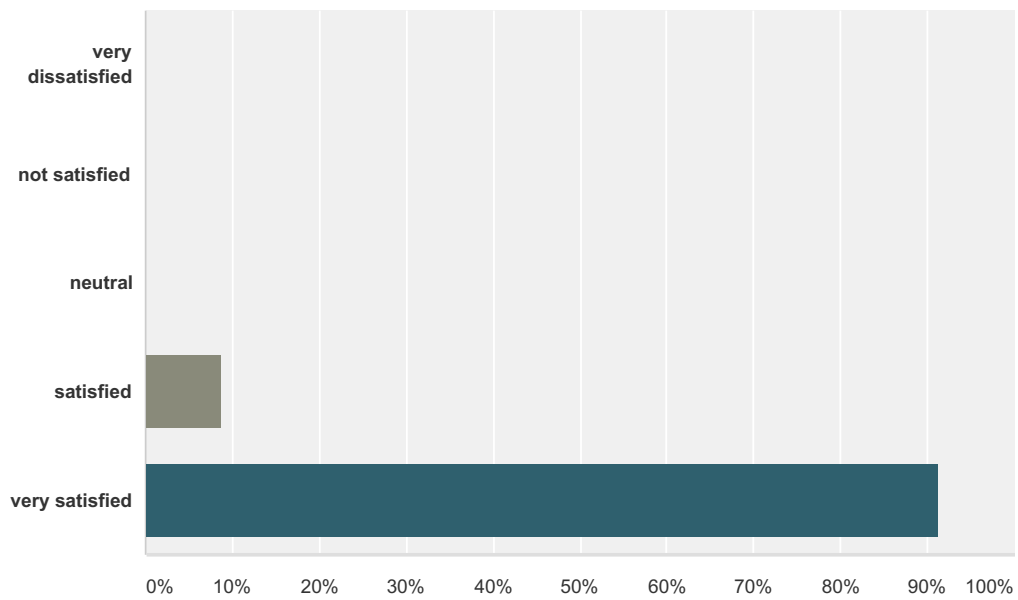


Q1 Overall, how satisfied are you with this nursing home?

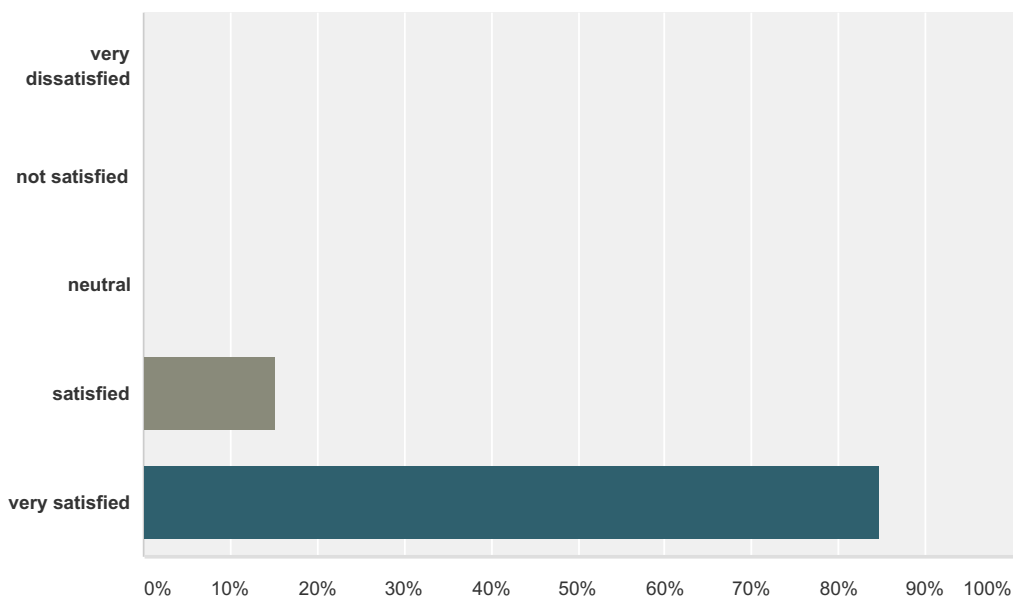
Answered: 34 Skipped: 0



Answer Choices	Responses	
very dissatisfied	0.00%	0
not satisfied	0.00%	0
neutral	0.00%	0
satisfied	8.82%	3
very satisfied	91.18%	31
Total		34

Q2 How satisfied are you with the Quality of Life offered in the Home?

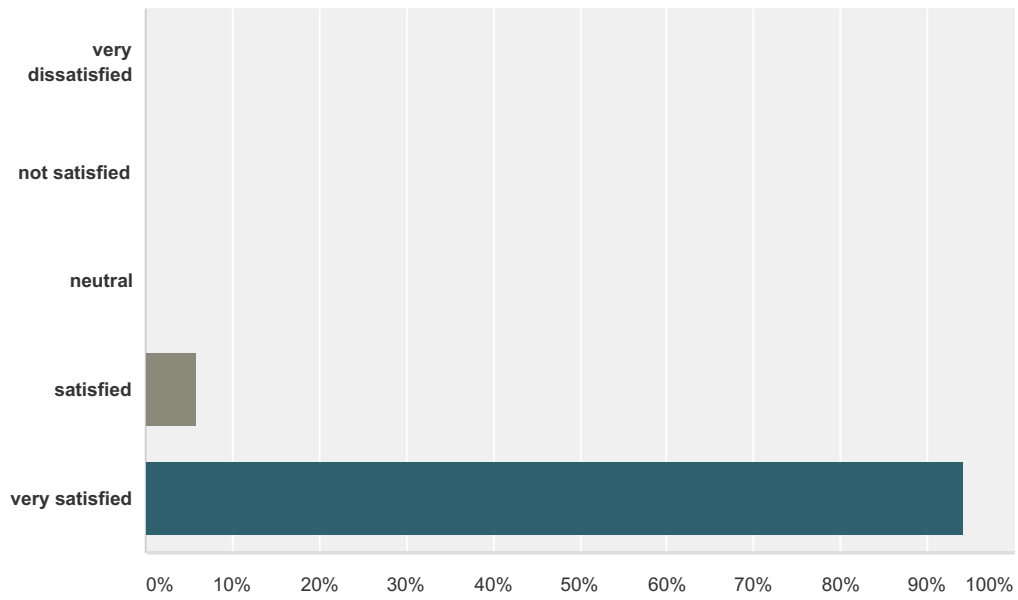
Answered: 33 Skipped: 1



Answer Choices	Responses
very dissatisfied	0.00% 0
not satisfied	0.00% 0
neutral	0.00% 0
satisfied	15.15% 5
very satisfied	84.85% 28
Total	33

Q3 How satisfied are you that the Home is clean and well maintained?

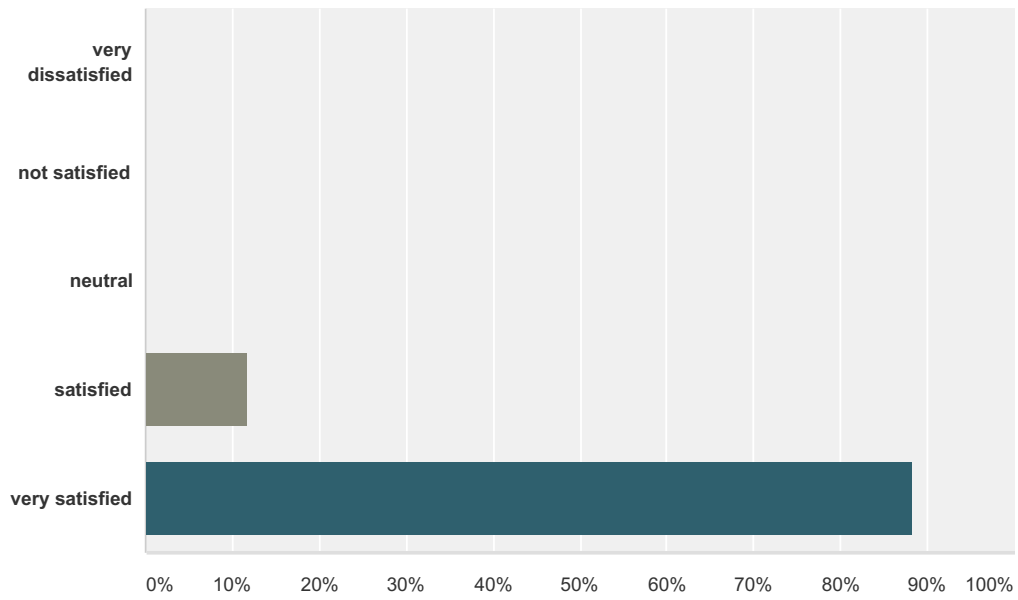
Answered: 34 Skipped: 0



Answer Choices	Responses	
very dissatisfied	0.00%	0
not satisfied	0.00%	0
neutral	0.00%	0
satisfied	5.88%	2
very satisfied	94.12%	32
Total		34

Q4 How satisfied are you that residents clothing is clean and well looked after

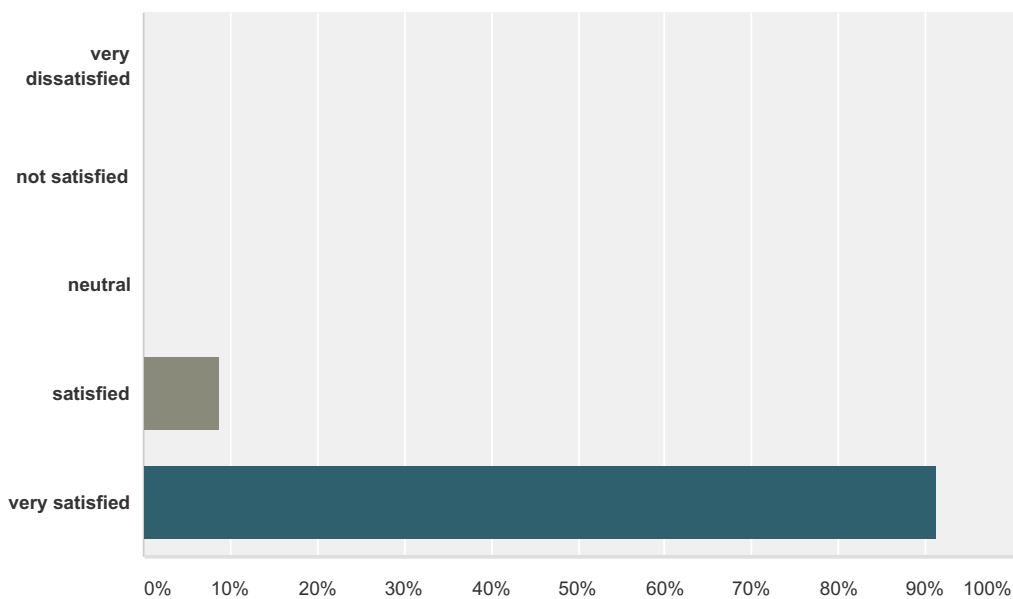
Answered: 34 Skipped: 0



Answer Choices	Responses	
very dissatisfied	0.00%	0
not satisfied	0.00%	0
neutral	0.00%	0
satisfied	11.76%	4
very satisfied	88.24%	30
Total		34

Q5 How satisfied are you with the quality of healthcare provided in the Home

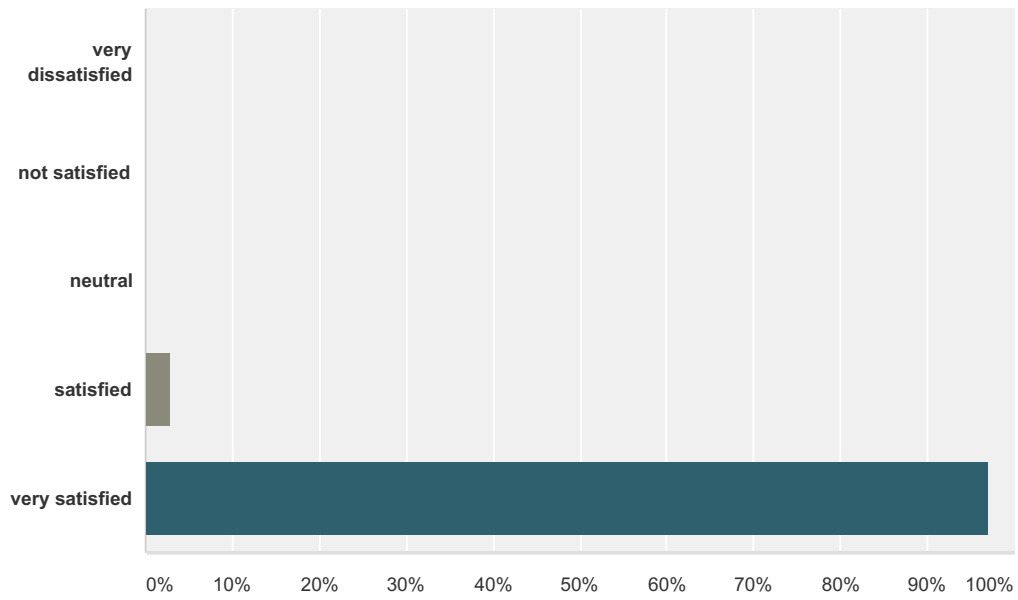
Answered: 34 Skipped: 0



Answer Choices	Responses
very dissatisfied	0.00% 0
not satisfied	0.00% 0
neutral	0.00% 0
satisfied	8.82% 3
very satisfied	91.18% 31
Total	34

Q6 How satisfied are you that residents' dignity and privacy is respected

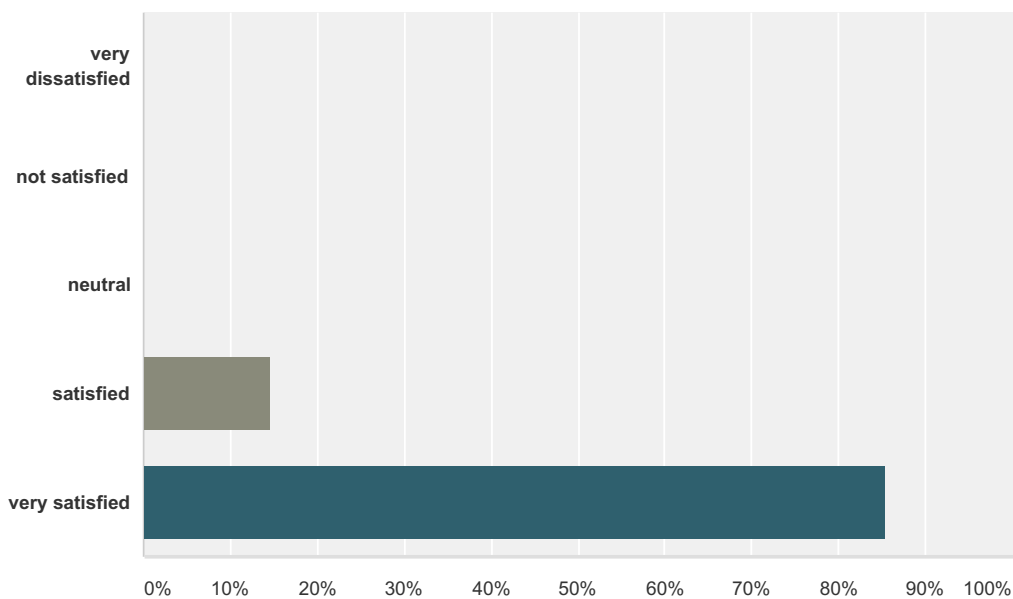
Answered: 34 Skipped: 0



Answer Choices	Responses	
very dissatisfied	0.00%	0
not satisfied	0.00%	0
neutral	0.00%	0
satisfied	2.94%	1
very satisfied	97.06%	33
Total		34

Q7 How satisfied are you with how care staff interact with residents

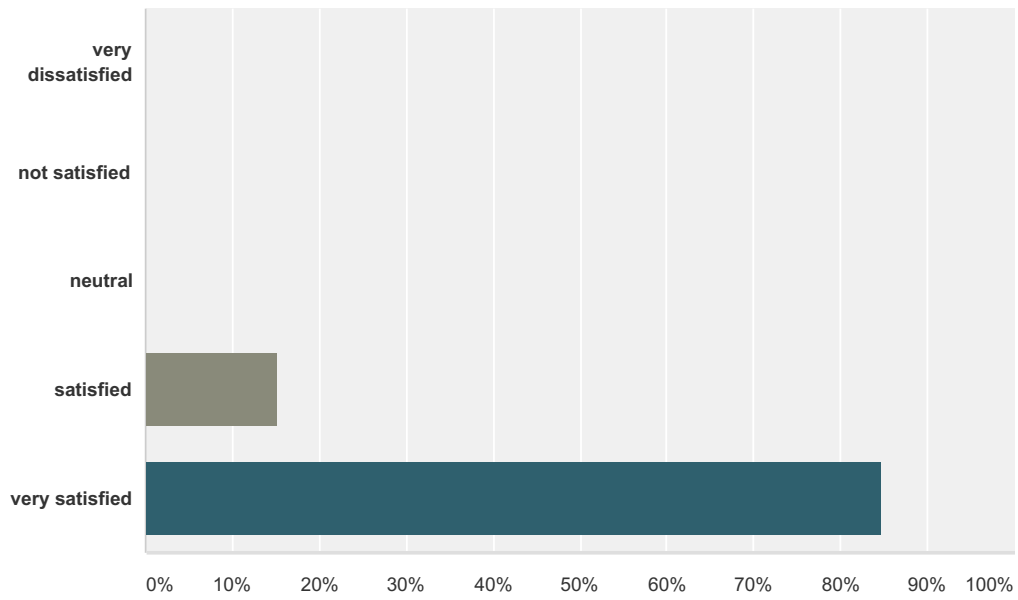
Answered: 34 Skipped: 0



Answer Choices	Responses	
very dissatisfied	0.00%	0
not satisfied	0.00%	0
neutral	0.00%	0
satisfied	14.71%	5
very satisfied	85.29%	29
Total		34

Q8 How satisfied are you with the activities offered in the Home

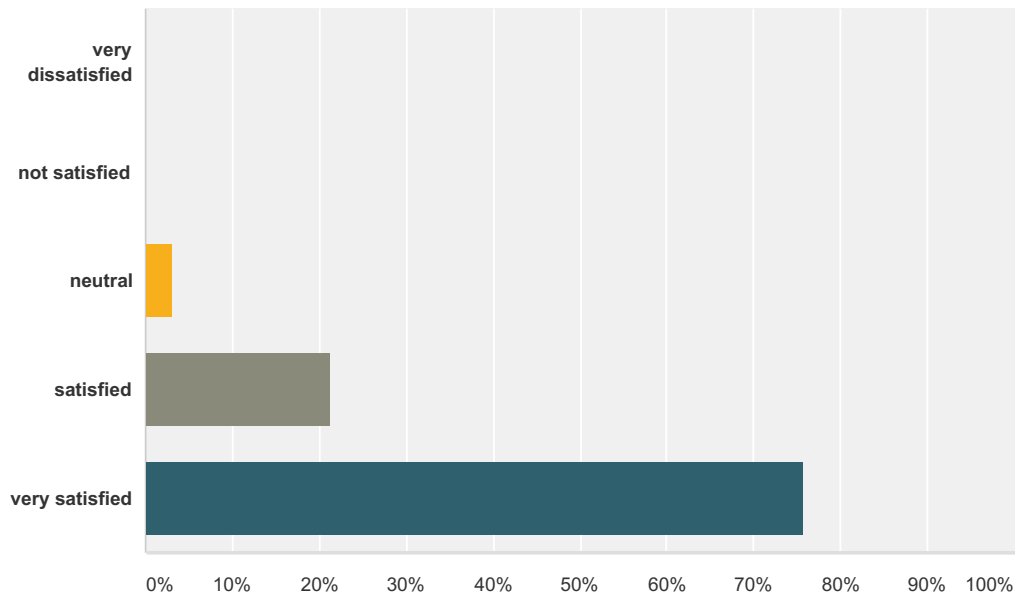
Answered: 33 Skipped: 1



Answer Choices	Responses	
very dissatisfied	0.00%	0
not satisfied	0.00%	0
neutral	0.00%	0
satisfied	15.15%	5
very satisfied	84.85%	28
Total		33

Q9 How satisfied are you with the food provided in the Home

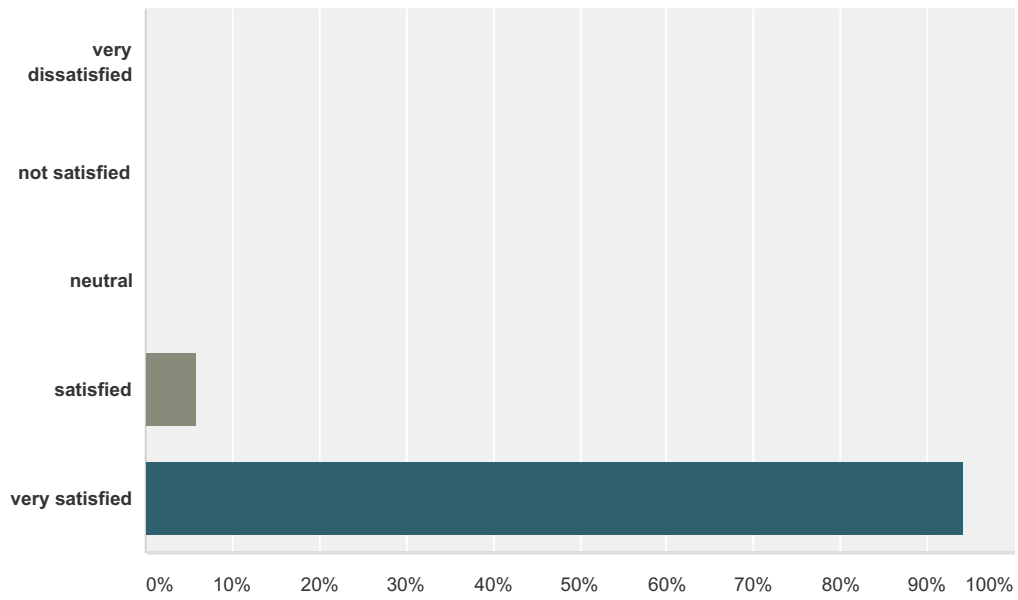
Answered: 33 Skipped: 1



Answer Choices	Responses
very dissatisfied	0.00% 0
not satisfied	0.00% 0
neutral	3.03% 1
satisfied	21.21% 7
very satisfied	75.76% 25
Total	33

Q10 How satisfied are you that you could talk to staff/managers if you had a concern

Answered: 34 Skipped: 0



Answer Choices	Responses	
very dissatisfied	0.00%	0
not satisfied	0.00%	0
neutral	0.00%	0
satisfied	5.88%	2
very satisfied	94.12%	32
Total		34

Q11 Please tell us about your experience of Áras Chois Fharráige

Answered: 28 Skipped: 6

#	Responses	Date
1	In the few months that P_____ has been a resident I myself have noticed a vast improvement in him, as he always seems happy and content in himself which is down to the work and environment he is living in.	2/28/2016 8:28 PM
2	I have nothing but praise for the Home + all the staff! If I need accommodation in later life I hope I am accommodated here.	2/28/2016 8:26 PM
3	Tá muid that a bheith sásta le Áras Chois Fharráige, tá an ait fhíor ghlan, tú an fhoireann thar a bleitl cairdiúl, Mile buiochas dhaoith ar fad, as an aire iontach a thugann sibh do B_____	2/21/2016 11:12 PM
4	Very happy in the home, loves all the activities, and can talk to any members of staff if there is any concerns. An sásta anseo.	2/21/2016 11:02 PM
5	Happy in the home. Loves the staff, and loves "mo leaba"	2/21/2016 11:00 PM
6	Happy. Likes to get up at 11am, likes to have jam on his bread, clothes are always clean.	2/21/2016 10:58 PM
7	All the staff are very good at their work and are so good and caring to the residents, they're all like one big family there. Anything that needs to be done, is done without any trouble. The residents are always so happy there. Every need is catered for. We are so lucky to have such a good and caring place for our relatives.	2/21/2016 10:57 PM
8	As a family member of an Áras Chois Fharráige resident I am very happy with the treatment my mother is receiving. The staff are very friendly and caring. The home is very clean and maintained to a very high standard.	2/21/2016 10:55 PM
9	Chaith mé trí seachtaine san Áras ar 'respit' agus caithfidh mé rá gur thaitne chuile noiméad hám. Bhí chuile dhuine ióntach-thug siad uilig an- aire dham labhain siad hiom i mo theanga dhúchais fein chaith siad am liom ag caint agus comhrá, bhí an beath thar barr agus bhí an áit chomh glan go níos fá do bhéile ón urlar. Nuair a tháinig mé isteach ar dtús bhí mé an - tinn, ní raibh mé in ann siúl nó ithe, bhí mé an-iseal go deo. Trí seachtainí in dhiaidh sin agus mé ag dul abhaile, bhí meachain airtha suas agam, bhi me mann siul agus an rud is tabhachta ar fad- bhí mé inann agus reidh le dul abhaile an buichas ar fad ag dul duine áras as seo- maradh iad ní bhéinn in ann dul abahaile ag mo theadh féin. Mile buiochas don fhareann ar fad- coinnigh suas an dea- obair!	2/21/2016 10:52 PM
10	Happy with everything. Very pleased. Couldn't be happier.	2/21/2016 10:39 PM
11	All fine. Very happy with the care.	2/21/2016 10:38 PM
12	I am very happy with all aspects of my Dad's care. I find the staff excellent in every way.	2/21/2016 10:37 PM
13	Overall my experience of the Home is that it provides an excellent, all round care, which includes the fact that the staff are wonderful. They put great effort into providing activities and are always willing to go the extra mile to ensure my mother's needs are as fully catered for as is possible.	2/21/2016 10:36 PM
14	I always enjoy coming to the Áras as the staff are so welcoming. My father is very happy here and as a family we are very happy also. Keep up the great work.	2/21/2016 10:33 PM
15	I find the management and staff warm and friendly and very helpful with any concerns I may have. As a family we are very happy with the care provided to our loved one. Áras Chois Fharráige is very clean and bright with a happy atmosphere. There is good interaction and activities for the patients. It's the small things that mean a lot. Thanks to all.	2/21/2016 10:31 PM
16	We find everything very satisfactory and the staff very friendly.	2/21/2016 10:26 PM
17	My experience has been and continues to be a very positive one. The care given by the staff is second to none.	2/21/2016 10:25 PM
18	All the staff are very professional, kind and respectful of Mam's needs. They always take time to update the family on Mam's health.	2/21/2016 10:24 PM
19	Tá mé sásta san áire seo agus seo é mo tire baile anois.	2/21/2016 10:21 PM
20	Tá mé a thar a bhéith sásta san alt seo.	2/21/2016 10:19 PM
21	All the staff are cheerful and friendly. They know who I am and often tell me where my Dad is and how he is before I even reach the lift. Their care of the residents is exemplary - gentle touches and caresses to encourage involvement and response. Dad seems comfortable and less anxious about "life" for being in your care. Thank you.	2/21/2016 10:18 PM

22	Very pleasant caring staff. My mother is so happy it makes me feel so delighted I have chosen this wonderful nursing home.	2/21/2016 10:14 PM
23	Very happy with all aspects of care in the home. It's a friendly home from home which offers protection and companionship to all of the residents.	2/21/2016 10:12 PM
24	I am very happy here. This is my home and Matron looks after me very well.	2/21/2016 10:11 PM
25	I am very happy with the care and staff of Áras Chois Fharrage.	2/21/2016 10:09 PM
26	Ba mtaith liom fanacht i mo sheomra. Ní maith liom an somarcha imeachtaí. Ní maith liom caint faoi "diet".	2/21/2016 10:08 PM
27	The high scores I have recorded should indicate that I am more than satisfied with the wonderful care and attention my wife B_____ obtains at Áras Chois Fharrage. The staff are most caring, at all times obviously, having vast experience caring for their own grandparents in a "home" setting. The high standard of the premises is also complimented by the level of hygiene and quality of food. Prior to my wife's entry, we had viewed numerous nursing homes in the county by none could compare. Thanks a million for the wonderful care given to B_____ this past 4 years. Keep up the good work.	2/21/2016 10:05 PM
28	overall happy with the care, good atmosphere, staff are helpful.	2/21/2016 9:57 PM