

## **ATTENTION: Covina Urgent Care Patients with Deductibles**

If you have an insurance with a deductible, you are covered for Urgent Care services!

Your payment, however, cannot be determined until we bill your insurance.

### **What Is A Deductible?**

A deductible is a fixed amount of money paid by the patient for health services before their insurance company will begin to cover health care costs. Once the patient pays this required amount and the deductible is met, the insurance company will begin covering partial costs of health visits.

### **Why Did We Collect \$90 Today?**

If a patient's deductible has not been met, we collect \$90 as a deposit toward the total cost of the visit. Once we send a claim patient's insurance for the visit, the insurance company will decide how much of the total cost of the visit will be applied to the deductible. If the amount applied to the deductible is greater than the \$80 deposit, our billing office will balance bill the patient for the remaining amount.

**Please keep in mind that you may receive a statement for the balance that is applied to your deductible by your insurance.**

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