



ACADEMIC HEALTHCARE PROVIDER – REGULATORY COMPLIANCE

Summary

An academic healthcare provider organization in Cincinnati required a subject matter expert in the area of Healthcare IT to manage their transition from ICD-9 to ICD-10 for their EMR as well as identify several other third party applications for remediation.

Scope

The scope of the affected records covered areas in Ambulatory, Inpatient, Reporting and Revenue Cycle and through a process of elimination, identified 10 third party applications to remediate and transition to ICD-10.

Solution

The organization's IS&T and Integrated PMO called in an Inspirus' resource, working through a vendor, to collaboratively plan and scope all of the project components, execute a work breakdown structure and project management plan (that was mutually agreed to between IT, Medical Records and the hospital operational team) including another vendor and manage the operational rollout of ICD-10. We reviewed and recommended a translation tool to improve the efficiency of both the Medical Coders as well as the IT team that was working on the affected records that the organization identified through an impact assessment. Project governance was through an organization wide Steering Committee which met each month to review the progress of the regulatory program. The team, in addition, leveraged and robustly utilized the internal MS SharePoint site as "The Single Source of Truth" for the project repository and ultimate location for all project documentation easily available to project stakeholders.