Please add the following language to your "209" collection and DRV demand letters:

Important Notice of Your Rights

Per Section 209.007 of the Texas Property Code, you have a right to a hearing in front of the Board of Directors. If you desire a hearing, written notice of your request must be received at our office within thirty (30) days of your receipt of this letter. Upon receipt of your written request, you will be furnished with notice of the date, time and place of the hearing.

If you are serving on active military duty, you may have special rights or relief related to this enforcement action under federal law, including the Servicemembers Civil Relief Act (50 U.S.C. app. Section 501 et seq.).

If you are not able to pay the full balance at this time, you may make installment payments under a written payment plan agreement which spans 3 to 18 months.