



# DEL NORTE LIHEAP ENERGY ASSISTANCE APPLICATION



RETURN TO: 1765 NORTHCREST DRIVE, CRESCENT CITY, CA 95531

Applicant First Name		Middle Int.	Last Name																															
Applicant Social Security No.		Applicant Date of Birth		Telephone <input type="checkbox"/> Check if Message only																														
Spouse/Other Adult Household Member First Name		Middle Int.	Last Name																															
Service/Street Address (Do not use P.O. Box) <input type="checkbox"/> Check if you've lived here all of prior 12 months.				Unit Number																														
Service City		Service County	Service State	Service ZIP Code																														
		Del Norte	CA																															
Mailing Address <input type="checkbox"/> Check if same as service/street address.				Unit Number																														
Mailing City		Mailing County	Mailing State	Mailing ZIP Code																														
		Del Norte	CA																															
<b>HOUSEHOLD INFORMATION</b>																																		
<b>PEOPLE LIVING IN HOUSEHOLD</b> Enter the number of people who are: <table border="1" style="width: 100%; border-collapse: collapse;"> <tr><td>2 years old or younger</td><td></td></tr> <tr><td>Ages 3 - 5 years</td><td></td></tr> <tr><td>Ages 6 - 18 years</td><td></td></tr> <tr><td>Ages 19 - 59</td><td></td></tr> <tr><td>Ages 60 or older</td><td></td></tr> <tr><td><b>TOTAL PEOPLE IN HH</b></td><td></td></tr> </table>		2 years old or younger		Ages 3 - 5 years		Ages 6 - 18 years		Ages 19 - 59		Ages 60 or older		<b>TOTAL PEOPLE IN HH</b>		<b>INCOME</b> How many people in the household receive income? <div style="border: 1px solid black; width: 50px; height: 30px; display: inline-block;"></div> Enter total gross (pre-tax) monthly income for all people living in the household: <table border="1" style="width: 100%; border-collapse: collapse;"> <tr><td>TANF</td><td>\$</td></tr> <tr><td>SSI/SSP</td><td>\$</td></tr> <tr><td>SSA/SSDI</td><td>\$</td></tr> <tr><td>Paycheck(s)</td><td>\$</td></tr> <tr><td>Unemployment</td><td>\$</td></tr> <tr><td>Pension</td><td>\$</td></tr> <tr><td>Self-Employment</td><td>\$</td></tr> <tr><td>Other</td><td>\$</td></tr> <tr><td><b>TOTAL INCOME</b></td><td>\$</td></tr> </table>		TANF	\$	SSI/SSP	\$	SSA/SSDI	\$	Paycheck(s)	\$	Unemployment	\$	Pension	\$	Self-Employment	\$	Other	\$	<b>TOTAL INCOME</b>	\$	<b>TYPE OF HOUSING</b> <input type="checkbox"/> Single-Family Home/ House <input type="checkbox"/> Mobile Home <input type="checkbox"/> Duplex/Apartment complex with fewer than 4 units. <input type="checkbox"/> Apartment complex with more than 4 units. <input type="checkbox"/> Other  Do you: <input type="checkbox"/> Own <input type="checkbox"/> Rent <input type="checkbox"/> Other
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Pension	\$																																	
Self-Employment	\$																																	
Other	\$																																	
<b>TOTAL INCOME</b>	\$																																	
Are you or someone in your household CURRENTLY receiving CalFresh (Food Stamps)?				<input type="checkbox"/> YES <input type="checkbox"/> NO																														

PLEASE COMPLETE AND SIGN PAGE 2



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ELECTRIC UTILITIES - YOU MUST SUBMIT A COPY OF YOUR MOST RECENT BILL		
All Electric? <input type="checkbox"/> YES <input type="checkbox"/> NO	<input type="checkbox"/> Pacific Power & Light <input type="checkbox"/> Included in rent/submetered. <input type="checkbox"/> Solar/Off-grid. <input type="checkbox"/> None/Other	
Account Number	Name of customer on utility bill:	
Do you have a past due amount? <input type="checkbox"/> YES <input type="checkbox"/> NO	Is your electricity shut off? <input type="checkbox"/> YES <input type="checkbox"/> NO	
HOME HEATING FUEL - YOU MUST SUBMIT A COPY OF YOUR MOST RECENT BILL OR RECEIPT		
<b>Which fuel are you requesting assistance for? (<u>SELECT ONLY ONE</u>)</b> <input type="checkbox"/> Electricity <input type="checkbox"/> Fuel Oil <input type="checkbox"/> Pellets <input type="checkbox"/> Propane <input type="checkbox"/> Wood <input type="checkbox"/> Other <input type="checkbox"/> Kerosene Specify Other: _____	<b>Do you have any other source to heat your home?</b> <input type="checkbox"/> No <input type="checkbox"/> Fuel Oil <input type="checkbox"/> Propane <input type="checkbox"/> Pellets <input type="checkbox"/> Wood <input type="checkbox"/> Kerosene <input type="checkbox"/> Electric Space Heater <input type="checkbox"/> Other	<b>Fuel Supply</b> Are you currently out of home heating fuel? <input type="checkbox"/> YES <input type="checkbox"/> NO How many days until you run out? <table border="1" style="display: inline-table; width: 100px; height: 20px;"></table>
Where do you usually buy home heating fuel?	Account Number	
<p><b>STATE PROGRAM INFORMATION:</b> AGENCY NAME: Community Services and Development (CSD). UNIT RESPONSIBLE FOR MAINTENANCE: Home Energy Assistance Program (HEAP). AUTHORITY: Government Code Section 16367.6 (a) Names CSD as the agency responsible for managing HEAP. PURPOSE: The information you provide will be used to decide if you are eligible for a LIHEAP payment and/or weatherization services. GIVING INFORMATION: This program is voluntary. If you choose to apply for assistance, you must give all required information. OTHER INFORMATION: CSD uses statistical definitions from the annual update of the Department of Health and Human Services' State Median Income, Federal Income Poverty Guidelines, to determine program eligibility. During application processing, CSD's designated subcontractor may need to ask you for more information to decide your eligibility for either or both programs. ACCESS: CSD's designated subcontractor will keep your completed application and other information, if used, to determine your eligibility. You have the right to access all records holding information about you. CSD does not discriminate in the provision of services on the basis of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, marital status, sex, age, or sexual orientation.</p> <p><b>APPEAL:</b> I understand that if my application for LIHEAP/DOE benefits or services is denied, or if I receive untimely response or unsatisfactory performance, I may initiate a written appeal with the local service provider and my appeal shall be reviewed no later than 15 days after the appeal is received. If I am not satisfied with the local service provider's decision I may then appeal to the Department of Community Services and Development pursuant to Title 22, California Code of Regulations section 100805.</p> <p><b>CONSENT/ INFORMATION VERIFICATION:</b> The information on this application will be used to determine and verify my eligibility for assistance. My signature gives consent for this information to be shared with other offices of the state and federal governments, their designated subcontractors, my utility company(ies), and for my utility company(ies) to share my account information with CSD, its designated subcontractors, and other offices of the state and federal governments for the purpose of providing services to me and to coordinate, improve and reduce the costs of services under these programs. I further authorize my utility company(ies) to provide my energy consumption data to CSD to the extent necessary for CSD to comply with the program reporting requirements of the federal government. I understand that this consent shall remain in effect for three years from the date signed unless otherwise revoked by me in writing. I declare, under penalty of perjury, that the information on this application is true, correct, and that the funds received will be used solely for the purpose of paying my energy costs.</p>		
Applicant's Signature _____	Date _____	Witness' Signature (if signed with an X) _____
<b>YOU MUST SUBMIT A COPY OF YOUR MOST RECENT UTILITY BILL WITH THIS APPLICATION.</b>		



**DEL NORTE LIHEAP**  
**ENERGY ASSISTANCE PROGRAM**  
COVID-19 IMPACT



Applicant First Name		Applicant Last Name	
Service Address			Unit No.
City	State CA	Zip Code	

The Del Norte Senior Center has received funding through the Coronavirus Aid, Relief and Economic Security Act (CARES Act) to help those impacted by the pandemic with the costs of electricity and home heating fuel. We need to show that we have used our funding to assist those impacted by the pandemic. Please check all of the impacts that anyone in your household has experienced or is still experiencing.

- ☐ Job loss – receiving unemployment benefits.
- ☐ Job loss – not receiving unemployment benefits.
- ☐ Still working at reduced hours.
- ☐ Still working in an essential service occupation with risk of exposure.
- ☐ Changed from working in an employer's workplace to working from home.
- ☐ Self-employed or a small business owner of a business that shut down and has not reopened.
- ☐ Self-employed or a small business owner of a business that continued to operate or is reopening with increased costs or reduced business.
- ☐ Additional childcare costs due to school-age children out of school.
- ☐ School-age children out of school without available childcare.
- ☐ Increased isolation and decreased social opportunities due to stay-at-home orders for elders and those with at-risk medical conditions.

☐ Other Impact: Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



# DEL NORTE LIHEAP ENERGY ASSISTANCE PROGRAM

## HOUSEHOLD MEMBER DEMOGRAPHIC INFORMATION



The following information is being requested to help us serve the community better. We use this information to learn more about the people who need our services. We may also use this information to offer your family a referral to other services that may be of benefit to you. Your information is confidential. We will never report, publish or share your individual information outside of the program for which you are applying without your permission. Please provide the following information for each member of your household. Thank you.

### PLEASE BRING THE COMPLETED FORM WITH YOU TO YOUR APPOINTMENT

#### APPLICANT

First Name		Middle In	Last Name		Relationship to Applicant: Self
Date of Birth:	Race:		<input type="checkbox"/> White/European <input type="checkbox"/> Native Am/Alaskan <input type="checkbox"/> Asian <input type="checkbox"/> Black/African Am		Hispanic/Latino?
Gender:			<input type="checkbox"/> Hawaiian/Pacific Islander <input type="checkbox"/> Multi-Racial <input type="checkbox"/> Other: _____		<input type="checkbox"/> Yes <input type="checkbox"/> No
Education Level: <input type="checkbox"/> 0-8th grade <input type="checkbox"/> 9th to 12th Grade <input type="checkbox"/> HS Graduate/GED <input type="checkbox"/> Some College <input type="checkbox"/> College Degree					
Does this person have Health Insurance?			Check all that apply: <input type="checkbox"/> Disabled <input type="checkbox"/> Limited English Speaking <input type="checkbox"/> Farmer		
<input type="checkbox"/> No <input type="checkbox"/> Medi-Cal <input type="checkbox"/> Medicare <input type="checkbox"/> Other/Private			<input type="checkbox"/> Migrant Farmworker <input type="checkbox"/> Seasonal Farmworker		

#### HOUSEHOLD MEMBER 1

First Name		Middle In	Last Name		Relationship to Applicant:
Date of Birth:	Race:		<input type="checkbox"/> White/European <input type="checkbox"/> Native Am/Alaskan <input type="checkbox"/> Asian <input type="checkbox"/> Black/African Am		Hispanic/Latino?
Gender:			<input type="checkbox"/> Hawaiian/Pacific Islander <input type="checkbox"/> Multi-Racial <input type="checkbox"/> Other: _____		<input type="checkbox"/> Yes <input type="checkbox"/> No
Education Level: <input type="checkbox"/> 0-8th grade <input type="checkbox"/> 9th to 12th Grade <input type="checkbox"/> HS Graduate/GED <input type="checkbox"/> Some College <input type="checkbox"/> College Degree					
Does this person have Health Insurance?			Check all that apply: <input type="checkbox"/> Disabled <input type="checkbox"/> Limited English Speaking <input type="checkbox"/> Farmer		
<input type="checkbox"/> No <input type="checkbox"/> Medi-Cal <input type="checkbox"/> Medicare <input type="checkbox"/> Other/Private			<input type="checkbox"/> Migrant Farmworker <input type="checkbox"/> Seasonal Farmworker		

#### HOUSEHOLD MEMBER 2

First Name		Middle In	Last Name		Relationship to Applicant:
Date of Birth:	Race:		<input type="checkbox"/> White/European <input type="checkbox"/> Native Am/Alaskan <input type="checkbox"/> Asian <input type="checkbox"/> Black/African Am		Hispanic/Latino?
Gender:			<input type="checkbox"/> Hawaiian/Pacific Islander <input type="checkbox"/> Multi-Racial <input type="checkbox"/> Other: _____		<input type="checkbox"/> Yes <input type="checkbox"/> No
Education Level: <input type="checkbox"/> 0-8th grade <input type="checkbox"/> 9th to 12th Grade <input type="checkbox"/> HS Graduate/GED <input type="checkbox"/> Some College <input type="checkbox"/> College Degree					
Does this person have Health Insurance?			Check all that apply: <input type="checkbox"/> Disabled <input type="checkbox"/> Limited English Speaking <input type="checkbox"/> Farmer		
<input type="checkbox"/> No <input type="checkbox"/> Medi-Cal <input type="checkbox"/> Medicare <input type="checkbox"/> Other/Private			<input type="checkbox"/> Migrant Farmworker <input type="checkbox"/> Seasonal Farmworker		

#### HOUSEHOLD MEMBER 3

First Name		Middle In	Last Name		Relationship to Applicant:
Date of Birth:	Race:		<input type="checkbox"/> White/European <input type="checkbox"/> Native Am/Alaskan <input type="checkbox"/> Asian <input type="checkbox"/> Black/African Am		Hispanic/Latino?
Gender:			<input type="checkbox"/> Hawaiian/Pacific Islander <input type="checkbox"/> Multi-Racial <input type="checkbox"/> Other: _____		<input type="checkbox"/> Yes <input type="checkbox"/> No
Education Level: <input type="checkbox"/> 0-8th grade <input type="checkbox"/> 9th to 12th Grade <input type="checkbox"/> HS Graduate/GED <input type="checkbox"/> Some College <input type="checkbox"/> College Degree					
Does this person have Health Insurance?			Check all that apply: <input type="checkbox"/> Disabled <input type="checkbox"/> Limited English Speaking <input type="checkbox"/> Farmer		
<input type="checkbox"/> No <input type="checkbox"/> Medi-Cal <input type="checkbox"/> Medicare <input type="checkbox"/> Other/Private			<input type="checkbox"/> Migrant Farmworker <input type="checkbox"/> Seasonal Farmworker		

#### HOUSEHOLD MEMBER 4

First Name		Middle In	Last Name		Relationship to Applicant:
Date of Birth:	Race:		<input type="checkbox"/> White/European <input type="checkbox"/> Native Am/Alaskan <input type="checkbox"/> Asian <input type="checkbox"/> Black/African Am		Hispanic/Latino?
Gender:			<input type="checkbox"/> Hawaiian/Pacific Islander <input type="checkbox"/> Multi-Racial <input type="checkbox"/> Other: _____		<input type="checkbox"/> Yes <input type="checkbox"/> No
Education Level: <input type="checkbox"/> 0-8th grade <input type="checkbox"/> 9th to 12th Grade <input type="checkbox"/> HS Graduate/GED <input type="checkbox"/> Some College <input type="checkbox"/> College Degree					
Does this person have Health Insurance?			Check all that apply: <input type="checkbox"/> Disabled <input type="checkbox"/> Limited English Speaking <input type="checkbox"/> Farmer		
<input type="checkbox"/> No <input type="checkbox"/> Medi-Cal <input type="checkbox"/> Medicare <input type="checkbox"/> Other/Private			<input type="checkbox"/> Migrant Farmworker <input type="checkbox"/> Seasonal Farmworker		



# DEL NORTE LIHEAP

## CERTIFICATION OF INCOME AND EXPENSES



This form must be completed if a household is asking for assistance, and **states that one or more adult members of the household cannot provide proof of income.** The State of California requires applicant households to report all sources of income. This form will help us understand how you are meeting expenses. Please complete the information below for any adult household member reporting zero income:

### Name and Address

Name:

Address:

### Section 1: Do you have sources of income you forgot to report? If yes, you must list the income on the application, page 1

YES	NO	During the previous month have you been employed part time?
YES	NO	During the previous month have you been self-employed?
YES	NO	During the previous month did you receive money for any work that you perform only once in a while, like yard work, child care, donating blood, etc?
YES	NO	During the previous month have you received any gifts of money from anyone? If yes, please list the name and phone number of the person who gave you the gift:
YES	NO	During the previous month did you receive any of the following: (circle any that apply)
		WORKER'S COMP      UNEMPLOYMENT      GOVERNMENT SPONSORED BENEFITS      CHILD SUPPORT
YES	NO	Do you receive any of the following (circle any that apply)
		ANNUITY PAYMENT      PENSION      TRIBAL CASINO PAYMENTS      RENTAL INCOME      INSURANCE BENEFITS

### Section 2: Are you spending your savings or borrowing money to cover monthly expenses?

YES	NO	Are you using savings or a home equity loan? How much? _____
YES	NO	Are you using some other asset? How much? _____
YES	NO	Are you borrowing from credit cards? How much? _____
YES	NO	Are you borrowing from some other source? How much? _____

### Section 3: Please tell us how you paid these monthly expenses during the previous months:

EXPENSE	MONTHLY COST	HOW HAS THE EXPENSE BEEN PAID?	IF SOMEONE ELSE PAYS FOR YOU, PLEASE COMPLETE:	
Rent or Mortgage	\$		Name: _____ Address: _____	Phone: _____
Utility Bills	\$		Name: _____ Address: _____	Phone: _____
Food	\$		Name: _____ Address: _____	Phone: _____

### Section 4: If none of the above applies to you, please explain how your monthly expenses were paid:

### Signature:

By signing this form, I affirm that I believe these facts are accurate and true. I give the Service Provider my permission to verify this information. I may be held liable under federal or state law for knowingly making false or fraudulent statements.

Signature

Date



# DEL NORTE LIHEAP ENERGY ASSISTANCE PROGRAM



## UTILITY RESPONSIBILITY STATEMENT

\_\_\_\_\_  
APPLICANT LAST NAME FIRST NAME M.I.

\_\_\_\_\_  
SERVICE ADDRESS UNIT CITY ZIP

☐ The utility bill at the above address is in my name. (You may stop here)

☐ The utility bill at the above address is in the name of: \_\_\_\_\_

This person is my \_\_\_\_\_.

☐ I must pay the entire amount of the utility bill each month.

☐ Part of the utility bill is include in my rent or sub-metered by my landlord. The amount of my rent that covers utilities, or the amount that is sub-metered for this month is \$ \_\_\_\_\_

\_\_\_\_\_  
Signature of Landlord Date

\_\_\_\_\_  
Address Phone Number

I certify that all information is true and correct to the best of my knowledge. I am aware that willfully and knowingly falsifying information may lead to criminal prosecution. I am the only person in my household who has applied for Energy Assistance.

\_\_\_\_\_  
Applicant's Signature Date



# DEL NORTE LIHEAP ENERGY ASSISTANCE PROGRAM



## WOOD/PROPANE/OIL ASSISTANCE HOME HEATING FUEL MONTHLY USE AND COSTS

Applicant: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: CA Zip: \_\_\_\_\_

The primary heating source at the above address is: \_\_\_\_\_

In one month, I will use about: \_\_\_\_\_  
Amount Units

The usual vendor from which I purchase fuel is: \_\_\_\_\_

I (we) understand and acknowledge that any home heating fuel that I may receive from the Del Norte Senior Center Energy Programs is for the use of my (our) qualified household only. I (we) further understand that any use other than for my (our) own heating needs will be considered fraudulent and I (we) may be subject to arrest, prosecution and/or repayment of the full cost of services received if I (we) sell, give away, trade or otherwise improperly use any of the home heating fuel that I (we) have received from this program.

\_\_\_\_\_  
Applicant Signature

\_\_\_\_\_  
Date

### AGENCY USE ONLY MONTHLY ENERGY COST CALCULATION

<div>Units of Fuel</div>	X	<div>Cost per Unit</div>	=	<div>Total Monthly Fuel Cost</div>	+	<div>Monthly Electric Costs</div>	=	<div>Total Energy Cost*</div>
--------------------------	---	--------------------------	---	------------------------------------	---	-----------------------------------	---	-------------------------------

\*Enter Total Energy Cost into application for the purpose of determining energy burden.



# Pacific Power CARE Program Application

Mail completed forms to: CARE Program Manager  
Pacific Power  
825 NE Multnomah, Suite 2000  
Portland, OR 97232

For questions call toll-free: 1-888-221-7070

## Pacific Power Customer Information: (All information is required. Please print clearly.)

Account Number: You can find this in the upper right hand corner of your Pacific Power bill.

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Name (as it appears on your Pacific Power bill)

Home address (no P.O. Boxes, please)

City, State

Zip

Mailing address (if different than your home address)

City, State

Zip

Daytime telephone number including the area code

Number of people in your household: Adults  + Children  = Total

How did you hear about the CARE program? ☐ TV ☐ Radio ☐ Newspaper ☐ website ☐ Game app ad ☐ friend/coworker ☐ other

☐ I am currently on a fixed income and receive income or benefits from one or more of the following: pensions, Social Security, SSP or SSDI, interest/dividends from retirement accounts, Medicaid/Medi-Cal (age 65 and over) or SSI.

## CARE Program Guidelines

The chart below illustrates monthly gross income levels that qualify for the CARE program. Look at the income allowable for the number of people in your household.

- The Pacific Power bill must be in your name.
- You must live at the address where the discount will be received.
- You may not be claimed as a dependent on another person's income tax return other than your spouse.
- Your household must meet the program income guidelines described on this application.
- Applicants must add all sources of the household's combined income to determine eligibility. These sources include wages and salaries, interest and dividends from savings accounts/stocks/bonds/retirement accounts, unemployment benefits, rental and royalty income, school grants and scholarships, profit from self-employment, disability payments, workers compensation, Social Security (SSI, SSP), pensions, insurance and legal settlements, Temporary Aid for Needy Families (TANF), Aid to Families with Dependent Children (AFDC), food stamps, child support, spousal support, cash and other income.

## INCOME QUALIFICATION LEVELS

Households with incomes no greater than the amounts shown below may qualify for CARE:

Household size	Monthly gross income at or below:	Annual income at or below:
1-2	\$2,818	\$33,820
3	\$3,555	\$42,660
4	\$4,291	\$51,500
5	\$5,028	\$60,340
6	\$5,765	\$69,180
7	\$6,501	\$78,020
8	\$7,238	\$86,860
For each additional person add:	\$736	\$8,840

## Please read carefully and sign below.

I state that my total combined household income is no greater than the amount shown above for the number of members in my household.\* I agree to provide proof of income if asked. I agree to inform Pacific Power if my income no longer qualifies and I may be required to pay back CARE benefits received. I understand that Pacific Power can share my information with other utilities or agencies to enroll me in their assistance programs.

X

Pacific Power Customer Signature

Date

\*A random sample of CARE participants will be required to provide proof of income.

 **PACIFIC POWER**  
POWERING YOUR GREATNESS