

The Waterline



Arrowbear Park County Water District
PO Box 4045 Arrowbear Lake, CA 92382-4045
(909) 867-2704

January 2018

Estimated Meter Readings – How It Works

So far this year, our winter has been very mild. But, that is not always the case. When there is snow on the ground or snow berms on the sides of the streets it makes it very difficult to read meters. While your meter may be accessible, if the majority of the District's meters are not, the District will estimate reads. This may occur once or twice a winter and can extend for a period of two to four months at a time. A note on your bill will indicate whether your read is estimated or actual. The estimated read is made by averaging each customer's water usage for the last three months (our billing system will calculate this automatically if we select estimated reads). The office staff will try to make some adjustments to this average, if the average does not seem to accurately reflect current usage (for example, if the customer had a significant leak in the past three months). Estimating water usage will not affect the sewer portion of your bill since wastewater flows are not

measured. Once the weather permits reading meters again, the District will make adjustment to bills based on actual water usage. We will determine how much water was actually used over the period estimated, apply the 600 cubic feet per month allowed under our base rate, and then apply a credit or additional charge to the current bill. Customers who usually do not exceed the base allowance of water should not see a change in their bill. Customers who have a leak during the estimated period or use more than average will see a higher adjusted bill at the end of the estimated period. If you ever have a question regarding your bill or water usage, please contact our friendly office staff for an explanation. (909) 867-2704

Account No.	Customer Name	City	Service Address	Service Point
11203017	WATER DISTRICT	ARROWBEAR LAKE, CA 92382-4045	Telephone: 909-867-2704	

Category	Rate	Usage	Amount
WATER BASE		300	\$7.00
SEWER BASE			\$7.00

Category	Rate	Usage	Amount
Water	\$2.33	300	\$69.90
WATERSEWER BILL			\$76.90

Board Meeting Highlights

Regular Board Meetings are the Third Thursday of the Month at 6:30 PM

October – Supervisor Miller reported on the sewer system cleaning and video inspection as well as the completion of the Truman pipeline replacement project and anticipated paving of the street. Chief Hall and Battalion Chief Ozias reported on the success of the Open House at the Fire Station and the support the department has provided for wildfires. General Manager Huff reported on completed personnel annual reviews, a feasibility study for Arrowbear's own wastewater treatment facility, and the current status of negotiations with Running Springs for a new Waste Water Treatment Agreement. The Board had no action items.



November – Supervisor Miller was excused from the meeting. Battalion Chief Ozias announced the upcoming Christmas festivities happening with the Fire Department as well as their support for Helping Hands. General Manager Huff reported that the District was continuing to work on some minor items brought to light by the State Water Board inspection in July, gave an update on a water main extension for Camp Conifer, and explained that Running Springs had a new methodology for a new Wastewater Treatment Agreement and suggested the Board discuss it in an upcoming meeting. The Board approved renewing the CalFIRE dispatch agreement for another three years and approved a modest increase in the District's health care benefit premium ceiling limit.

December – Supervisor Miller reported on the completion of the Truman paving as well as some repairs and routine maintenance in the District. Battalion Chief Ozias reported on the successful Christmas events at the Fire Station and gave the Board an update on current recruiting for volunteers. General Manager Huff was excused from the meeting. The Board discussed and approved a resolution to provide for workers' compensation coverage for board members and volunteers. They also considered a customer's request to have minimum monthly fees waived, due to not using the services. The Board referred to District policy that calls for base fees to be collected regardless of usage to maintain the infrastructure of the District and provide for the District's basic expenses.

NOTE: THE MOST RECENT, FULL MEETING AGENDAS AND APPROVED MINUTES ARE AVAILABLE ON THE DISTRICT WEBSITE, ARROWBEARWATER.ORG



GREETINGS FROM THE FIRE DEPARTMENT

WINTER SAFETY MESSAGE

With the holidays behind us and winter in full swing, your Fire Department wanted to remind you of a few helpful tips on enjoying a fire in your fireplace or wood burning stove:

1. Remember to have your chimney cleaned or inspected by a licensed professional annually.
2. Never leave a fire in your home unattended.
3. Make sure your smoke and carbon monoxide detectors are working properly.



These are just a couple simple tips that may add to the safety of you and your loved ones during the winter season.

IT'S ALL ABOUT OUR COMMUNITY!!



Thanks all! We are very proud of our firefighters and those in the community that supported us as we supported Mountain Helping Hands this past holiday season. Through this support they were able to provide food baskets for 137 families and toys for 204 children in the communities of Arrowbear Lake, Running Springs, and Green Valley Lake.

We also had a great time with everyone that came to the station to see Santa. Special thanks to the Arrowbear lake Lyons Club for their continued support to us and the community.

Sincerely,
Isaiah Hall, Fire Chief 909-867-3479

ARROWBEAR LAKE FIRE DEPARTMENT

CHECK OUT OUR WEBSITE – ABLFD.ORG

LIKE ARROWBEAR LAKE FIREFIGHTERS ASSOCIATION ON FACEBOOK!



Just-a-note!

We'd love to hear from you. Often our field operators find a leak at a property and we shut the water off to help prevent water loss and damage. When that happens, we try to contact the customer through the phone number we have on file. Sometimes that is an old or disconnected number. It would be helpful if you would check the information on your bill to make sure it is correct. If it is not, give us a call and we can enter your current number in our system. You can also give us an alternate number in case of emergency.

