

Supplier Expectations

Per ISO 2001: 2015 standard 8.4.3, Information for External Providers;

- ▶ Nafco communicates to external providers its requirements for the processes, products, and services to be provided including the identification of relevant technical data which may include, but not limited to industry standards, specifications, drawings, process requirements or work instructions.
 - ▶ The approval of products and services received will be performed during Nafco receiving inspection or a 3rd party when appropriate. Products and services provided are expected to meet quality and delivery requirements.
 - ▶ Quality and delivery (pass or fail) will be monitored by Nafco to ensure external providers are achieving acceptable performance.
 - ▶ Unacceptable quality and delivery performance is evaluated to determine if a provider should be removed from Nafco's Approved Supplier List.
 - ▶ Acceptance of a Nafco purchase order shall grant Nafco and/or its customers the right of access, upon request, to external provider's facility to perform verification or validation activities.
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