



## Terms and Conditions

These Terms and Conditions represent an Agreement between the Buyer and Yorkshire Farmhouse Furniture Limited.

By placing an order the Buyer accepts the Terms and Conditions described here.

These Terms and Conditions may not be varied except by the Yorkshire Farmhouse Furniture Limited.

### Product Specification

Our products are bespoke items and as such the buyer is asked to provide detailed measurements and required finishes for each item being ordered. Yorkshire Farmhouse Furniture Limited staff will advise the buyer as part of this process. Buyers are strongly advised to visit our workshop to view the timber and finishes as the web site may not provide an accurate reproduction of colours.

Before ordering the Buyer is strongly advised to check that the items being ordered will pass through any doors and passageways en route to the final location. Our furniture is shipped ready assembled in its final form.

We aim to provide the timber and finishing for our products as specified on the order: any changes arising because of changes in the raw materials from our suppliers will be discussed with the Buyer who will then have the option of cancelling their order.

### Ordering

Once the order has been placed the Buyer has agreed to these terms and conditions. A description of the Goods will be set out in the Seller's confirmation of the order.

The Buyer will be advised of the likely delivery date once a deposit has been made.

### Pricing

The price is that on the order confirmation issued by the seller. Note: VAT is not currently added to the agreed price. Normally a deposit of 50% of the total cost of the goods is required before work commences.

### Delivery

Delivery of the goods will be made to the Buyer's address. The Buyer shall make all arrangements to take delivery of the Goods on the day notified by Yorkshire Farmhouse Furniture Limited. Delivery is made to the outside of your property. Please ensure that there are people available to move the items from the delivery van into your property as the delivery is normally made by one driver with no assistant. We are happy to discuss the details of the delivery with you. Please ensure that there is someone at the delivery address to check the goods and sign for them.

While every effort will be made to make the delivery as advised, Yorkshire Farmhouse Furniture Limited makes no guarantee of this for reasons beyond their control.

Delivery will normally be undertaken by Yorkshire Farmhouse Furniture to UK addresses within a 100 mile radius of the business address. The cost and mode of delivery will be specified at the time of purchase. Typically the cost works out at 50p per mile.

All other deliveries will be organised by the Buyer.

#### Warranty

Yorkshire Farmhouse Furniture warrants that the goods will, at the time of delivery, correspond to the description given in the confirmation of the order.

The Buyer shall carry out a thorough inspection of the goods and notify Yorkshire Farmhouse Furniture Limited in writing (via email) of any defects within 7 days of the delivery of the Goods.

Where the Buyer has accepted, or deemed to have accepted the Goods, the Buyer shall not be entitled to reject the goods which are not in accordance with the contract.

The Buyer is strongly advised to read the information on after care of the product. Inappropriate after care will invalidate the warranty.

#### Returns

In the unlikely event that an item of furniture develops a defect beyond that reasonably expected from a product that is manufactured from natural wood, Yorkshire Farmhouse Furniture will take steps to rectify the problem. The goods should be returned to Yorkshire Farmhouse Furniture. Please call us to discuss returns. The item will be either repaired or replaced and delivered back to the Buyer. Please note that returns will not be accepted more than six months after the delivery date.

#### Payment

For bespoke items a 50% deposit is required prior to manufacture of the goods commencing. Payment in full for goods and the delivery costs is required prior to delivery.

The title to the Goods remains with Yorkshire Farmhouse Furniture until such time as the invoice (including any interest) has been paid in full.

#### Data Policy

Yorkshire Farmhouse Furniture Limited will not pass information on its customers to any third party without the specific agreement of the Customer.

Yorkshire Farmhouse Furniture Limited reserves the right to include details and photographs of any items sold as part of its advertising regime.