

**NOTICE TO CASTLE ROCK COUNTY WATER DISTRICT (CRCWD) MEMBERS
MODIFIED DATES FOR WATER INTERRUPTION**

Please be advised that Contra Costa Water District (CCWD) has now decided to interrupt CRCWD's water service effective on or about December 13, 2019. CCWD expects to resume water service approximately April 6, 2020. **NO CRCWD WATER CAN BE SUPPLIED DURING THIS INTERRUPTION IN SERVICE.**

CRCWD contacted CCWD to register its dissatisfaction with this change in schedule to a longer shutdown period. Nonetheless, CCWD will not alter its canal servicing plan (see attached CCWD letter of 4 November, 2019).

On behalf of the Board of Directors,

Robert Deinhammer



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November 4, 2019

Subject: Contra Costa Canal Shut Down for Cleaning December 13, 2019

Dear Contra Costa Canal Untreated Water Customer:

Starting as soon as Friday, December 13, 2019 the Contra Costa Canal (Canal) will be shut down for approximately four months for the Contra Costa Water District (District) to conduct its annual cleaning. The work will begin at the Naval Weapons Station and proceed along the Canal Loop through Clyde, Concord, Walnut Creek, Pleasant Hill, and Martinez. The District expects the Canal to be back in service by Monday, April 6, 2020.

Due to the two-week delay in opening the Canal in April 2019, the District has postponed the dewatering of the Canal from Monday, December 2 to Friday, December 13.

The District schedules the annual cleaning during the winter months in order to minimize impacts to our customers and the environment. In order to avoid damage to privately-owned pumps, we are asking residential untreated water customers to **remove any water hoses from the Canal and to shut off any pumps prior to December 13**, when we expect to begin dewatering the Canal. At times, sections of the Canal trail will also be closed to ensure public safety while heavy equipment is in use. We also ask that all untreated water irrigation groups notify their members regarding this project.

We apologize for any inconvenience. If you have questions, please call me at (925) 688-8059. Billing questions should be directed to Customer Service at (925) 688-8078. For after-hours emergency calls, please call (925) 688-8374.

Thank you in advance for your cooperation.

Sincerely,

A handwritten signature in black ink, appearing to read "D. DeBellis", written over a horizontal line.

Dominic DeBellis
Customer Service Supervisor

DD:jae