

# AUTOMOTIVE SPECIALTIES HAS SERVED THE FOX VALLEY AREA FOR 35 YEARS

— Sandy Conrad  
sconrad@fvshopper.com

Automotive Specialties, family owned and operated, has served residents of the Fox Valley area for the past 35 years. Located at 208 Wolf Street in Yorkville (630/553-0397), it specializes in automotive repair and maintenance services by ASE (Automotive Service Excellence) certified technicians who employ the latest technology and are equipped to handle all major and minor repairs on both domestic and foreign cars and trucks.

They attribute their success over the years to satisfied customers who have referred their friends, family and business associates and have returned time and again themselves. A long time staff takes pride in every job that leaves the shop. The owners say they have relied on core values of being a trusted, ethical and profitable provider of safe, quality collision and mechanical repairs while providing exceptional value to the customer. Lasting relationships with customers are earned by exceeding expectations and guaranteeing the best possible repair for their money while protecting their safety and the value of their vehicles.



As a NAPA Auto Care Center, Automotive Specialists adheres to a strict code of ethics and pledges to perform high quality diagnostic and repair service at a fair price using quality NAPA parts, to employ ASE certified technicians, to be dedicated to customer satisfaction, to exercise reasonable care for the customer's property, to obtain prior authorization and provide a price estimate for any work to be performed, to have a system for the fair settlement of complaints should they occur, to maintain the highest standards of the profession and to uphold the integrity of the program. In addition, they offer a lifetime warranty on any repairs, a national PPG paint warranty and extend all manufacturers' warranties on parts.



Customers are educated as to their rights. They are advised that they are not required to obtain several estimates nor to have their vehicle repaired at the one that provides the cheapest price but to select a facility based on their skill, service, knowledge, reputation and guarantee of their workmanship. An insurance company may recommend a preferred shop but the customer is not obligated to choose it. However, the company will no doubt inspect the vehicle and review the estimate prior to repair.

Automotive Specialties is a Ranch Fiberglass Truck Cap distributor and offer a range of accessories including Bed Mats & Rugs, Brake Controllers, Drop-in or Spray-in Bed Liners, Flares, Floor Mats, Hitches, Running Boards, Step Bars, Bug Shields, Truck Cap/Tonneaus and Vent Shades.

Services are unlimited and include anything a vehicle may require on any of its systems. Flatbed tow truck services are also available plus Local Shuttle Service, Paint Color Matches, Paintless Dent Repair, Tire Sales & Service and Towing.

Through June 30, get \$50 with qualifying Brake Parts Purchase.

Shop Hours are Monday through Friday, 8 AM to 5 PM, except closed daily from noon to 1 PM, and closed Saturday & Sunday.