



**Thank you** for considering an **Interactive Online Session**

**In an effort** to help existing IOA users benefit from the improvements to the software we invite you to participate, in a **Live Online Interactive Session** with your IOA Representative and our lead developer through **GOTOMEETING**. We strongly suggest that key people from various departments within your organization be invited to participate in the session so we can **all** see, first hand, how the product is being utilized and/or can be improved upon for you to increase ease of use and efficiency.

**We understand** that you may have had the product modified, to fit your company's specific needs either through IOA directly, your staff or through a third party.

**In either case we can help ☺**

**If your product was modified** it is very likely that the modifications no longer facilitate the company's current operational, accounting or reporting needs.

**If your product was not modified** then we can make modifications to the newer version to facilitate your company's specific operational, accounting or reporting needs.

**During our online session we endeavour to identify:**

- If modifications were made and how those modifications continue to support your company's current needs
- Do these modifications need to be critiqued or do you need new ones
- How can IOA be used to improve efficiency of your team
- Possibly existing or improved functionality within IOA can be utilized to avoid the need for old or new modifications

**"With your permission the session will be recorded."**

**Goal # 1** A review of the session will help us to identify how the product is being used, by your team, through standard features or modified functionality. From this analysis we can identify if any changes are required to the base product or to existing modifications so we may provide you with a credible assessment and quotation for your consideration.

## **Assessment & Quotation**

- IOA Upgraded Product to the version that best suits your company
- Carryover existing or identify the scope and cost of new modifications
- Implementation of Software with testing and conversion of existing database
- Training if required
- Technical Support to help you maintain the integrity of your new improved Integrated Office Accounting software product

**Goal # 2** To provide a state of the art Integrating Software program, customized to fit your company to a tee, providing maximum efficiency of your team for a healthier bottom line.

## **Integrated Office Accounting Software Solutions.**

**We appreciate** the opportunity to work with you so that we may continue to provide state of the art products and services that help strengthen your company into the future.

Thank you.

Lewis Hollohan  
Sales & Marketing  
IOA Software Inc.

Disclaimer: IOA Software and it's representatives uphold the highest level of confidentiality and privacy surrounding sensitive information or methods used by our clients during any and all methods of communications, online sessions or at any level through us continuing or ceasing to provide products and/or services to our valued clients.