

# WARRANTY

## LIMITED WARRANTY ON GERBING PRODUCTS

**THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.**

**What does this warranty cover?** This limited warranty covers defects in materials and workmanship of Gerbing products (the “products”) for the Warranty Period as defined below.

**What does this warranty not cover?** This warranty does not cover any damage caused by: (1) normal wear and tear; (2) improper use; (3) failure to follow the product instructions or to perform any preventive maintenance; (4) modifications; (5) unauthorized repair; (6) external causes such as accidents, abuse, or other actions or events beyond our reasonable control; or (7) customer negligence.

**What is the period of coverage?** This limited warranty covers electrical plugs, connectors, solder joints, Gerbing temperature controllers, Gerbing electrical components of accessories, and all materials not listed below for one year from the date of purchase. The heating elements in our products (Microwire™) are covered by this limited warranty for life. Batteries and chargers, including Gerbing rechargeable Lithium/NIMH battery packs and chargers, are covered by this limited warranty for 90 days from the date of purchase. Special care should be taken to prolong the life of your battery. It is important that you charge your battery regularly, and that you remain at least 25% of your battery power when not in use or left idle. Batteries must only be used with products with an amp rating less than the maximum capacity output rating for the battery.

**What are your remedies under this warranty?** With respect to any defective product during the Warranty Period, we will, in our sole discretion, repair or replace such product (or the defective part) free of charge. In the event that the product or style warranted is no longer available, a replacement style or credit may be offered for the original product value.

**What must you do to keep the warranty in effect?** Our products are designed to be powered and controlled by using only Gerbing accessories and controllers. Using other manufacturers’ accessories and controllers with your Gerbing product will void your warranty. Please save your receipt as the warranty only extends to the original purchaser.

*Warranty repairs are handled by:  
Heated Clothing Rx  
877-248-3080  
[www.heatedclothingrx.com](http://www.heatedclothingrx.com)  
[customerservice@heatedclothingrx.com](mailto:customerservice@heatedclothingrx.com)*

