

# MELANIE MILLER

## Senior Inclusion Strategist

A senior consultant with more than 20 years experience, Melanie has achieved great success in linking persuasive human relations skills with sound business practices for leading companies in varied industries such as healthcare, energy and manufacturing, as well as for education and other governmental agencies and non-profits.



Melanie offers organizations and corporations Human Capital management consulting, coaching and training services, with a focus on optimizing organizational effectiveness. Having conducted hundreds of workshops and speaking engagements, Melanie consistently receives extraordinary reviews and outstanding evaluations.

Having previously served for several years in corporate America in a sales and advertising capacity, Melanie uses her “business lens” to provide consulting, training, culture audits, speaking/keynoting and needs assessments throughout North America and internationally. Additionally, she has developed numerous programs incorporating the multi-facets of leading, managing and leveraging organizational strength through leadership, inclusion and cross-cultural competence. Her professionalism, customer focus, quality, respect and integrity are the values she uses to achieve stellar results.

Melanie’s engaging, high-energy, encouraging and interactive style allows for positive, effective results. By developing an integrated and strategic suite of solutions to diversity and inclusion, Melanie guides employees to achieve higher levels of engagement and organizations to meet and exceed their business objectives. She has developed and led training and consulting sessions for individual contributors, management, senior leadership and executives of various organizations.

In addition to being certified in several national programs and consulting for leading companies, one example of her commitment to excellence is her multi-year relationship with IBM, including being charter faculty for the implementation of their groundbreaking *Minority Women in Leadership Institute*. A featured speaker at The Harvard University *Women’s Leadership Institute*, she has also been quoted by several publications. She has also provided keynotes for several corporate *Women in Leadership* conferences. Melanie has worked with many noteworthy companies including Coca-Cola, AT&T, Merck & Co., McKesson, Sodexo, Anheuser-Busch, CIGNA, Siemens Medical, Microsoft, USPS, Verizon Wireless, Citigroup, Lockheed Martin, Amgen, Toyota and ALCOA. Additionally, Melanie was a host leader for *The Johnnetta B. Cole Global Diversity and Inclusion Institute’s* Chief Diversity Officer Forum, she is also on the senior faculty for The American Institute for Managing Diversity’s *Diversity Leadership Academy*, a community-based initiative. She also continues her relationship as a Speaker and Team Lead for *Linkage’s* annual summit on leading diversity.

Melanie has also been named to the *Presidential Who’s Who Among Business and Professional Achievers*. Her pro bono work is with local schools.

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### MELANIE’S KEY AREAS OF EXPERTISE INCLUDE:

- Inclusion & Engagement Strategist
- Women in Leadership
- Hidden Bias/Micro Behaviours
- Intergenerational
- Cultural Dexterity
- Design & Delivery
- Key Notes