

12. "Buttons" on bottom of new chairs:
13. Tips for Q sticks (pool table)
14. Doggie bag stations not being managed.
15. Walkway lights
16. four-color collection containers in laundry rooms
17. Communication improvement:
 - a. Bi-weekly update
 - b. Receptionists' comments
 1. Not being briefed on activity sign-ups, water shut-offs, etc. having to say "I don't Know" and thus receiving the brunt of residents' anger, who often say "Why can't you do your job; you are the RECEPTIONIST!!"
 2. "80% of our job is filling out food take-out forms over the phone and then getting phone calls saying "They forgot my red cabbage"; or "this is not what I ordered"....often from upset/angry residents."

To be discussed later

Employee Appreciation Fund Report: No deposit was made this month, so the total is still \$9,721.

Welcoming Committee: We need a Get-together with new residents. None in April or May.

Landscape Committee Report: (Members Kathie and Bob Muirhead, Bobbie Jennings, Ruth Tsukayama, and Jan Ogawa). The biggest concern was/is water. The sprinkler systems must be turned on AND TESTED for realignment (Apt 28), leaking (by apt. 147) and broken heads. Leo must supply the Committee with fertilizer to rejuvenate shrubs, bushes, and trees. (The major Plumeria tree in the west wing that was dying for 3 years, has been treated by the Muirheads and Bobbie, and is now 50% blooming.). There are now exiting areas that need more attention than this committee can deal with. It is up to Management to hire professional landscapers

New (but old) Business

1, Receptionists: They are an invaluable asset to Management and us residents. Most information about the operation of our facility comes from them. Whenever you have a need or a question you call the front desk, right? There is only one person there to handle all your calls and visits. Look at number 17 (above) and take note. The next time you call them, please do so in a pleasant manner (because it is not their fault), and say thank you to them for passing on your problem to the appropriate Manager.

Submitted by
Bobbie Jennings