Cheewa James was asked to do the opening presentation at our **National Canada Mortgage and Housing Corporation** Managers Conference in Ottawa, Ontario. The conference theme was "Visions," and we felt that by opening with Cheewa's session, we would be setting the stage for the topics to follow.

Cheewa had quite a mandate to become familiar with Canada Mortgage and Housing Corporation, our mandate and goals; to familiarize herself with our objectives of the conference; and to give us a great opener. She accomplished all of this and more.

Her careful preparation showed in her presentation. She captured the interest of the participants by showing that she was very well acquainted with our corporation and its activities. Cheewa set the stage and delivered a dynamic, interesting and meaningful presentation.

I am confident that our participants took away information that they will reflect on and use not only in their daily work lives but in their personal lives as well. I have no hesitation in recommending Cheewa James and would definitely consider engaging her for future events.

-Norma Laird, Assistant Corporate Secretary, Board and Committees Office