

Concerns and Services

NEIGHBOR CONCERNS:

Are there rules in place to settle homeowner disputes?

No. Unless the problem is causing a common area problem or a direct violation, homeowner disputes should be settled between the parties involved. The Board's role is not to serve as a mediator between neighbors.

If I am having a problem with a neighbor regarding a violation of the policies and guidelines, what can I do?

Homeowners may report suspected violation of the governing documents to the Board of Directors through the Property Manager. All reports must be verified before the Board can act to address the issue. Communication between the Board and individual homeowners is considered private information. Homeowners making reports are typically not kept apprised of these communications to protect the privacy of all involved.

COMMUNITY CONCERNS:

How can my voice be heard if I have a complaint about something in the Community?

Contact Property Management first. To stay up to date on current community issues attend the monthly board meetings. You may also refer to the meeting minutes found in [Documents](#).

REMOVAL SERVICES:

Is there community trash or recycling service?

No, each resident is responsible for securing their own trash and recycling service.

Who does repairs to the sidewalks and roads throughout Kingstream?

Virginia Department of Transportation (VDOT). You may report an issue [here](#).

Who do I report a problem with one of the community assets, such as a down tree on the path?

Please contact Property Management.

Who removes snow from Kingstream Streets?

Virginia Department of Transportation (VDOT) contracts with outside vendors each year.

Who do I call about a dead or distressed animal in the common area or Fairfax County Park areas?

The Association does not perform animal control. If there is a dead animal, sometimes it is best to leave it alone and let nature take its course. If you feel there is a danger or an animal in distress, please contact Fairfax County Animal Control. There are also several local wildlife rescue organizations that you may contact.

PIPESTEMS:

Who is responsible for maintenance on pipestems driveways?

Each homeowner within their pipestem has a shared responsibility for maintenance of the pipestem to include the total length to the street. This means when the time comes for the asphalt to be replaced, all neighbors using the pipestem should plan on sharing the expense.

Who removes snow from pipestems driveways?

Each homeowner within their pipestem has a shared responsibility to remove the snow.