

Dear Twin Oaks Village Homeowners,

We, the Board and Management, would like to send a big Thank You to all those homeowners that have already paid their 2016 assessments or already have a payment plan in place. This is a major help in keeping your community the wonderful place it is to live.

For those homeowners that have not been able to make their assessment payments, we know life happens, we are asking you to contact Sussan Martinez, s.martinez@sterlingasi.com to request a payment plan. By requesting a payment plan you will avoid having your account turned over to the association's attorney for collections and stay in good standing with your community. If your account is sent to the attorney, the amount owed is almost double the first two months in attorney's fees alone. Please let us help you set up a payment plan immediately.

Community Updates:

Renovations for the splash pad have been approved and you will see work being done in this area prior to its opening the end of May.

New Pool furniture has been ordered and will be delivered before the pool opens for the season,

The fountains at the entrance are back on and working properly.

May 16, 2016, is the next scheduled Board Meeting.

May 21, 2016, is the Spring Festival, We hope to see everyone there!

May 26, 2016, is the Twin Oaks Village Annual Membership meeting; more information will be coming in the mail.

Top 5 Violations:

1. Mow, edge and trim: it is that time of year where everything is in full growth, please avoid receiving a letter by ensuring your yard is kept in a neat and orderly fashion.
- 2.. Trash containers: please help keep your community tidy by ensuring your trash containers are stored out of view on non-trash days. Storing them in front of the garage and or on the side of your home is not acceptable. They must be completely out of view.
3. Pets: please make sure that your pets are on a leash when outside of your home. Please make sure to pick up after your pets.
4. Please be courteous when parking your vehicles. You are supposed to park in your garage first, driveway second and the street only as the last resort. When parking in the street please make sure to not park so that you are blocking your neighbors' driveway. Please allow enough room for vehicles to safely pass and try not to park where there is already a vehicle on the other side of the street.
5. Please make sure to complete an Architectural Application BEFORE doing any outside improvements to your home. You must have approval prior to make any exterior changes. The application can be obtained online at www.twinoaksvillage.net or you can request one from the management company.

Please let us know if you have any questions, suggestions or feedback, as we value your opinions. You are invited to attend the Board Meetings and listen to the decisions being made for your community.

Sincerely,
The Board of Directors for
Twin Oaks Village HOA