



CPNI Customer Notification

November 13, 2007

To our Valued Customers;

Under federal law , you have the right to confidentiality of information regarding the telecommunication services to which you subscribe and [Company] has the duty to protect that confidentiality . This confidential information includes such things as, specific services you purchase, the number of services purchased, who your provider is for a service, call detail records, and charges related to services purchased. This information is referred to as Customer Proprietary Network Information (CPNI).

Due to the sensitive nature of CPNI, on April 2, 2007, the Federal Communications Commission, (FCC), released new rules pertaining to the security of CPNI with special emphasis on call detail CPNI. Call detail CPNI refers to any and all information pertaining to the transmission of specific telephone calls such as telephone number called, telephone number calling, time, date, charges, location and duration of the telephone call. In compliance with FCC rules and to protect your call detail information to the best of our ability, La Harpe Telephone Company, Inc. has opted to no longer disclose or discuss call detail information during a customer initiated telephone call unless the customer can provide the specific call detail information in question. The call detail information would include such things as the called number, date and time of the call and if applicable, the amount charged for the call. Effective December 8, 2007, the methods below will be the only way in which La Harpe Telephone Company, Inc. may disclose or discuss your call detail records with you. La Harpe Telephone Company, Inc. may discuss only the call detail CPNI you provide such as called number, when it was called, the duration of the call, and, if applicable, the amount charged for the call. La Harpe Telephone Company, Inc. can call you back at the telephone number of record from which your service is derived. La Harpe Telephone Company, Inc. can send the call detail information to the address of record that we have on file for you. La Harpe Telephone Company, Inc. may disclose call detail CPNI to you at our business office with a valid photo ID matching the name listed on the account. Note that we are only authorized to disclose call detail CPNI to the individual(s) listed on the account with a valid photo ID. The new CPNI rules also require we notify you immediately if address of record is created or changed. The means of notification may be by way of a telephone call from us to your telephone number of record, or by mail to the address of record as it was prior to the change. La Harpe Telephone Company, Inc. may want to include verbiage discussing online access if applicable. Please feel free to contact La Harpe Telephone Company, Inc.'s local business office at 217-659-7721 with any questions or concerns.

Sincerely,

Todd Irish, President