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To Who It May Concern:

I'm taking the time to put into writing how I feel about a consulting firm we recently hired. Gundelach & Associates (Jim & Susan Gundelach) are not the first consultants to work with our office, but they are certainly the best. Our office has had immediate positive and tangible results from their suggestions. In the five months we have worked with Gundelach & Associates our production is up 28%, and I feel we have just scratched the surface. In addition to producing more, we are collecting more as well. We have improved systems in the office and even got up to date with OSHA.

Gundelach & Associate's background in dentistry and general business helps them relate well with everyone in our office. Their experience has given them a personal understating about the problems everyone faces in running a dental office. In addition to the tangible monetary results their services have brought, we have experienced many intangible results as well. Reduced stress, improved office communications and a sense of team work have all been evident.

If you are considering a consultant I highly recommend that you give Gundelach & Associates a call.

Sincerely,


Lee Keller, D.D.S.

P.S. Feel free to call me anytime if you have any questions about Gundelach & Associate or would like a personal reference for their services. (510) 757-5081.