

To Whom it May Concern:

Everyone has a nightmare story about horrible dealings they have experienced with this or that real estate agent. Having heard more of these stories than anyone would care to, it was with some fear that I entered into the house-buying process for the first time. However, I was referred to an agent by a friend who recommended her highly.

I was extremely pleased with Peggy Barnes from the outset. She is warm and professional, and was well-prepared for my outing into the "market." She e-mailed me prospective properties before our tours, and provided me with a helpful booklet of the properties we were to see. When we got to the point of making an offer on a property, she was knowledgeable about the entire process, and a savvy advisor.

During the month-long escrow on my new home, Peggy was constantly available for any questions, worries, and concerns I had, and very prompt and professional about meeting deadlines. She dealt with all aspects of her role professionally, quickly, and effectively. What's more, she was able to infuse humor into what can truly be a stressful time!

I can't be more enthusiastic about recommending Peggy Barnes as a real estate professional. She has earned my trust and respect completely, and she'll quickly earn yours.

Sincerely,



Robin Palmer
Happy Homeowner
Aliso Viejo