

## **CURRICULUM VITAE 2010**

**George Shannon, MSG, PhD**

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### **Education**

Ph.D. Gerontology      University of Southern California, Los Angeles, California,  
May, 2004                      Leonard Davis School of Gerontology

Committee Chair – Kathleen H. Wilber, Ph. D.

Dissertation:              *Evaluation of the Care Advocate Program: Bridging Managed Care  
and Home and Community-Based Services.*

Master of Science in      University of Southern California, Los Angeles, California  
Gerontology (MSG)      Leonard Davis School of Gerontology  
May 1999

Bachelor of Arts              Antioch University, Los Angeles, California  
(B.A.) May, 1997              Concentration in Gerontology

### **Awards and Honors**

Mary Pickford Academic Scholarship, Andrus Gerontology Center, University of Southern California (1997-1999).

Phi Kappa Phi – All-University National Honor Society (1999 to Present)

Sigma Phi Omega - National Gerontology Academic Honor Society (1999 to Present)

Postdoctoral Fellowship Award, Center of Excellence, VA Greater Los Angeles Health Services Research and Development, Sepulveda, CA (2004-2006).

Poster of the Year Award - American Academy of Home Care Physicians (2006).

Presidential Poster Award - Models of Geriatric Care – American Geriatrics Society (2006).

### **Professional Experience**

Partners in Care Foundation, Research Center/Institute for Change, Research Associate (July, 2006-2009). Collaborated with research teams assessing and evaluating quality of life and access to health care services for community-dwelling older adults.

VA GLA HSR&D center of Excellence Post-Doctoral Fellow and Health Science Researcher (July 2004 to July 2006): MDS 3.0 Evaluation Project, Lead Researcher for Quality of Life (QoL) Section. Researched and developed prospective QoL items and response metrics to be implemented in the MDS 3.0; developed and tested cognitive interview protocols in VA nursing homes to measure item reliability, content validity, and resident understanding of proposed instruments.

**Lecturer/Instructor (Fall Semester 2010):**

University of Southern California Leonard Davis School of Gerontology  
 Society and Adult Development - Gero 330  
 Economics and Aging - Gero 452  
 Social Policy and Aging - Gero 540

**Lecturer/Instructor (Fall Semester 2009):**

University of Southern California Leonard Davis School of Gerontology  
 Program Evaluation - Gero 554

**Lecturer/Instructor (Fall Semester 2008 Fall Semester 2009):**

University of Southern California Leonard Davis School of Gerontology  
 Program Evaluation - Gero 554

**Lecturer/Instructor (Fall Semester 2006):**

University of Southern California Leonard Davis School of Gerontology  
 Diversity of Aging - Gero 360

**Lecturer/Instructor (Spring Semester 2005):**

San Diego State University Health and Human Services Department of Gerontology  
 Program Evaluation - Gero 522  
 International Aging - Gero 604

**Guest Lecturer:**

University of Southern California Leonard Davis School of Gerontology  
 Diversity in Aging, (2005).  
 Aging and Public Policy, (2004).  
 Case Management for Older Adults, (2004).  
 Administration and System Management in Programs for Older Adults, (2003).

University of Southern California School of Pharmacy  
 Policy and Economics, (2004).

University of California at Los Angeles School of Public Policy  
 Program Evaluation, (2005).

**Research Proposals and Final Reports**

Grant proposal: L.A. Care: Behavioral Health Support Program for Primary Care Providers: (Accepted, April 2009). Shannon, GR and Atkins, S.

Grant proposal: The National Council on Aging: *Enhanced Training Curriculum for Direct Care Workers* (Accepted, June 2008). Shannon, GR, Atkins, S, and Jamison, P.

Report to the National Council on Aging: *Certified Nursing Assistants and Home Health Aides: Responsibilities, Requirements, and Enhanced Training Opportunities* (April 2008). Shannon, GR, Atkins, S, and Jamison, P.

Grant Proposal: *City of Manhattan Beach Active Senior Needs Assessment*. (Accepted, November 2008) Shannon, GR and Enguidanos, SM.

Final Report (2009): *City of Manhattan Beach Active Senior Needs Assessment*. Shannon, GR, Atkins, S, Enguidanos, SM, and Cote` S.

Grant proposal (2009): *City of Calabasas Active Senior Needs Assessment*. Shannon, GR, and Jamison, P.

Final Report (2009): *City of Calabasas Active Senior Needs Assessment*. Shannon, GR, Jamison, P, Colouruos, A, and Cote` S.

Final Report. Triennial Needs Assessment: Henry Mayo Newhall Memorial Hospital (January 2008): Cavalier, N, Shannon, GR, and Jackson, C.

Final Report: Consulting Services and Evaluation Report (2006 - 2008). Motion Picture & Television Fund: Retiree Needs Assessment and NORC Project Social Support and Volunteer Implementation. Shannon, GR, Enguidanos, SM, and Jamison, P.

Final Report: Consulting Services and Final Report: Partners in Care Foundation and Jewish Family Service. Shannon, GR, Enguidanos, SM, and Jamison, P: *Valley Storefront Senior Center: Needs Assessment for Jewish Seniors Living in the San Fernando Valley* (January 2007).

Final Report to Kaiser Permanente TriCentral Service Area. Shannon, GR, Enguidanos, SM, and Jamison, P. *Evaluation of the Successful Aging Clinic: Final Report* (October 2006).

Final Report to Kaiser Permanente TriCentral Service Area Enguidanos SM, Jamison P, and Shannon GR. *Evaluation of the Comfort Care Program: Final Report* (September 2006).

Final Report to Kaiser Permanente TriCentral Service Area. Enguidanos, SM, Jamison, P, and Shannon, GR. *Transitions: A Comprehensive Assessment of the Kaiser Permanente TriCentral Service Area Continuing Care Department* (June 2006).

Final Report to the California Health Care Foundation Program for Elders in Managed Care: Wilber, KH and Shannon, GR. *Evaluation of the Care Advocate Program: Final Report to the California Health Care Foundation* (November 2003).

### **Research Project Responsibilities**

*The Weinberg Foundation Family and Informal Caregiver Support Program. In collaboration with the Alzheimer's Association of Southern California, the Little Tokyo Service Center,*

*Chinatown Service Center, the Los Angeles Caregiver Resource Center, and the Asian Pacific Health Care Venture, Inc:* Program Evaluator (2009).

*The Savvy Caregiver Program Implementation: In collaboration with the California Department of Aging and the Alzheimer's Association of Southern California:* Program Evaluator (2009).

*The Minimum Data Set (MDS) 3.0 Evaluation Project.* A collaboration of the VA Center of Excellence, Harvard University, UCLA school of Nursing, and the RAND Corporation: Post-Doctoral Fellowship/Lead researcher for the Quality of Life section (2004-2006).

*The Care Advocate Program.* California Health Care Foundation Program for Elders in Managed Care (PEMC): Dissertation Project/Program Manager (2000-2004).

*The Long-Term Care Integration Project (LTCIP).* The California Center for Long-Term Care Integration: Office of Long-term Care, California Department of Aging: Research Assistant (2000 - 2003).

*The Rehabilitation Outcomes Study (ROS).* The John Randolph Haynes and Nora Haynes Foundation: Research Assistant (1999).

*A Comparative Study of Case Management Skills and Their Effectiveness in Elder Care between the United States and Japan.* Japanese National Rehabilitation Center for the Disabled: Research Assistant (1998).

*Partners in Health.* Center for Healthy Aging, Santa Monica, CA: Internship Program (1997).

### **Peer-Reviewed Journal Publications**

Housen, P, Shannon, GR., Simon B, Orlando, M, Cadogan, MP, Sohn L., Jones, M, Buchannan, J, Saliba, D. *Why Not Just Ask the Resident?* (The Journal of Gerontological Nursing, June 2009)

Housen, P., Shannon, G. R., Simon B., Orlando, M., Cadogan, M. P., Sohn L., Jones, M., Buchannan, J., Saliba, D. *What the Resident Meant to Say: Use of Cognitive Interviewing Techniques to Develop Questionnaires for Nursing Home Residents.* (The Gerontologist, June 2008)

Alkema, GE, Wilber, KH, Shannon, GR, and Allen, D. (2007). *The Impact of a Telephone-Based Care Management Intervention on Mortality Risk of Targeted Older Adults.* Health Services Research; online: <http://www.blackwellsynergy.com/doi/abs/10.1111/j.1475-6773.2006.00668>.

Shannon, GR, Wilber, KH, and Allen D. (2006). *Reductions in Costly Healthcare Service Utilization: Findings from the Care Advocate Program.* Journal of the American Geriatrics Society, 54, 1102-1107.

Shannon, GR, Yip, JY, and Wilber, KH. (2004). *Does Payment Structure Influence Change in Physical Functioning After Rehabilitation Therapy?* Home Health Care Services Quarterly, 23(1), 63-78.

Alkema, GE, Shannon, GR, and Wilber, KH. (2003). *Using Interagency Collaboration to Serve Older Adults with Chronic Care Needs: The Care Advocate Program*. Family and Community Health, 26(3), 221-229.

Wilber, KH, Allen, D, Shannon, GR., and Alongi, S. (2003). *Partnering Managed Care and Community-Based Services for Frail Elders: The Care Advocate Program*. Journal of the American Geriatrics Society, 51(6), 807-812.

### **Conference/Meeting Presentations**

Shannon, GR. *Diverse Communities of Older Adults Aging in Place*. Paper presentation at the 2008 Joint Conference of the National Council on the Aging/American Society on Aging in Washington, D.C.

Keefe, B, Shannon, GR, Enguidanos, SM. *Social Work in Primary Care: Results from an Evidence-Based Intervention Study*. Paper presentation at the 2008 Joint Conference of the National Council on the Aging/American Society on Aging in Washington, D.C.

Shannon, GR, Jamison, P, and Enguidanos SM. *The Motion Picture & Television Fund NORC/Needs Assessment Project*. Paper presentation at the 60<sup>th</sup> annual meeting of the Gerontological Society of America in Washington, D.C. (2007).

Shannon, GR, Wilber, KH, Allen, D. *Reductions in Costly Health Care Service Utilization: Findings from the Care Advocate Program*, Poster presentation at the May 2006 Annual Meeting of the American Geriatrics Society.

Shannon, GR, Housen, P, Simon, B, Orlando, M., Sohn, L, Buchanan, J, and Saliba D. *Mostly Yes, Mostly No: Are Simplest Responses the Best?* Poster presentation at the May 2006 Annual Meeting of the American Geriatrics Society.

Housen, P, Shannon, GR, Simon, B, Orlando, M, Sohn, L, Buchanan, J, and Saliba D. *A New Tool for Assessing Nursing Home Resident Preferences for Daily Routines*. Poster presentation at the May 2006 Annual Meeting of the American Geriatrics Society.

Shannon, GR, Housen, P, and Saliba, D., *Nursing Home Privacy: Do Residents Accommodate to Environmental and Personal Limitations?* Poster presentation of research at the 2006 Joint Conference of the National Council on the Aging/American Society on Aging in Anaheim, CA.

Shannon, GR, Housen, P, Simon, B., Cadogan, M.P, Orlando, M., Buchanan, J, Jones, M, and Saliba, D. *Cognitive Interviews: A Method for Evaluating Resident Understanding of Revisions to Customary and Routine MDS 2.0 Items*. Poster presentation at the 58<sup>th</sup> annual meeting of the Gerontological Society of America in Orlando, FL (2005).

Shannon, GR and Wilber, KH. *Care Management Models: Linking Primary Medical Care with Home and Community-based Services*. Research symposium at the 58<sup>th</sup> annual meeting of the

Gerontological Society of America in Orlando, FL (2005).

Shannon, GR, Housen, P, Saliba, D. *Testing and Revising Quality of Life Items*. Presentation of preliminary research findings for the MDS 3.0 Evaluation for the VA National Steering Committee, November 2005.

Shannon, GR, Yip, JY, Wilber, KH. *Access to Home and Community-Based Services May Reduce Utilization of High-Cost Medical Services*. Poster presentation of research for the VA HSR&D annual meeting in Baltimore, MD (February 2005).

Shannon, GR, Alkema, GA, and Wilber, KH. *The Impact of Home and Community-Based Service Linkages on Mortality Risk*. Paper presentation of research at the 57<sup>th</sup> annual meeting of the Gerontological Society of America in Washington, D. C (2004).

Shannon, GR, Yip, JY, Wilber, KH. *Predictors of High Utilization and Expenditures Among Community Dwelling Older Adults: Findings from The Care Advocate Program*. Research Paper presentation at the 2004 Joint Conference of the National Council on the Aging/American Society on Aging in Chicago, IL (2003).

Shannon, GR, Yip, JY, Wilber, KW. *The Program for Elders in Managed Care: A Bridge between Managed Care and Community Services*. Research paper presentation at the 54<sup>th</sup> annual meeting of the Gerontological Society of America in Chicago, IL (2001).

Wilber, KH, Ahearn, L, and Shannon, GR. *Partnering Managed Care and Community-Based Services for Elders: The Care Advocate Program*. Research symposium at the 2002 Joint Conference of the National Council on the Aging/American Society on Aging in Denver, CO.

Shannon, GR, Yip, JY, Wilber, KH. *Predictors of Change after Rehabilitation Therapy: Findings from the Rehabilitation Outcomes Study (ROS)*. Research paper presentation at the 2001 Joint Conference of the National Council on the Aging/American Society on Aging in San Francisco, CA.

Shannon, GR, Yip, JY, Wilber, KH. *Does Managed Care Influence Outcomes After Rehabilitation Therapy: Findings from the Rehabilitation Outcomes Study (ROS)*. Poster presentation at the 54<sup>th</sup> annual meeting of the Gerontological Society of America in Washington, D. C (2000).

Benton, D, Shannon, GR, Ueda, H. *A Comparative Study of Case Management Skills and Knowledge between the United States and Japan*. Poster presentation at the 2000 American Society on Aging Annual Meeting in San Francisco.

### **Journal Reviewer**

The Journal of Managed Care (2006 – Present)

Home Health Care Services Quarterly (2004 – Present)

Journal of the American Geriatrics Society (2003 – Present)

Journal of Applied Gerontology (2009)

**Professional Organizations**

Gerontological Society of America

American Society on Aging

American Geriatrics Society

California Council on Gerontology and Geriatrics

Los Angeles City Council Committee on Arts and Entertainment