

**RFP #MOUSD\_2020\_01**  
**Addendum #5**

Date of Addendum: July 9, 2020

**NOTICE TO ALL POTENTIAL RESPONDENTS**

The following questions and responses are provided as a matter of information to clarify issues raised about the RFP. To the extent that changes to the RFP are required based on the questions received, the RFP, Attachments, or Exhibits has been modified as noted above in the RFP section of this Addendum.

<b>Questions and Responses</b>	
<b>Item</b>	<b>Questions and Answers</b>
1.	<p><u>Question:</u> May we send suggested changes to the language on the Indemnification form ahead of time, or should we include them in the actual proposal submittal?</p> <p><u>Response:</u> Highlighted alterations can be included in the proposal submittal. Suggested changes will not affect the proposal evaluation. MOUSD will vet the suggestions through our legal department and work with the successful proposer on an agreement.</p>
2.	<p><u>Question:</u> Does the available RideSystems data include on-time performance by stop?</p> <p><u>Response:</u> No, the timetable information in RideSystems is not accurate enough to give on-time performance; however, MOUSD manually tracks and calculates OTP. Time check sheets can be provided upon request.</p>
3.	<p><u>Question:</u> Does the daily probing summary include boarding and/or alighting by stop?</p> <p><u>Response:</u> No, the farthest it drills down is type of rider by route.</p>
4.	<p><u>Question:</u> What is the current paratransit service area boundary (i.e., ¼ mile from a fixed route)?</p> <p><u>Response:</u> The paratransit service boundary is within ¼ mile of the fixed route system.</p>
5.	<p><u>Question:</u> Do you use the same vehicles for paratransit service inside the service boundary and outside the boundary?</p> <p><u>Response:</u> Yes, the same vehicles are used.</p>
6.	<p><u>Question:</u> Do you give priority to trip requests that are within the service boundary?</p> <p><u>Response:</u> No, trips are not prioritized.</p>

7.	<p><u>Question:</u> How far outside of the paratransit service boundary do you travel?</p> <p><u>Response:</u> Trips are provided up to a mile outside of the service boundary.</p>
8.	<p><u>Question:</u> Does EZ Rider currently contract any portion of its operations to a third party?</p> <p><u>Response:</u> No, EZ-Rider handles all operations in-house.</p>
9.	<p><u>Question:</u> Is on/off count data available at the stop level now? If so, in what format is that data available and what is the source?</p> <p><u>Response:</u> No, MOUTD does not have stop level boarding and alighting data.</p>
10.	<p><u>Question:</u> Has the community had experience holding virtual public and/or stakeholder meetings during the COVID precautions or otherwise? If so, was the participation strong? Do you consider virtual meetings to be a viable option for your community during this COA?</p> <p><u>Response:</u> MOUTD has not been involved in any virtual public meetings. We consider virtual meetings a viable option; however, more than virtual meetings should be included in public/stakeholder involvement in order to not be unfairly restrictive.</p>
11.	<p><u>Question:</u> If DBE is the prime consultant and not the subconsultant, does the prime consultant count toward the DBE goal? If so, do we complete Attachments 1 and 2 to Exhibit F and list our information (as prime) where it asks for the “DBE Subconsulting Firm” information?</p> <p><u>Response:</u> Yes, the Prime would count toward the DBE goal. The DBE subconsulting forms do not need to be filled out for the Prime; the DBE information for the Prime should be included in the company profile.</p>
12.	<p><u>Question:</u> Will paratransit be included in survey?</p> <p><u>Response:</u> Yes, paratransit will be included.</p>
13.	<p><u>Question:</u> Are there currently APC's on buses and if so, can data be provided?</p> <p><u>Response:</u> MOUTD does not have APCs on our buses.</p>
14.	<p><u>Question:</u> What is the Average passenger trip length?</p> <p><u>Response:</u> MOUTD does not have passenger trip length data.</p>
15.	<p><u>Question:</u> What are peak periods?</p> <p><u>Response:</u> MOUTD does not operate peak service and does not currently collect time/run-based ridership information. Anecdotally, peak periods are 7:15-10:15 am, and 3:15 – 5:15 pm.</p>

16.	<p><u>Question:</u> Can weekday or weekend ridership be provided?</p> <p><u>Response:</u> Yes, MOUTD can provide weekday and weekend ridership data upon request.</p>
17.	<p><u>Question:</u> Will the onboard survey data rely on current farebox counts to weight the data during the expansion of such data?</p> <p><u>Response:</u> No, while farebox counts are available, they are not considered reliable.</p>
18.	<p><u>Question:</u> Does the agency have reliable passenger count data that can be provided to amend the data collection services?</p> <p><u>Response:</u> Passenger count data is available; however, it is not considered reliable.</p>
19.	<p><u>Question:</u> Are passengers required to wear a mask while onboard vehicles?</p> <p><u>Response:</u> Yes, MOUTD is currently requiring masks for passengers and drivers.</p>
20.	<p><u>Question:</u> Is the District currently allowing in-person hand deliveries of proposals, and is someone present in the office to receive them?</p> <p><u>Response:</u> Yes, our lobby is open 8:30 a.m. – 3:00 p.m. to receive deliveries.</p>
21.	<p><u>Question:</u> Are 11 x 17 pages allowed?</p> <p><u>Response:</u> Yes, 11x17 pages are acceptable.</p>

**END OF ADDENDUM**