESOURCES Continued:

Child and Adolescent Psychiatry for Primary Care (CAP PC)
Strengthening and integrating the relationship between community-based primary care providers and child psychiatry.................................................................855-CAP-PC72
Website: www.cappcny.org

New York State Council on Children and Families
Bill Pryzlucki, Director Collaborative Solutions for Children and Families. 518-474-5194 E-mail: bill.przyzlucki@ccf.ny.gov
Website: www.ccf.ny.gov

NYS Commission on Quality of Care for the Mentally Disabled and Advocacy for Persons with Disabilities (CQCAPD)
410 State Street
Schenectady, NY 12305-2397 ............................... 518-388-2888
................................................................. 1-800-624-4143
Website: www.cqc.state.ny.us

Employment Networks List Serve Through the Ticket to work Program
Contact: MHANYS CBOP Project Director Marsha Lazarus E-mail: mlazarus@mhans.org

NYS Labor Website for Youth (Age 14-17 & Age 18-24 looking for job training linkage):
Website: http://www.labor.ny.gov/youth

NYS Commissioners Working Across Systems ENGAGE:
Website: www.engage.ccf.state.ny.us

Brain Injury association of New York State: Project LEARNet
Website: www.projectlearnnet.org

Transition Age Services:
Websites: www.access.nysed.gov/vr/lsn/ilc/home.html
                                  www.access.nysed.gov/vr/lis/ilc/brochure.htm
                                  www.nysilc.org/index/htm

NYS Family and Consumer Concerns & Complaints...........................................
...............................................................................................................1-800-597-8481

NYS Consumer Protection Board.................................................................1-800-697-1220
Website: www.nysconsumer.gov
NEW YORK STATE RESOURCES Continued:
Prevent Child Abuse NY Helpline…………………………………………………1-800-342-7472

NYS Parenting Education Partnership (NYSPEP)
Website: www.parentingeducationpartnership.org
Parent Helpline…1-800-244-5373 8AM - 4PM/5PM – 10 PM & 24/7Answering Service

New York Health Care Reform…
Website: www.HealthCareReform.ny.gov

Suicide Prevention Chat Line for NYS
Website: www.crisischat.org

Suicide Prevention Center for NYS
Website: preventsuicideny.org

New York State Board of Education for Know Who Your Delegates Are
Website: www.elections.state.ny.us

Adult Career and Continuing Education Services-Vocational Rehabilitation (formerly VESID)
Website: www.acces.nysed.gov/vr/

Center on Adherence and Self-Determination
Website: www.adherenceandselfdetermination.org

Family Survival Handbook

Transition Age Youth Websites
Transition Process Development
www.healthytransitionsny.org/site/view/152
Life Skills Assessments and Tools (money, home, food management)
www.caseylifeskills.org/index.htm
www.caseylifeskills.org/pages/res/paya/module1/module%201%20complete.pdf
www.bizkids.com/default.aspx
www.bizkids.com/coolbizstuff.aspx
www.moneytalks4teens.ucdavis.edu/
www.themint.org/teens/index.html
NEW YORK STATE RESOURCES Continued:

Transition Age Youth Websites Continued: Independent Living Centers
www.acces.nysed.gov/vr/lsn/ilc/locations.htm

Jobs and Career
www.labor.ny.gov/youth
www.nycareerzone.org/index.jsp
www.mappingyourfuture.org/planyourcareer/careership/about_careership.cfm

College/Workplace Readiness
www.washington.edu/doit/brochures/academics/cprep.html

Rights and Responsibilities
www.ed.gov/about/offices/list/ocr/transition.html

Federal Student Aid
www.heath.gwu.edu/

Occupational Outlook
www.bis.gov/oco/

Career and Vocational Training
www.gotrain.com/
www.going-to-college.org/
www.thinkcollege.net/
www.tucollaborative.org/pdfs/education/college_guide.pdf

Housing Search
www.nyhousingsearcg.gov/

The First Home Club (purchasing a home)
www.fhlbny.com/community/fhc.htm

Home Heating
www.nyserda.org/homeheating/

Broad Information Network
www.disability.gov/housing

Reasonable Accommodations
www.bu.edu/cpr/reasaccom/index.html
www.bazelon.org/who-we-are/leadership-21/campus-rights-guide.aspx

Health
www.californiaprojectlean.org/docuserfiles//jump%20start%20teensfinal%20entire%20guide%202006.pdf
www.pe4bodymindspirit.santacruz.k12.ca.us/courseplans/cagi.html
www.advocatesforyouth.org/about-us/mission

Provider Supports
www.tapartnership.org/cop/transitionagedyouth/default.php
www.omh.ny.gov/omhweb/childservice/
www.pathwaysrtc.pdx.edu/index.shtml
www.transad.pop.epenn.edu/about/index.html

Adolescent Development/Issues Confronting Transitional Youth
www.actforyouth.net/health_sexuality/adolescence/toolkit

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National Resources
Federation of Families for Children’s Mental Health
1101 King Street, Suite 420
Alexandria, Virginia 22314.............................................................703-684-7710
..............................................................................................Fax: 703-836-1040
Website: www.ffcmh.org

Medication Information Resources
American Academy of child and Adolescent Psychiatry
Website: www.aacap.org
Center for Advancement of Children’s Mental Health
Website: www.kidsmentalhealth.org

Medication Financial Assistance Programs
US Websites:
www.needymeds.com
www.rxassist.org
www.rxhope.com (for healthcare professionals only)
www.wecaremedicalmall.org/383.htm.....................................................1-888-380-6337

Military Websites:
Partnership for Prescription Assistance (www.pparx.org)..................1-888-477-2669
Military Prescription Plan VA Health Benefit Service Center
www.va.gov/vbs/health/...............................................................1-877-222-8387
Tricare......................................................................................1-877-363-6337
www.tricare.osd.mil/retirees/

Canadian Websites that service US prescriptions:
www.wecaremedicalmall.org/global_medication.htm
www.canadarx.com/........................................................................1-866-262-2174
www.doctorsdirectrx.com E-mail: info@ddrx.com
www.lepharmacy.com

Medication Plans by Pharmaceutical Companies
Abilify (Bristol-Meyer Squibb).........................................................1-800-736-0003
Anafranil (Ciba-Geigy)................................................................1-800-257-3273
Asendin (Lederle)........................................................................1-703-706-5933
BuSpar (Bristol-Meyer Squibb)........................................................1-800-736-0003
Clorpes & Clonidine (Bertek).......................................................1-888-823-7835 X 4043
Clozapine (Mylar)........................................................................1-800-327-4114 X 4344
Cymbalta (Eli Lilly).................................................................1-800-545-6962
Depakote (Abbott)..................................................................1-800-222-6885
Effexor & Effexor XR (Wyeth)....................................................1-800-568-9938
Elavil (Zeneca)............................................................................1-800-424-3727
Geodon (Pfizer)..........................................................................1-866-443-6366
National Resources

Medication Financial Assistance Programs

Klonopin (Roche) ................................................................. 1-800-285-4484
Lamactil (Glaxo Wellcome) .................................................. 1-800-722-9294
Lexapro (Forest) ................................................................ 1-800-851-0758
Lithium (Glaxo Smith Kline) .................................................. 1-866-443-6366
Luvox (Solvay) .................................................................... 1-800-788-9277
Neurontin (Pfizer) ................................................................. 1-800-707-8990
Paxil & Paxil CR (Glaxo Smith Kline) ................................. 1-866-475-3678
Prozac (Eli Lilly) .................................................................. 1-800-545-6962
Remeron (Organan) ............................................................... 1-800-631-1253
Risperdal (Janssen) ............................................................... 1-800-424-3727
Seroquil (Zeneca) ................................................................. 1-800-545-6962
Strattera (Eli Lilly) ............................................................... 1-800-545-6962
Tegretol & Tegretol XR (Novartis) ..................................... 1-800-257-3273
Tofranil (Pharmacy Providers of Oklahoma) ....................... 1-800-259-7765
Wellbutrin & Wellbutrin SR (Glaxo Smith Kline) ............... 1-866-475-3678
Zoloft (Pfizer) ....................................................................... 1-800-707-8990
Zyprexa (Eli Lilly) ................................................................. 1-800-545-6962

Fire Safety Websites
www.usfa.fema.gov (US Fire Administration)
www.ncjrs.org (Office of Juvenile Justice and Delinquency Prevention)
www.kkidsandfire.com (Massachusetts State Coalition for Juvenile Fire Setters)
www.sfm.state.or.us (Oregon State Juvenile Firesetter Program)

Sexual Offense Websites
www.csom.org (Center for Sex Offender Management)
www.atsa.com (Association for the Treatment of Sexual Abusers)
www.sgc.gc.ca (Solicitor General of Canada)

Suicide Prevention Websites/Hotlines
www.afsp.org (American Foundation for Suicide Prevention)
www.suicidepreventionlifeline.org (National Suicide Prevention Lifeline) .................................................. 1-800-273-8255

Youth Related Websites
www.nyln.org (National Youth Leadership Network) ............... 1-866-480-6565 X 2
www.disabledstudents.org (National Disabled Students Union)
www.youthmovenational.org (Youth Move)
National Resources Continued

LGBTQ Websites & Hotlines
http://tapartnership.org/cop/clc/lgbtq12s.php (LGBTQ12-S workgroup Newsletter)
www.outproud.org (Teen Out Proud)
www.ygamag.com (YGA Mag)
www.familyacceptance.org (Family Acceptance)
www.everybodyisgood.com (Everybody is good)
The Trevor Project Hotline............................................................1-866-488-7386

National Wraparound Initiative
Website: www rtc.pdx.edu/nwi

Infant-Toddler Language and Early Literacy Activities
Website: www.walearning.com

Substance Abuse and Mental Health Services Administration
Website: www.samsha.org

Drug Prevention
The Partnership at Drug Free
E-mail: thepartnership@drugfree.org

Bullying Websites
www.pacerkidsagainstbullying.org
www.stopbullyingnow.hsre.gov
www.itgetsbetter.org
www.stopcyberbullying.org

Guardsnhip
Youth Guardianship Services
Website: www.youth-guard.org