

Council Members present: Chair Bobbie Jennings, Ruth Tsukayama, Linda Iwamoto, Dottie Matting, Kathie Muirhead, Pauline Namiki

Special Guests: GM Michael Weider, Assistant GM Joann Aoki

Resident Guests: Tami Tanaka, Rose Tanimoto, Alice Freund, Takako Sueda, Phyllis Wolf, Beth Rodenbeck, Harriet Rechnitz, Miriam Agcaoili, Ralph and Bessie Oshiro, Frances Barry, Barbara Kozlovich, Jo Terada, Richard and Lucille Ching, Stanley Yon, Rose Mary Thompson.

GM Michael gave a lengthy and complete report on where we are and what is yet to be accomplished.

(Editor's note to the above residents who attended the meeting: Please pass along what you heard to those residents, who for some reason, chose not to attend this all-important meeting....and especially to those who harbor any doubts that Michael and his staff are not doing everything possible to take care of us residents and our community.)

- ① Michael highly praised our insurance company and attorneys who have come through for us 100%. "I am proud to work for Holiday. Anything we needed they said "yes" to. This has not always been my experience with other companies".
2. When the question of who is responsible, when the flood waters came from uncleared property above our community, owned by Bishop Estate and Kamehameha School, who would refused to accept responsibility, our attorneys told Michael to not worry about it – go ahead and hire a company to clear the area, that the attorneys would handle it. That work will take place so that our homes will not be again in the same jeopardy.
3. The insurance company was so thorough, that although the hallway carpeting was taken up as part of the removal of dampness and mold, the insurance company told Michael, that's not enough. "Remove the old glue as well".
4. **Unfortunately** a resident was/is convinced Michael and Holiday are not capable of restoring our community. Despite this person's efforts to remove Michael and shut HKCR down, each effort made by this person was quashed: The Health Department was called – and HKRC received a clearance; the C\$C Planning Department was called – and received a clearance; the Red Cross was called – and received a clearance. Those agencies do not give clearances liberally. So we residents can feel confident that we are living in the safest, cleanest, most desirable retirement community in Hawaii.
5. New kitchen cabinetry is being ordered from Home Depot. It shall be state-of-the-art quality.

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