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The Restoration Technical Institute believes in inspiring happiness, pride, and innovation in others.

Restoring Success

November 2016

# RESTORATION TECHNICAL INSTITUTE

Knowledge, Passion, & Inspiration for Your Success

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## Restoring Success: Restoring Success: Ugh ... Millennials



*By Lisa Lavender, C.O.O. Restoration Technical Institute*

A couple signs that this Gen X business person is getting older: I wear Sketchers to work (sometimes), I bought reading glasses, and I complain with other Gen Xers and Baby Boomers about Millennials.

As I began to ponder and research this topic more, it became abundantly clear that changes in generation are a fact of business that should not be ignored for a variety of reasons. The definition a generation is, "group of individuals, most of who are the same approximate age, having similar ideas, problems, and attitudes, etc."

That definition tells us we must understand, engage, and be aware of generations because they are our customers, our workforce, and our friends and neighbors.



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## What's Your Career Path? by Stephan Schumm

At the start of every course here at the Restoration Technical Institute, we go around the room and ask everyone to introduce themselves and tell us where they are from, how long they have been in the industry and to let us know what they want to get out of the course.

Many times we hear them say: "So I can get my Master Certification in...." There are numerous courses I took and pretty much said the same thing. I already had my master certifications in Fire, Smoke and Water. I had to take Carpet Cleaning and Upholstery Cleaning to get my Master Textile Cleaner. Upholstery came first. Carpet Cleaning was a month later. Yes, a sense of accomplishment! But then I thought how foolish I had been all those years. From learning the Psychrometric chart in my first IICRC class (WRT) until the last two classes where I learned that we need to understand the pH Scale to let the products we use help us to be better restorers. We need to instill in each and every one of us that what we do is science related. One of our instructors continually tells our WRT class that we are not "poop suckers". I've started telling them that in all reality, we are scientists! Don't ever stop learning. Make a conscious effort to continually look at your career path in the restoration industry. Follow the link below to see the requirements you need to get your Journeyman's and Master Certification. Then register for a class here at the Restoration Technical Institute!



[My Career Path Starts Here](#)

## Tip From The Tute!





## Available only during the Holiday Season!

I like to use "Sandbags" a lot during a drying process. Whether they are for tenting floors, or holding carpet down during a floating process. Have you ever tried to tarp a flat roof? I have searched for sandbags but find them to be awfully expensive. Then I saw these at Christmas time last year and bought 20 of them. Instead of sand, I use 20 pounds of pea gravel. To prevent any of the small gravel from coming out, I put them in a mesh net bag. Nice heavyweight canvas that can get wet. They disappeared from the shelves last year after the new year. But they are back! At \$4.88 each, you can't go wrong! Click on the picture for more information!



## Upcoming Courses

Click on the Course To Register Today!

<a href="#"><u>Art and Specialty Contents Packout</u></a>	<a href="#"><u>Fire and Smoke Restoration Technician</u></a>	<a href="#"><u>Odor Control Technician</u></a>	<a href="#"><u>Water Restoration Technician</u></a>
December 7-8, 2016	December 12-13, 2016	December 14, 2016	December 15-17, 2016

## Complete Course Listings

### Industry Links



All About Floors



Sunbelt Rentals



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Highland Auto



Quality Roofing



ESCA Blast



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iRestore



PPG Paints



Vaportek



Clean Image



Tramex



TS Tech



At Work Personnel



A P E Companies



Ally Onsite



Phoenix Restoration Equipment



33 Mile Radius



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## Restoration Technical Institute

1145 Commons Boulevard | Reading, PA 19605

Phone: 610-926-0223 | Fax: 610-478-9690

Email: [info@restorationtechnicalinstitute.com](mailto:info@restorationtechnicalinstitute.com) | Website: [www.restorationtechnicalinstitute.com](http://www.restorationtechnicalinstitute.com)

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Restoration Technical Institute, 1145 Commons Boulevard, Reading, PA 19605

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