

VALENCIA COLLEGE

Creating a College-Wide Testing Center Best Practice

Erica Reese- Director, Standardized Testing

Michael Blackburn- Manager, Learning Support Services

Valencia's Bigger Picture



Valencia Enrollment

ENROLLMENT BY CAMPUS

(Reporting Year 2015-2016 - Summer 2015, Fall 2015, Spring 2016)

East:	28,153
Lake Nona:	2,452
Osceola:	12,896
School of Public Safety:	80
West:	25,916
Winter Park:	2,640
Students enrolled at more than one campus:	27.3%

Valencia is the 3rd largest of Florida's 28 community colleges in student headcount.

Valencia Testing Centers

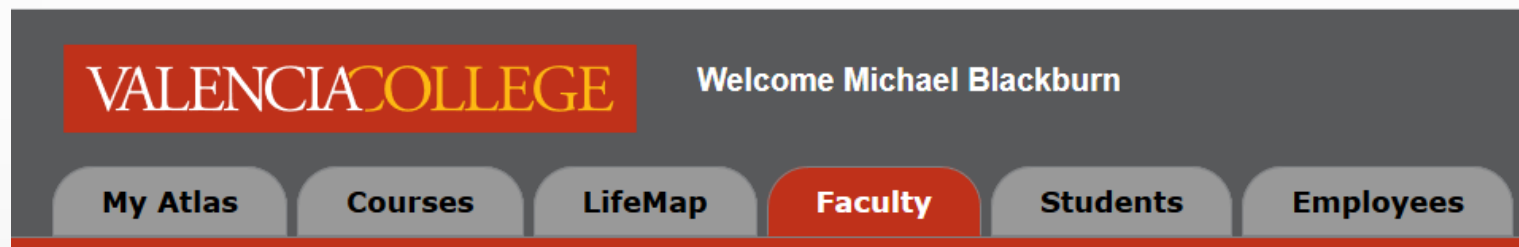
Campus	Approx. Student Visits in 2017
East	38,223
West	18,861
OSC	13,315
WPC	2,657
LNC	3,627
PNC	370 (opened fall 2017)

Action Plan

- ✓ Convened TAG
- ✓ Worked on a standard process
- ✓ Presented to Faculty Senate
- ✓ Created Draft Best Practice Document

Feedback Loop and Involvement

College-wide faculty survey
Implementation of Best Practices



Reflections: Results and Future Updates

- Improved Relationships
- Better Accountability
- Clarity and Consistency
- Less Concerns/Issues
- Continuous Feedback