Ombudsman Programs:

Neighborhood Interfaith Movement
7047 Germantown Ave.
Philadelphia, PA 19119
(215) 843-0304
Services Provided: Information and referrals; Volunteer Ombudsman training; Telephone resource line for adults 55+ in Northwest Philadelphia.

Ombudsman, Chester County
601 Westtown Rd, Ste. 320
West Chester, PA 19380
(610) 344-6350 / (800) 692-1100 ext. 6350
Services Provided: An ombudsman handles complaints about nursing homes and investigates whether or not patients are receiving adequate care.

Ombudsman, Delaware County
206 Eddystone Ave, 2nd Floor
Eddystone, PA 19022
(610) 490-1300 / (800) 416-4504
http://www.delcosa.org/
Services Provided: An ombudsman handles complaints about nursing homes and investigates whether or not patients are receiving adequate care.

Ombudsman, Montgomery County
1430 DeKalb St, 2nd Floor
Norristown, PA 19404
(610) 278-3601
http://www.montcopa.org/mcaas
Services Provided: An ombudsman handles complaints about nursing homes and investigates whether or not patients are receiving adequate care.

**Ombudsman, Philadelphia County (CARIE)**
100 S. Broad St, Ste. 1500
Philadelphia, PA 19110
(215) 545-5724 / (800) 356-3606

Services Provided: An ombudsman handles complaints about nursing homes and investigates whether or not patients are receiving adequate care.

**CARIE – Center for Advocacy for the Rights and Interests of the Elderly (CARIE)**
1500 JFK Blvd., Suite 1500
Philadelphia, PA 19102
(215) 545-5728 / (800) 356-3606

Services Provided: Information, education, and advocacy intervention through CARIE LINE telephone service; Special assistance to elder abuse/crime victims; health and in-home care consumers in the community; and managed care/HMO consumers; Report health care fraud to authorities; Long Term Care Ombudsman Program handling complaints about nursing homes and personal care homes in North, South, West and Center City Philadelphia.

**Fees:** None