**Supporting Family Decisions** for Patients in Medical Crisis

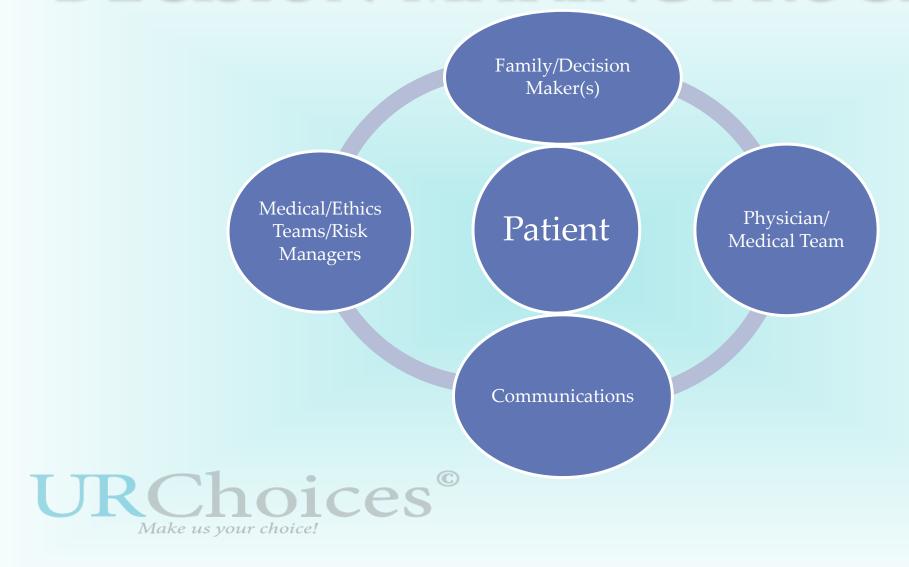


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## DECISION-MAKING PROCESSES



# FRAMEWORK: FS§ 765

#### Health Care Advance Directives

- FS§ 765 (1992-2019): Defines and establishes Advance Directives (ADs), Living Wills (LWs); anatomical gifts (processes and procedures)
- 1992 U. S. Supreme Court (*Cruzan v Missouri, 1990*). States establish "clear and convincing evidence" for patient representatives
- FS§ 765 distinguishes between Surrogate & Proxy (complex language)
  - o **FL Surrogate** patient appointed <u>in writing</u>; broader patient representation/decisions; use substituted judgment standard of decision-making.
  - o **FL Proxy** no advanced surrogate appointment; patient relationship hierarchy for decision-maker(s); use best interests standard.
  - o Both *surrogates* and *proxies historically* have assumed decision roles <u>after</u> medical patients determined *incapacitated* by treating physician(s)



## FL §765 OVERVIEW

### Chapter 765 (1992 – 2019)

- I. General Provisions (765.101-.113)
- II. Health Care Surrogate (765.201-.205)\*
- III. Life-Prolonging Procedures (765.301-.309)
- IV. Absence of Advance Directive (765.401-.404)\*\*
- V. Anatomical Gifts (765.510-.547)
- \* New Surrogate representation, duties and form (appointment at s. 765.202).
- \*\* Proxy representation covered here. (Uniqueness of FL LCSW Healthcare Proxy statute in US)



# FS§ 765 (2015)

### Patient's Surrogate decision-maker can:

- 1. Share information (patient and surrogate jointly)
- 2. Share decisions (patient-surrogate jointly)
- 3. Both 1 and 2
- 4. Remain in status quo (pre-2015): Patient makes decisions until physician(s) determine incapacity, then, Surrogate/Proxy becomes decision maker

### Patient and Surrogate can:

- 1. Use Format in Ch 765 OR form on American Bar Association.
- 2. NO attorney required for patient-surrogate dyad to draft valid, legal surrogate appointment



# FL STATUTE §765

Before 10/1/15	After 10/1/15
<b>Timeframe:</b> HCS decisions at patient incapacity	<ul> <li>New! HCS can act prior to incapacity: shares information, decisions, or both</li> <li>Default: acts at patient incapacity</li> <li>Patients retaining capacity retain control</li> </ul>
Form: HCS appointment effective at patient incapacity	• New! HCS appointments before or after incapacity
<ul> <li>Action Notices:</li> <li>Physicians (primary and attending) - record incapacity in patient record, notify HCS/DPA in writing</li> <li>HCS access to medical records</li> </ul>	<ul> <li>New! Primary <u>or</u> attending evaluates</li> <li>New! Hospital determining incapacity notifies HCS or attorney in writing</li> <li>New! Facility of attending notifies primary physician</li> <li>New! HCS duties: 1) in advance, or 2) at incapacity (default).</li> <li>New! HCS medical information access (broader, longer)</li> </ul>
• Minors: POA Hierarchy (FL§ 743)	• New! Form for HCS for minors.



## **BIOETHICS: DECISION PROCESSING**

### <u>4</u> Elements of Medical Informed Consent (A Process, <u>not</u> a Form!)

#### Physicians should:

- 1) Assess patient capacity/ability to make decisions
- 2) Review TX benefits/risks
- 3) Make (medical) recommendations; then, and only then,
- 4) Ask patient (or representative) for signatures on the consent form
- Patient Autonomy\*: Protecting and defending informed patient choice
- Beneficence\*: Making beneficial choices for patients
- Nonmaleficence: Doing "No Harm" to patients
- Justice: Fairly assessing and distributing treatments to all patients
- \* Informed consent reflects the tension between these 2 primary bioethical principles.



## ASSIGNMENTS: SOCIAL WORK

- SW History: Ida M. Cannon, 1908, Mass General, Boston
  - o Co-Founder: American Association of Hospital Social Workers
  - o Used Visiting Nurses to link home care; psychology/psychotherapy to support psychiatric patients
- Social Workers ARE the medical team Communications Specialists
- Assessing Decision-Makers: Who decides? How prepare? (HSPS, Buckey & Abel)
- What of Social Work/Case Management in facilities?
  - o Ratios: 1 SW to 6+ person team for 325 beds
  - o Counseling? Therapeutic interventions? Specialized Family Education in ICU/CCU Waiting Rooms?
  - o Facilitate Family Decision-Making?
  - o Facilitate discharge plans requiring special equipment, placements at a distance, overnight stays?
  - o Staff charged with d/c planning, homeless individuals, special needs (adults/children), Ethics Teams?
  - o Healthcare Disparities
- Western Medicine: Spiritual/Cultural Influences



### **DECISION EVENTS**

- Practice during COVID-19:
  - o Role(s) for Social Workers
    - What can I say? How can I say it?
    - Giving comfort
    - Giving guidance
    - Legal rights of patient families
- Follow Up Services
- Follow Up Referrals
- Practice Self-Care





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