

Working with Your Team

- Everyone has the best of intentions for your child. Work with the team and never think of anyone as your adversary.
- When in doubt, ask and clarify with your child's care-taking, educational and medical team. Do not assume. No question is too silly or unimportant.
- Do your homework by searching online or asking someone who has been there. Knowing what you are talking about really helps when working with supply companies, insurance companies, caregivers, therapists, nurses and doctors.
- Spend time to work with your child's caretakers. Discuss your child-rearing philosophies and expectations and come to an agreement with your team. It is important to keep an open mind during discussions, but an agreement needs to be reached to maintain consistency for your child.
- Start early to develop an organization process that works for you. At first, it may be easy to remember all the information. As time passes, relevant dates and salient details multiply at a rapid rate. Having an information input system in place is extremely helpful.
- Before you go to a meeting, jot down questions you want to ask and points you want to clarify. If it is helpful, hand out notes. Include your child's picture in the notes if your child will not be present.
- Record a movie on any infrequent medical occurrences or occurrences that are hard to describe. "A picture is worth a thousand words."
- Make time to say thanks to those who have gone out of their way for your family