

# Ambit Northeast, LLC

## Pennsylvania Duquesne Light Electric Service Area

### Residential Disclosure Statement

**EFFECTIVE: JANUARY 13, 2014**  
**PA PUC LICENSE #A-2010-2190276**

This is a disclosure statement for electric generation supply service from Ambit Northeast, LLC d/b/a Ambit Energy. You may cancel this service any time before midnight of the third business day after receiving this disclosure by contacting Ambit Energy. Ambit Energy is licensed by the Pennsylvania Public Utility Commission to offer electric generation supply services in Pennsylvania. Our PUC license number is A-2010-2190276. Generation supply prices and charges are set by the Electric Generation Supplier (EGS) you have chosen (Ambit Energy). The Public Utility Commission regulates distribution prices and services. You will receive a single bill from your Electric Distribution Company, (EDC), Duquesne Light Electric, that includes your Ambit Energy supply charges as well as the EDC delivery charges.

#### DEFINITIONS

**Generation Charge** - Charge for production of electricity

**Transmission Charge** - Charge for moving high voltage electricity from a generation facility to the distribution lines of an electric distribution company

**Generation Supply Charge** - Charge for electric supply to customers

#### TERMS OF SERVICE

**1. Length of Agreement:** The term shall commence as of the date the change of provider to Ambit is deemed effective by the LDC. You have chosen a variable plan and your service shall commence for a one (1) month term (Initial Term). Service will automatically renew for successive one (1) month periods (Renewal Term) unless either party notifies the other party in writing at least thirty (30) days prior to the next meter read date of the desire not to renew.

**2. Basic Service Prices:** Your rate for the Initial Term and subsequent Renewal Terms may vary from month to month. Customer is responsible for all applicable taxes. Variable rate products are subject to change without notice and may change due to current and predicted weather patterns, retail competition, wholesale commodity energy costs, fluctuations in energy supply and demand, industry regulations, pricing strategies, costs to serve customers, among many factors.

**3. For Guaranteed Savings Product:** Guaranteed Savings Plan customers must receive power from Ambit Energy for twelve (12) consecutive months beginning the meter read date after you enroll in the Guaranteed Savings product to receive the annual savings guarantee. At the end of each 12 month period, you must renew your Guaranteed Savings Plan to continue to receive the annual savings guarantee.

**4. Special Terms and Conditions:** Savings guarantees only apply to products that have "Guaranteed Savings Plan" in the product name.

**5. Right to Rescind:** You may rescind this Agreement without fee or penalty of any kind within three (3) business days of receiving the written Disclosure Statement and Terms of Service. You can rescind this agreement by calling Ambit Energy at (877) 282-6248 from 9:00 a.m. to 7:00 p.m. (ET), Monday - Friday and 11:00 a.m. to 6:00 p.m. (ET), Saturday. You may rescind in

**Pennsylvania Guaranteed Savings Plan - Electric 3% Savings Guarantee**

writing, orally, electronically, or by sending a fax to (877)805-5606. Please provide your name, address, phone number and a statement that you are rescinding your Agreement under the three (3) business day Right of Rescission.

**6. Cancellation Fee:** No cancellation fee applies to this product.

**7. Dispute Procedures:** In the event of a billing dispute or a disagreement involving any essential element of this Agreement, the parties will use their best efforts to resolve the dispute. Customer should contact Ambit in writing at P.O. Box 864589, Plano, TX 75086, or by telephone at (877) 282-6248. A dispute or complaint relating to a customer account may be submitted by either party at any time to the PUC pursuant to its consumer complaint process. If you remain dissatisfied after discussing your problem with Ambit Energy or the EDC and or NGDC, you may file a complaint with the Pennsylvania Public Utility Commission by phoning (800) 692-7380 or by writing to the following address: Pennsylvania Public Utility Commission, P.O. Box 3265 Harrisburg, PA 17105-3264.

#### CONTACT INFORMATION:

##### Electric Generation Supplier Name:

Ambit Energy  
P. O Box 864589, Plano, TX 75086  
(877) 282-6248  
www.ambitenergy.com

##### Electric Distribution Company and Provider of Last Resort:

Duquesne Light Electric  
411 Seventh Avenue, Pittsburgh, PA 15219  
Phone Number: (412) 393-6000

**Electrical Outage:** (888)-393-7000  
(888) 544-4877

**Utility Choice Hotline:** (800) 692-7380

##### Pennsylvania Public Utility Commission

P.O. Box 3265, Harrisburg, PA 17105-3264

**Electric Competition Hotline:** (888) 782-3228

**Home Energy Assistance:** LIHEAP [www.compass.state.pa.us](http://www.compass.state.pa.us)