

Frequently Asked Questions

1. **What are the dates of the PNAA convention/cruise and where are the destinations?**

It is a 7-night cruise, leaves Port Canaveral on July 23, 2017 (Sunday) and will have ports of call to St. Maarten, San Juan and Labadee. The ship returns to Port Canaveral in the morning of July 30, 2017 (Sunday).

2. **How do I register for the convention and book the cruise?** Registration and booking is made thru Continuing Education, Inc. (CEI). The online registration is accessed via www.mypnaa.org or call Continuing Education, Inc. at 1-800-422-0711. All conferees, their families, and guests must book their cruise within the Continuing Education, Inc. meeting group. This ensures PNAA and CEI can provide conference services and complimentary social amenities to all meeting participants and their guests. Thank you for your cooperation. The staff can make all the arrangements to get you from your doorstep to your ship and back.

3. **Which airport is closest to Port Canaveral?** Orlando International Airport (MCO) is about 43 miles away and Melbourne International Airport (MLB) is about 22 miles away.

4. **Will there be shuttle service to Port Canaveral?** Yes and CEI can assist you with all your travel arrangements. CEI staff are happy to help you plan your flights, hotels shuttle service or tours before and/or after your cruise conference. Call CEI at **800-422-0711**. There are hotels available near Port Canaveral, Orlando International Airport and Orlando attractions should you decide to extend your vacation in Florida before and/or after the cruise.

Transfer to/from airport-\$20-35 per person one way from Orlando. **Ship sails at 4:30 pm**. Must be at Port Canaveral for boarding by **11:00 o'clock am Sunday July 23, 2017**.

Disclaimer: The following companies and phone numbers are just informational. PNAA has no relationships with any of the below shuttle transport companies and do not represent any claims made by the companies:

Relaxandridetaxishuttle.com phone 321-557-3043 price \$75 per van (1-4 persons) or 5-7 persons at \$20 per person one way

Goportcanaveral.com leaves hourly from Orlando. Phone 321-735-8833 -\$35 per person one way; \$70 per person round trip

5. **What ship will the cruise be?** Oasis of the Seas of Royal Caribbean International

6. **Is cruising affordable and a good value?** Yes! Cruising is the best vacation value! Your cruise fare includes all meals, your stateroom, on-board activities and entertainment, plus transportation from port to port. You'll know what your vacation will end up costing you before you go. (Your only extra expenses will be drinks, optional shore excursions, and personal services such as massage.)
7. **Can I pay in installments?** Yes, \$250 deposit/person (\$500/double occupancy cabin) and the rest of the payments can be paid off until April 15, 2017, prior to cruise date.
8. **Is insurance available for the cruise?** Yes, and the agents of CEI are glad to discuss it with you.
9. **Do I need a passport?** You should have a Valid Passport (US Citizens, please see the [U.S. Department of State](#) for information on obtaining or renewing a passport. CEI staff can assist you in getting the correct documentation. Passport must be valid for a minimum of six months past the last day of your trip.
10. **How much is the registration for the convention?**
PNAA members: Educational Day \$40 + Leadership Institute \$30 + Awards Gala \$20 + Welcome Night (free) + Networking Night (free) + Team Building Day (free) + General Assembly (free) + 10% discount if attending all three paid events = \$90

Non-Member: Educational Day \$50 + Leadership Institute \$40 + Awards Gala \$20 + Welcome Night (free) + Networking Night (free) + Team Building Day (free) + General Assembly (free) + 10% discount if attending all three paid events = \$120
11. **Will the education sessions interfere with shore activities?** Courses are held while the ship is at sea between ports. You will not miss any shore excursions or other onshore activities.
12. **What about tipping?** \$94.50 per traveler is the standard "gratuity" amount for your room steward and dining room waiter and his or her assistant waiter.
13. **Will I get bored? Feel confined?** Hardly! Being at sea gives you a feeling of total freedom that no land-based resort can offer. It will probably take you two or three days just to discover everything that's on board. Plus, you get the added adventure of exploring many exciting ports of call. Cruise ships are like floating resorts with all the choices fine resorts have to offer. You can lie back in a lounge chair, breathe in the sea air, soak up the sun, read good books, or watch the ever-changing seascape. If you're more active, join in exercise or dance classes, and sports contests. Practice your basketball moves, golf swing, or take some fresh air on the jogging deck. Swim, stretch out in the sauna or work out in the gym. And that's just when you're on board!

14. What are the features of the ship? Below are some of the features of Oasis of the Seas

Broadway's hit musical CATS (may change)
High-diving Aqua Theater shows
Zip line 82 feet across and nine decks up
Two Flow Rider® surf simulators
Ice-skating rink, Ice-skating shows
Two 43-foot high rock-climbing walls
Full-sized basketball court
Main pool, sports pool, Beach Pool, whirlpools, Adults-only Solarium pool
H2O Zone kids' water park
Teen programs and hangout spots
Complimentary Adventure Ocean® Youth Program
Royal Babies & Tots Nursery

Full-service DreamWorks Experience with favorite characters from Shrek, Kung Fu Panda
Vitality Spa with treatments by Elemis
State-of-the-art Vitality Fitness Center
Games and carousel at the Boardwalk
3D movie theater
Central Park® with restaurants, shopping and galleries
Casino Royale
Bar hopping: Live jazz club, comedy club, karaoke bar, DJs and more
Designer boutiques Coach®, Kate Spade New York, Michael Kors and Tiffany & Co.

15. What can I do in port? So much you'll have a hard time choosing! You can explore on your own or take a guided tour (often referred to as shore excursions). Follow the footsteps of history or the wake of a water-skiing boat. Learn how to windsurf. Sun and swim at some of the world's best beaches. Sail, snorkel, or scuba dive. Ride a bicycle, hunt for shopping bargains. In short, cruising is the perfect way to sample a number of new destinations and try all the things you've ever dreamed of doing, while never having to pack and unpack!

16. What's there to do at night? At night, life aboard a cruise ship really turns on. There's dancing, live entertainment, nightclubs and lounges, feature films, and parties with all your new friends. The ship also has a casino.

17. Does this cruise welcome families with kids? More and more cruise vacations are booked by families with children. Oasis of the Seas provide plenty of supervised activities for youngsters. If your children enjoy swimming, sports, games, movies, and the adventure of new places, they'll love a family cruise. You'll find that children adapt to shipboard life with ease, and you won't have to wonder what they're up to every minute. The youth counselors will help keep them busy and entertained.

18. What should I pack? Pack like you would for any resort. Cruise vacations are casual by day, whether you're on the ship or ashore. In the evening, ships vary as to dress. As on shore, attire is dictated by occasion. At the Captain's Gala, for example, you'll probably want to wear something more formal, such as a dark suit, or cocktail dress; perhaps even a dinner jacket or gown.

19. **Will I need a tuxedo?** On some cruises, formal dinners or parties are part of the fun. But don't buy a tuxedo just for the trip. Even on the most formal of ships, a dark suit and tie are fine for the dressiest occasions. If you do want to dress to the nines, many ships offer tuxedo rental services. Many cruises now offer "Freestyle" or "As you wish" type cruising - much more casual and flexible.
20. **Is cruise ship dining as well as I've been told?** Everything you've heard about cruise ship dining is true. You'll find a varied selection of entrees (appetizers, salads, soups, vegetables, and desserts, too) every time you sit down. And there's virtually no limit on what or how much you can order. But, just because your cruise ship offers plenty of delicious food doesn't mean you'll come home out of shape. You can choose low-cal, spa, vegetarian or fitness menu selections that are just as tempting as the regular menu. Best of all, the one thing you'll never see on a cruise ship menu is a price. Because all your meals are included!
21. **Can I get a special diet?** Most ships can accommodate salt-free, low-carbohydrate, Kosher, or other diet preferences. However, this request must be made in advance, so be sure to advise CEI travel agent when you book your cruise.
22. **Can we celebrate a special occasion?** Absolutely! Most cruise lines will even treat you to a complimentary cake and a chorus of "Happy Whatever" to honor the occasion. Your birthday or anniversary can be more festive with champagne, flowers, or canapés. You can even arrange for a special private party. All you have to do is advise your reservations agent in advance.
23. **Can we stay in touch with the outside world?** Internet cafes and ship-wide Wi-Fi are available on most ships. Staterooms are generally equipped with televisions with news, sports and general interest options. Shoreside internet and phones are usually available at attractive rates.
24. **Are there medical services onboard?** Virtually every cruise ship (except for some smaller vessels operating in coastal waters) has a well-equipped medical facility and staff to handle most onboard health issues.
25. **Are there laundry services aboard ship?** Laundry, pressing and dry cleaning services are offered at an additional, fairly reasonable charge (a few suites include these services).
26. **Is motion discomfort a problem?** Rarely. Stabilizers on modern ships, advanced availability of accurate weather information, and development of effective preventative medications have, for the most part, eliminated the incidence of motion discomfort.
27. **Are there restrictions related to travelling while pregnant?** The cruise lines do have restrictions that prevent certain pregnant individuals from travelling. At the time of this writing, cruise lines will not accept passengers who will enter their 24th week of pregnancy

during the cruise. If you are pregnant, please confirm the current rules for the cruise you are hoping to attend with one of our cruise consultants.

28. **I'm concerned about Zika, what do I need to know?** The Centers for Disease Control has travel information regarding Zika. Please visit <http://wwwnc.cdc.gov/travel/page/zika-information>
29. **Is there a minimum age for cruising? What are the policies regarding travelling with an infant?** Yes. As a general rule, a child must be at least six months of age before the first day of the cruise. For some sailings (longer sailings with several "at sea" days), the minimum age is 12 months. If you are travelling with a very young child, please confirm the current rules for the cruise you are hoping to attend with one of the CEI agents.
30. **Who should I call if I have questions that haven't been answered?** If, after reviewing the FAQ sections you still can't find the answers you are looking for, please send CEI an email at contactus@continuingeducation.net or call, toll free, at 1-800-422-0711.