TEMPORARY OPERATING PLAN SUMMARY

A TEMPORARY OPERATING PLAN has been established to manage the COVID-19 risk associated with opening the pool and grounds to members. The complete plan can is available at www.springfieldswimclub.com. It contains additional detail and links to the required state and federal regulations that are being met. Our operating plan aligns with the reopening phases established by the statewide Process to Reopen Pennsylvania guidance issued by the Commonwealth.

Operating Hours

- The scheduled opening day is Monday, 15 June 2020.
- The main pool and grounds will be open daily 7:30 am 9 pm. The Baby Pool will open at 10:00 am.
- The grounds will be closed temporarily between 4:00 5:00 pm daily for deep cleaning and staff training.
 Our plan is to reevaluate the need for this closing after one week.
- Swim lane lines will be installed between 7:30 9:30 am.

Club Capacity and Access

- The interim grounds occupancy limit is set at 450 members and staff.
- Reservations are not required. We expect our occupancy limit to accommodate the flow of membership
 on most days but it is possible you may face a wait. You can call the front desk at 610-544-7717 and ask
 about space availability.
- We will only transition to an online reservation system if access becomes unmanageable.
- Member entry will be contactless via the office window. Exit will occur normally. We are asking for your patience while we find our new front desk rhythm.
- The grounds will be visibly marked with 400 SQFT pods and made available for members arriving together.
 A maximum of 8 occupants per pod will be enforced. Multiple families can sit together as long as you're comfortable sharing your pod with others.
- We are optimizing the layout of our pods so as many as possible have umbrellas. Some will not.
- Members required to wear masks to entering/leaving and when moving about the deck. Masks will not be required while in the water, moving to it, or in your pod.
- A Waiver will be required to be signed by shareholders. The waiver will be available at the front desk and electronically so it can be completed in advance. The waiver will only need to be submitted once.
- In order to prioritize access for our shareholders, guests are not permitted.
- Children 12 and older will be permitted without an adult family member. Disrespectful or unruly behavior will not be tolerated. Violations will be reviewed by the Board.

• Service Clarifications and Temporary Limitations

- Members must bring their own chairs. A very limited number of chairs (5) will be available per zone on a first come-first served basis. Lounges will not be made available at this time.
- We will be announcing Adult Swims.
- The waterslide and diving boards will be open. Social distancing must be practiced while waiting in line.
- The snack bar will open with limited service and social distancing controls in-place for ordering and delivering food.
- The golf course will open with limited clubs available to manage usage and flow.
- The moving of umbrellas, tables, and other fixtures is not permitted.
- The playground and basketball court will be temporarily closed.
- The bathroom showers will be temporarily closed.
- Pool toys will not be provided by the club
- Birthday parties, private parties, and all social events including splash parties will not be scheduled at the pool until further notice.
- Parents are always responsible for the actions of their children, especially considering the potential for a small child to wander into another family's space. Parents need to be active managers of their children and ensure they understand and respect the safety of others at all times.
- Parents and caregivers not lifeguards are responsible for ensuring their children social distance while in the pool.
- All staff including front desk employees will be required to wear face masks at all times except when on stand or when performing life-saving actions. <u>It is more important than ever before you refrain from approaching a guard on stand</u>. All concerns should be addressed directly with the manager on duty.

Member Payment and Dues Balances

- All outstanding dues balances must be settled by July 1st 2020.
- No adjustments to your initial invoice amounts are being made at this time. This decision will be reassessed
 at a later date but it is being driven by the limited time lost, the relaxing of controls such as increasing
 occupancy and eliminating reservations, and the anticipated cost increases that come with our new
 management and staffing approach.
- Questions about your outstanding balance or specifics associated with your account can be emailed to businessmanager@springfieldswimclub.com.
- Dues payments can be mailed to the Springfield Swim Club, PO Box 307, Springfield, PA 19064.