



THE PIPELINE: CUSTOMER NEWSLETTER FOR THE BORREGO WATER DISTRICT

May 2020

Employee and Customer Safety Continues to be Top Priority at BWD

Due to effective adherence of Federal, State and County health requirements, BWD employees continue to work around the clock to ensure water and sewer service to our customers. By closing public access to the Front Office in March, our employees are better protected and we eliminate the possibility of becoming a contagion point to our customers/community.

BWD appreciates all of the customers who have been inconvenienced by the closure of our Front Office and we look forward to opening our doors again someday. To better serve our customers, BWD's Esmeralda Garcia has set up a new system to pay water and sewer bills.

New Water/Sewer Payment Options Now Available

Pay your bill on line, yes **PAY YOUR BILL ONLINE** is now a option that is available to our Borrego Water District Water and Sewer customer, this option is very easy to use and customers can pay one time or register for monthly re-occurring payments with either credit, debit, checking, or savings, there is a small 2.75% charge (plus \$0.50 if it's under \$100.00).

Please log on to: www.borregowd.org and click **PAY MY BILL** for full details on how to pay your BWD bill on line, please call the office with any questions you may have.

TO PAY YOUR BILL YOU WILL NEED:

BWD Account Number *(where can I find it? Your BWD Account number is on the top right of your statement)*

First Name

Last Name:

Or Business Name (for business accounts)

BWD Calendar:

May 2020*

May 12th – 9 AM
BWD Board Meeting
Online

May 26th – 9 AM
BWD Board Meeting
Online

May 28th
Water Master Board Meeting –
5:30 PM Online

*Subject to Change.
See BorregoWD.Org for details

