

Contact 1-800 MEDICARE for Original Medicare Billing Questions

MyMedicare.gov

Visit MyMedicare.gov on the web to view the latest information on your claims. MyMedicare.gov is Medicare's secure online service for accessing your personal Medicare information. For immediate access to your claims information, visit www.mymedicare.gov on the web to register for this site.

As a registered user of MyMedicare.gov, you can access your personalized information regarding your Medicare benefits and services. You can use MyMedicare.gov to:

- View claim status (excluding Part D claims)
- Order a duplicate Medicare Summary Notice (MSN) or replacement Medicare card.
- View eligibility, entitlement, and preventive services information
- View enrollment information including prescription drug plans
- View or modify your drug list and pharmacy information
- View address of record with Medicare and Part B deductible status
- Access online forms, publications, and messages sent to you by CMS

Call 1-800-MEDICARE (1-800-633-4227) TTY users should call 1-877-486-2048

You can also get information on your most recent claims without having to speak to a customer service representative.

Please be sure you have your Medicare number available before calling.

- Listen to the status of your claims.
- Find out your current deductible status.
- Listen to your current prescription drug plan enrollment.
- Get more help with your Medicare questions.
- Order Medicare publications. (Some are available in large print, Spanish, audio-tape, and Braille.)

Important Notes About 1-800-MEDICARE

You can hear a recording with answers to frequently asked questions, and can order publications 24 hours a day, 7 days a week.

You can talk with a customer service representative 24 hours a day, 7 days a week.

If you are hearing impaired or speech impaired, call the TTY line toll-free at 1-877-486-2048.

- This number is for the hearing and speech impaired.
- TTY (also known as Teletypewriter) is a terminal used for two-way text conversation over a telephone line. It is the primary tool used by deaf people (and some hard-of-hearing people) for telephone conversation.

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Publication #11365